
THE COUNTERPART CONSORTIUM

**PROGRAM OF CIVIL SOCIETY AND NGO
DEVELOPMENT FOR THE CENTRAL ASIA REGION**

QUARTERLY REPORT

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I. BROAD SECTOR SUPPORT: COUNTERPART INTERNATIONAL

A. PROJECT PURPOSE

Strengthened democratic culture among citizens and targeted institutions

B. PROJECT IMPACTS

KAZAKHSTAN

Sustainable Civil Society Organizations

Disabled Children Benefit from NGO and Business Cooperation in Astana

Astana does not have a tradition of generating successful cooperation between business and NGOs. The *Astana Disabled Children's Society* has been an active participant in Counterpart trainings, including fundraising and social partners. Confident in their new skills, the *Disabled Children's Society* successfully appealed to the Republic State Enterprise "Astana Airport" and "Kulager" Ltd., for funds to support the participation of disabled children from poor families in summer camps. In all the *Disabled Children's Society* received \$900, which covered 2 weeks of recreation for 21 disabled children in a summer camp of their peers.

Young Leaders Association Expands Services for Children

Counterpart Focus NGO the *Young Leaders Association* developed the program "Say YES for Children Sake" under the Global Children Defense Movement. The program was supported and financed by UNICEF and USIS in the amounts of \$2854 and \$2150 respectively. Under this program a 3-day summer camp was organized for the youth public organizations of the Republic of Kazakhstan. As a result of program activities, more than 100 participants from 12 public organizations gained the knowledge and skills necessary for working with youth, thereby furthering their organization's development.

Initiative Group Won a German House's Grant for Establishing Public Speaker School.

The main problem facing youth and children these days is what to do in their free time. Under the strict market conditions different organizations that worked with youth were closed, and this fact was reflected in the growth of crimes among young people. Tatyana Golovach and her initiative group *Women and Time*, using skills and knowledge received at the Counterpart's trainings such as "Project Design" and "Fundraising," applied to German House with a project proposal to establish a Public Speaking School for youth and children. \$1000 and furniture were granted to this initiative group. In March 2001 the School opened its door for to 25 interested young people.

NGO Conducts Successful Fundraising Campaign

NGO *Umit*, which supports talented handicapped children, has a long history of successful fundraising activities. *Umit* has participated in all Counterpart trainings, which helped them to approach one of the leading oil producing companies, Chevron. With the support of Chevron *Umit* has already completed several projects, such as the First Republic Festival of Handicapped Children in the Arts in October 25-27, 2000 and a New Year's celebration for them. The first festival hosted 160 handicapped children, 70 of which participated in Master Class. There were three awards in drawing, applied arts, and literature. Recently *Umit* signed another agreement with Chevron to conduct the Second Republic Festival of Handicapped Children in the Arts from October 10-12, 2001. One hundred and fifty children will take part in the festival and they will be accompanied by their parents and teachers. The festival preparations and day's events will be aided by the support of 30 volunteers. Chevron will cover the total cost of the Festival - \$5000.

Social Partnership

Defending Consumers Right to High Quality Goods

One of the most important “trade” problems in Kazakhstan for both consumers and producers is the counterfeiting of goods and use of trademarks for mercenary purposes. The *National Consumer League of Kazakhstan* is one of the leading NGOs tackling these issues in close cooperation with government bodies. As the result of their joint efforts with officials, a Trade Law regulating trade relations was developed and accepted in July 2001. At the same time the *National Consumer League of Kazakhstan* has been acknowledged as the Best Social Partner, according to a Proctor & Gamble survey. Proctor & Gamble is the leading supplier of goods for the Kazakhstan marketplace. The *National Consumer League* has been a target organization of Counterpart’s since the beginning of our activities in Kazakhstan and is currently a Focus NGO under Phase III.

The Second Sport Competition for Diabetics “SPARTAKIADA” Held in Almaty

Kazakhstan citizens suffering from diabetes and similar ailments need special sport programs. The *Diabetics Association of the Republic of Kazakhstan (DARK)* is devoted to helping such people. Being one of the Counterpart’s focus grantees *DARK*, together with the Ministry of Defense, conducted the Second Kazakhstan Sport Games *SPARTAKIADA* for diabetics. The games were held at the Sports Complex of the Ministry of Defense on August 17-18, 2001. The competition was aimed at promoting health and fitness among people suffering from diabetes and similar ailments. 78 participating athletes based on their sporting abilities were selected by 13 regional diabetic societies in Kazakhstan as well as Ukraine. They competed in a variety of events, including swimming, athletics, volleyball, table tennis and badminton. The games were opened by officials from the Kazakh government, the Healthcare Agency and the Almaty Akimat as well as by Massimo Massi-Benedetti, the president of the European Bureau of the International Diabetics Foundation. Exxon-Mobil Company and Novo Nordisk pharmaceutical company sponsored the event in the amounts of \$7000 and \$3000 respectively.

Community Mobilization.

Informational Campaign for Astana Communities

In spite of NGOs increasing and expanding of their activities, there is a lack of information about the nature of their work and their role in communities. The *Astana NGO Forum*, which was established with active support from the *Astana CSSC*, conducted a public campaign in the City Park to inform people about NGO sector and volunteer opportunities with local organizations on June 30, 2001. Over 15 NGOs and initiative groups coordinated and participated in this campaign. Over 500 booklets were distributed and about 200 people were reached. Additionally, local media covered the campaign. As a result, the number of people appealing to NGOs either looking to help or to be helped increased. For example, over 30 new clients were referred to the *Disabled Children’s Society*, and the *Volunteer Center* obtained 10 new volunteers.

Community Solves its Problem

After the collapse of old state-owned fruit and vegetable factory, a significant number of employees who were promised apartments in a housing complex to be built by the factory were left without a job or an adequate place to live. They occupied two old factory-owned buildings, which lacked heating facilities, hot water, and indoor toilets. As a result, the children of the community were susceptible to the flu and other diseases. Additionally, the majority of families’ income was spent on electricity bills to heat their units. These people became a focus group of *Baspana*, which implements a program to provide housing for poor people and has lobbied on behalf of this group since the late 80’s. In April 2001 *Baspana* and *Zhalgas-Counterpart* conducted a PCA with this community. The resulting CAP called for the installation of heating and hot water supply systems, which are being installed with funding support from a Counterpart Community Action Grant. Following this PCAP exercise, the community residents conducted their own community meeting where they decided to install a system of cold water supply and

toilets for each unit. As a result of these joint actions the community of 230 people, of which 142 are the children, will enter this next winter with more decent living conditions.

KYRGYZSTAN

Sustainable Civil Society Organizations

Rural NGO Supports Rural Initiatives

The NGO *Aitoldu* was established to help refugee women and women from low-income families who are unemployed in the Suzak region. *Aitoldu* members participated in a series of training workshops conducted by the Jalalabad CSSC and received counseling support from the Center in project design. As a result the NGO was able to:

- Provide 24 women, including 4 refugee women, with jobs producing national crafts – yielding \$10 a month income for each woman;
- Receive a grant from UNDP in the amount of \$2,000 to build a school for 350 students; and
- Secure an additional \$65,000 from the following sources to build the abovementioned school: \$1,000 from the Suzak regional administration; \$3,000 in construction materials from the local governing body; \$20,000 in construction materials and human resources from the regional education department; \$3,400 from community contributions; \$5,600 from community donations of construction materials; and \$2,000 from the Asian Development Bank. The construction started on May 21, 2001 and is currently half-completed. Four refugees are participating in the construction. On June 15 the Prime Minister of the Kyrgyz Republic and the governor of the Jalalabad region met with *Aitoldu* and indicated how impressed they were with the progress of this project. They promised to allocate an additional \$30,000 to finish construction of the school.

NGO Helps to Improve the Talas TV

Some TV channels in Talas oblast broadcast only during weekends. Many basic channels such as ORT (Public Russian Television), RTR (Republican TV Radio Company), and KTR (Kyrgyz TV Radio Company) broadcast only during the second half of a day. As a result, Talas citizens did not have constant access to important information, events, and news taking place in the region and the world, as Russian channels were reporting primarily on local Russian events. An initiative group of citizens decided to solve this problem and turned to the CSSC for consultations about the NGO registration procedure. The initiative group received information on writing proposals to possible donors and, in cooperation with the Talas CSSC, the group was registered as the Public Association *Nazar*. *Nazar* submitted project proposals to Internews and the Democracy Commission of the US Embassy. Both organizations approved funding (Internews \$5,000 and Democracy Commission \$24,000). The money was spent on purchasing and maintaining transmission equipment. As a result, the citizens of Talas and the surrounding areas have been able to access programs from the central channel TV-6 Moscow day and night since July 2001. In addition to the news from Russia, the channel has 30 minutes of Kyrgyz news daily through the shows “Otkrytaya Azia” (Open Asia) and “Vek” (Century). Around 30,000 residents of Talas city and oblast now have access to this coverage. *Nazar* also plans to expand coverage beyond the current 20 km radius and introduce local daily news and other programs.

Successful Fundraising Ensures Continuous Access to Information

Due to its remoteness Batken oblast was characterized by lack of information to support programs aimed at development of youth in education, culture and occupation. Realizing the role of mass media in the development of youth and prevention of interethnic conflicts, the members of the Public Association *For International Tolerance*, who attended Counterpart training workshops in "Project Design and Proposal Writing" and "Fundraising", designed a project proposal to launch a youth radio station. The project proposal was submitted to UNICEF, which approved it with funding of \$75,000. Internews in Kyrgyzstan was a technical partner during project implementation. As a result a new radio station was launched and now over 70,000 young people in Batken oblast get timely and unbiased information about events taking

place in the region, oblast, republic and in the whole world and have access to information about culture, education, science and sports.

Congress of Women in Kyrgyzstan Combats Unemployment

From the moment of disintegration of the former Soviet Union many production enterprises were closed and thousands of people in the Kyrgyz Republic were left jobless. Many women could not adapt to the modern conditions of survival. The necessity of a center for retraining unemployed women became urgent. The *Congress of Women in Kyrgyzstan* launched a net of isolated training centers in 1995. Today 7,000 women have been trained in basic entrepreneurship, English and Turkish languages and computer skills. The members of the *Congress* did not stop at these results and designed a proposal to build a new Training Center. The leader and members of the *Congress* participated in roundtables and training workshops at Counterpart. As a result their proposal was approved with \$2,500 in support from the German Embassy and \$1,500 allocated from the local firm *ATAZ*. A writer-congresswoman Ann Fray presented heaters to the Center and the members of the *Congress* did the half of the construction work themselves. As a result of the successful activity a new Training Center was built in Bishkek and training workshops are being conducted in one place. After being trained in the Training Centers 30% of the attendants of the courses on entrepreneurship designed business proposals and received micro-credit, 37% opened small enterprises, and 12% work on patent base. 120 unemployed women were trained as seamstresses, 83% of whom were placed in jobs and continue to have jobs.

NGO Participates in Information Dissemination for Citizens on Their Rights

Access to recent literature and information has diminished in the Aksy region of the Issyk-Kul oblast since 1991. The 7,000 villagers of this region are not aware of their rights and lack the resources to learn about them. The social fund *Booruker-Ch* reviewed this situation and turned to the Karakol CSSC for consultations. The CSSC invited the NGO representatives to attend Counterpart trainings such as “Project Design” and “Fundraising” and provided technical assistance. As a result *Booruker-Ch* designed a project proposal to purchase juridical and reference literature for the library and subscription of journals covering normative documents and legislation of the Kyrgyz Republic. Soros Foundation awarded \$300 for the project.

Giving Joy to Children

Developmentally disabled children are among the most vulnerable groups of the population in Kyrgyzstan. Very often their physical, mental and emotional needs are not properly met. Many of them stay inside and are unable to get fresh air and sun. The problem is worsened by the fact that developmental opportunities and needs of disabled children are generally ignored. There are no advocacy campaigns on local and national levels and their participation in public life is very limited. At the present time there are 60 developmentally disabled children in Karakol. The Karakol CSSC trained the volunteers of the Volunteer Center in Volunteer management and Fundraising and offered counseling support. In June-July 2001, the Volunteer Center held 4 summer camps entitled “Children Helping Children”. They were run by 15 volunteers and financed from local sources. During this period \$1,200 was raised from 15 organizations such as Kumtor Operating Company, Helvetas, local joint ventures “Ais-Quin” and “Alem”, local businesses, NGOs and 5 private sponsors. All 60 disabled children were able to attend one of the summer camps. Additional successes include:

- After organization of a summer camp in 2000 the Association of Parents of Disabled Children was established. The Association and the Volunteer Center found an opportunity for 38 children to have a surgery in Bishkek.
- This year a meeting of parents was held and it was decided to conduct an advocacy campaign with the participation of the NGO *Umut*, Committee of Unemployed Women and NGO *Bayastan*, which is planned for August 2001.

Volunteerism

Development of Voluntary Movement “If Not Me Then Who?”

Scarce local resources for NGOs need to be leveraged by all means, including the active use of volunteers. This concept is relatively young in Kyrgyzstan and therefore a lot of organizations need voluntary assistance. The volunteers of the Volunteer Center, established in partnership with the Karakol CSSC, participated in the Counterpart training workshops "Volunteer Management in Non-Commercial Organizations", "Proposal Writing", "Fundraising", and "Conflict Resolution and Team Building" which resulted in the following:

- Volunteers organized 5 summer camps "Children help children" for disabled children of the Issyk-Kul oblast. For this purpose the volunteers succeeded in attracting \$4,000 from local authorities, international agencies, commercial organizations and individuals. How many children participated in the camps?
- The database of the organizations needing volunteers was created. Now there are 20 volunteers trained in the CSSC that have been working successfully in various organizations (in US Embassy, tourist agencies, non-commercial organizations, library, Kumtor Operating Company and mass media agencies as coordinator assistants, volunteers, programmers, translators, temporary employees or non-staff members).
- The Karakol CSSC has catalogued 64 volunteers, up from the 23 volunteers 1 year ago.

Partnership, Coalition –Building and Association Development

Youth Employment Agency Establishes an Information and Counseling Center

There are 15,500 unemployed, in the Chui-Tokmok region in Kyrgyzstan, 40% of which are young people. A youth initiative group turned to the Kant CSSC for counseling support in NGO establishment, design of a strategic plan, team building and building social partnership with local governing bodies. Since December 2000 the group attended workshops in Project Design, Fundraising and Small Business Development. In December 2000 it was registered as the NGO *Tseonis*, which in January 2001 opened a Youth Employment Agency. The city administration and a dental clinic helped the NGO with office space, equipment and furniture. As a result:

- The NGO collected data and created a database of job vacancies that is updated on a regular basis. The NGO made agreements with public enterprises, joint stock ventures and businesses that operate in the region.
- Skills acquired at training workshops the helped NGO members in writing proposals to donors. Eurasia Foundation supported one of them in the amount of \$17,154. The grant allowed the NGO to establish information and counseling center under the Youth Employment Agency. It has been operating since April 23, 2001 and provided many unemployed with jobs.
- Since the NGO was established 2242 people applied and 391 got full time jobs. 12 young people got jobs at the Kyrgyz-Chinese paper plant. In the summer many young people got temporary employment at the Issyk-Kul resorts that made agreements with the NGO *Tseonis*.

Thus, the NGO created an information service of the Youth Employment Agency that provides access to information not only to young but also to older people. Due to a client-friendly environment the number of visitors in the non-profit agency is much higher than in a similar public organization.

Advocacy

CSSC in Kara-Balta Facilitates a Process of Getting Kyrgyz Citizenship by Refugees

In 1992 the first refugees from Tajikistan appeared in Kyrgyzstan. Now there are roughly 8,500 refugees, 80% of whom are ethnic Kyrgyz who wish to stay in Kyrgyzstan and get Kyrgyz citizenship. Many of them have been living in Kyrgyzstan for 7-8 years. The process of legalization is complicated by the fact that there is no consular service of the Tajikistan Republic in the Kyrgyz Republic. After a recent meeting the NGOs (*Young Lawyers of Kyrgyzstan*, *Center of Initiatives Support "Consulting"*, Kant CSSC) with the Embassy of Tajikistan is was agreed that there would be a monthly visit of the Tajikistan consular to

Kyrgyzstan for consideration of refugees' applications and issues documentation and document validation. As a result, refugees no longer have to travel to Almaty to talk with a Tajikistan official about documents necessary for citizenship.

TAJIKISTAN

Sustainable Civil Society Organizations

The Dushanbe CSSC Achieves Initial Success in Becoming Financially Sustainable

Achieving financial sustainability is a major priority for the five CSSCs in Tajikistan. Established by Counterpart in September 2000, the Dushanbe CSSC began to concentrate its activities on achieving sustainability shortly after it was officially registered with the Ministry of Justice in July. The Acting Director, Kiomiddin Davlatov deserves particular credit for his efforts and personal initiatives. To date he has submitted 14 proposals to 12 different international donors. One of them, a pilot project entitled "Reproductive Health Education" was approved by UNFPA. At present the project cost is \$600 for 2 months, and if the project succeeds it will be extended for a year. The project will be implemented in partnership with the local medical NGO *Umed*. Although the project is small it is a good first step. The other source of financial sustainability is profit from services. From the beginning of 2001 the Dushanbe CSSC has seen \$1,000 in income from conducting trainings for international organizations. This money is already applied to the approved budget developed by the Dushanbe CSSC. The Center is planning to become fully sustainable by the end of Phase III, March 2003.

Media/Outreach

NANSMIT Contributes to the Civil Society Development in Tajikistan

The development of the civil society in Tajikistan depends mainly on the citizens' awareness about civil society. The OSCE is in the process of conducting a large-scale civil education program through the media with the help of the Association of Independent Mass Media of Tajikistan (NANSMIT), a former grantee of Counterpart. The goal of the project was to spread information on civil society issues among the population and increase the level of legal knowledge among ordinary citizens. According to the project 48 radio and TV programs on civil society were developed and aired. In addition 24 articles on civil society were published in newspapers throughout the country. According to NANSMIT more than 3 million people have been reached through this civil society project.

Partnership, Coalition –Building and Association Development

Partnership with a Hungarian NGO Established

Seven representatives of Counterpart's target NGOs: *Nilufar*, *Fidokor*, *Women Center*, *Fath*, *Madad*, *Chashma*, and *Development Fund* attended Community Outreach training in Budapest, Hungary through GTD AED to share their knowledge and skills on Community Outreach with Hungarian NGOs. The training included discussions and site visits to successful community projects. The training provider the *Hungarian Foundation for the Development of Local Social Network* was impressed by the skills and experience of the Tajik Delegation. Upon their arrival in Dushanbe the participants received an official letter notifying them of HFDLSN's intention to visit the Tajik NGOs to exchange experiences with Tajik NGOs in Tajikistan.

NGO Efforts Against Drug Addiction in Khujand Give Tangible Results

The increase of the number of drug addicts among young people has caused many people in Khujand to worry about the long-term impact of drug-use among the teenagers. Recently, with the technical assistance of the Khujand CSSC an NGO coalition that was formed by the name of *No to Drugs*. The NGO was established by three NGOs: "*SM-I*" (an independent TV station), *Ittifoq*, and the NGO "*No to Drugs*." This coalition has successfully implemented a "Youth Against Drugs" project supported by Counterpart under the NGO Expand program. According to this present program various interactive

trainings/roundtables and other educational activities about the harmful effect of drugs are carried out with school children from Khujand. After the training students and staff in School Number 24 formed an initiative group which continued to conduct similar activities with teenagers. The Deputy Chief of the interior department of the district, where the school is located is very pleased with the project. According to his words for the last 6 months the number of drug addicts among the youth has decreased 50% in the area.

Advocacy

Kurghan-Teppa CSSC Lobbies NGO Interests in the Khatlon Region

During several meetings and roundtables conducted by NGOs in Khatlon region many local NGOs complained about the problems they were having working with the Ministry of Justice. The charge was that workers of the department assigned to registering local NGOs were creating artificial barriers and requiring additional paperwork. They were hinting that they would register NGOs and help with the additional paper work if the NGOs would pay a “special” fee. In order to resolve the problems connected with the registration process of NGOs, the Kurghan-Teppa CSSC Director, Dilbar Khalilova, met with the Regional Director of the Justice Department and presented all the NGO complaints. The Regional Director promised to look into these complaints and to prevent such problems from happening again. As a first step towards solving the problem it was decided to openly indicate all of the necessary documents required for registering a local NGO. They also agreed that both local NGOs and the Justice Department’s employees would work together more closely in registering new NGOs.

Community Mobilization

MedService Assists a Community Member to Retake her Apartment

Since their establishment Counterpart’s target NGO *Medservice* has operated in four communities populated with 56% of refugees and large number of sick and disadvantaged elderly people. Nearly one thousand five hundred elderly people from those communities are direct beneficiaries of *MedService*. In the *Sevastopolskaya* community one of the key problems faced by the elderly is the illegal seizures of apartments occupied by elderly people. As such, *MedService* now concentrates its efforts in helping elderly people defend their rights. Counterpart has trained *MedService* how to conduct Participatory Community Assessments PCA. As a result *MedService* is now able to mobilize community initiative groups, so that they are able to facilitate arbitration sessions. For instance, one “guardian” of an elderly woman placed her in the hospital and forged documents to defraud her of her apartment. The community’s roundtable resolution forced the man to admit his wrongdoing and return the apartment to the woman.

The NGO Amin Helps to Reduce Unemployment Among Women in Khorog

The small district known as the Hydro Electro Station (HES) of Khorog is a remote area that has not seen any international NGO assistance. Its inhabitants have had numerous problems, such as unemployment among women that have been neglected for several years. A community initiative group was established by the NGO *Amin* to deal with the problem of unemployed women. *Amin*’s staff participated in seminars and consultations conducted by the **Khorog CSSC** partner, *Kalam* and gained practical knowledge and literature on how to solve it’s own problems. As a result, early this summer *Amin* developed a mini-project supported by WFP UN where a small market was opened that sold fruit preserves and vegetables. This indirectly provided 60 women with work and new sources of income.

The Khorog CSSC Helps a Community in Shughnan in Project Development

In the *Moon* community of Shughnan District there has been a lack of potable water that has contributed to many suffering from severe intestinal diseases. A community initiative group applied to governmental and international organizations several times, but they were required to write a well-developed project proposal. The Khorog CSSC conducted a “Project Design” workshop for the *Moon* initiative group members and provided relevant consultations to them in the process of project development. Also the

Center allowed them to use the Center to type and print the proposal. As a result, they submitted a project proposal to the UN World Food Program in the amount of \$ 2,700 and the project proposal was approved. After four months of enthusiastic volunteer work by the community, the families of 85 houses have access to drinking water through their own drinking taps. Another result was the improvement of sanitary and hygiene conditions in the community.

A Community Group in Tavdem Brings Electricity to their Community

Due to the lack of electricity people often cut down fruit trees in order to cook and to heat their houses during the winter period in the villages of Roshtkala, a district in Gorno-Badakhshan. After a series of Project Development trainings conducted by Khorog CSSC with a number of interested people from the village of *Tavdem*, a community initiative group was formed and a project proposal to put an electricity line and a transformer substation in the community was developed. The Khorog CSSC was able to give practical assistance by training the people on how to write a good project proposal. The project was supported by Aga-Khan foundation for the amount of \$1,400 and now fifty families are able to use electricity. The standard of living of community members has improved and the damage done to the environment as a result of chopping down trees will be stop.

TURKMENISTAN

Sustainable Civil Society Organizations

Increased Donor Support Expands Environmental Education

Since ecological education has been removed from the school curriculum in Turkmenistan, there are very few sources of information regarding the environment available to the general public. This vacuum of information leads to an overall lack of environmental consciousness amongst the population, and most specifically, youth. In response to the problem, the NGO *Geo* of the Dashoguz region introduced a variety of methods to educate the population about the environment. To increase funding for these activities, *Geo* used skills gained in Counterpart seminars in areas such as project design, strategic planning, and fundraising to increase donor support. For example, at one recent roundtable *Geo* sought support for a new children's ecological puppet show. As a result, they received a \$3,500 grant from ISAR. With these funds *Geo* has conducted four performances for sixty children from two different schools. Based on the receptiveness of students, teachers, and school directors *Geo* plans to take the show to another 10 public venues in the coming months.

Education Enlarges Organization's Horizons

The notion of organizational development is quite new for Turkmen NGOs that have a tendency to focus exclusively on service delivery for beneficiaries while neglecting their own internal organizational needs. In June, Counterpart conducted a full assessment and analysis of organizational capacity together with members of the *Center for Economic Education and Young Entrepreneurs - Junior Achievement*. They jointly developed a capacity building plan that emphasized the strengthening of human resources and professional skills of the organization's members. Included in the plan were activities to enroll members in training courses conducted by international organizations such as: Pragma, Counterpart and Karana. As a result, *Junior Achievement* boasts 8 trained members in: market economics, marketing, human resource management, financial analyses, international standards of accounting, business and financial planning. The Center has already conducted 6 new courses for over 100 students. Their premises are often rented by the above-mentioned organizations for their training programs and Junior Achievement members are sub-contracted as trainers bringing resources to their NGO. The relevance of courses, professionalism of trainers and optimal marketing approach in organizing the courses has improved the financial sustainability of the Center through the input of trainers' salaries and logistical support to their partners.

Social Partnership

Reproductive Health Issues Unite NGOs and Government

Following the introduction of a system of Family Medicine in Turkmenistan in 1998, there has been a growing need for family physicians to respond to a variety of questions and concerns related to reproductive health. Unfortunately, access to information is limited to a few top doctors and rarely made available to lower level staff. During a four-month period *Nesil* organized, in collaboration with UNFPA/Government Centers of Reproductive Health, seminars for family physicians and nurses on reproductive issues. As a result more than 80 practitioners from governmental institutions gained additional skills in reproductive health and 400 members of the NGO's constituency took part in the actions /activities where they received and disseminated information on reproductive health.

“Lukman Hekim” means “Responsible for Health”

When a government is facing transition, it is possible for some of its programs to be lost or forgotten. This was almost the case with Special Kindergarten/School #43 in Ashgabat, which has worked with and provides overnight care of children with cerebral palsy. When September 2001 approached, there were no new students enrolled at the school. *Lukman Hekim*, an initiative group of young medical workers from the Medical Institute attended Counterpart's training on “NGO and Community” and consulted with the Resource Center Manager and target NGOs to learn how to work with clients. As medical workers, members of this group had been asked several times whether or not a program for disabled children existed in Turkmenistan. The group found information about School #43 at Counterpart's Ashgabat Resource Center. Using the skills acquired through Counterpart training, *Lukman Hekim* worked during the summer of 2001 to identify 17 children with cerebral palsy, conducted consultations with these children's parents, and gave recommendations regarding school enrollment. As a result, 10 of these children are now attending kindergarten, and 7 others have entered the first form. The members of the initiative group organized a ceremony at the opening of 2001-2002 school year and gave gifts to these children to celebrate this exciting beginning.

Improvement of the Self-Maintained Water and Hygiene System in 10 Schools of Darganata Etrap

Counterpart's Community Outreach team and staff of the Lebab and Mary CSSCs responded to requests from the Lebab Hakim to assist the Hakimlik with a community infrastructure problem in a northern county with poor water conditions. The *WUA Saragymysh* was sub-contracted to provide consultants to assist in the community outreach activities. The project began with a meeting with local community representatives regarding the sanitation and hygiene conditions in the schools of Darganata etrap, a project in which both the local government and local educational department took special interest. Decisions were made to include 10 secondary schools and communities in the Community Action Planning process. Project successes included electric water pumps being installed complete with storage houses to protect them, toilets renovated in all schools, lighting systems installed, and water pipe lines installed. A total of 5352 people benefited from the project. As a result of these experiences, the project committee members acquired skills in leadership, decision making, working with mass media, and ownership responsibilities.

NGO Finds Corporate Sponsor to Teach Kids Respect for Nature

In Turkmenistan there is an insufficient number of International Companies with a policy corporate giving. Even when international organizations have financial opportunities to help local communities, they frequently do not receive concrete ideas to solve problems. Versed in Fundraising training through Counterpart, the NGO *Yashil* carried out a market analysis of potential fundraisers for a planned summer camp and series of ecological lessons for children from 3 cities in Turkmenistan. The NGO had participated in a joint Counterpart/Exxon-Mobil Contributions Project activity and had a good reputation in the framework of that project so they approached Exxon-Mobil to fund their camp. Counterpart staff assisted in the design of their eventual proposal that was subsequently approved by Exxon-Mobil in the amount of \$3000 dollars. As a result, in August 50 children participated in the event and Exxon-Mobil has pledged to assist with similar programs in the future.

Advocacy

One Step Closer to NGO-Government Contracting in Turkmenistan

The NGO *Sarygamysh* was established through the Water Users' Association Project implemented by Counterpart between July 1999 and January 2001. The now independent and registered "charitable cooperative" provides delivery of safe drinking water on an affordable fee-for-service basis to its 12,000 members of Turkmenbashi etrap in Dashoguz velayet. Recently the velayet hyakimlyk (governor's office) in Dashoguz city ordered the USAID-funded Reverse Osmosis Plant to not fill the 4 water trucks operated by *Sarygamysh*. The NGO appealed the order to the etrap hyakimlyk (county mayor's office), which overruled the velayet order, as it would put thousands of residents at risk in this year of drought. The written and stamped overruling is a testament to the vital role *Sarygamysh* is playing in the welfare of its members and endorses the quality of service that this member-owned and-operated organization provides.

Community Mobilization

School Sanitation Project Links Parents, Teachers and School Administration

The sanitation and hygiene conditions in many rural schools of Dashoguz are very poor and lead to a high rate of water borne diseases and mortality. Counterpart is subcontracted by UNICEF to implement the Watsan IV project in schools and has provided methodological and technical assistance School Hygiene and Sanitation Committees in over 130 schools. The WatSan team was trained in participatory methodologies in conjunction with the community outreach division in order to design and implement a process to catalyze parent/teacher committees in targeted schools. The result was the inclusion of parents and community members in both the technical design and budget calculation for the latrine renovations. Currently, in contrast to the past, committees are strategically involving parents with the necessary skills to achieve all aspects of project development from budgeting to accounting to construction. The school committees serve as example in the rural villages of group decision-making that results in concrete improvements to schools. The community outreach focus bridges the gap between local authorities and committee members. Committee involvement in design has improved accountability and maintenance of improvements, prompting the hakimlik of Ylanly to furnish a building to one of the schools. The structure will be torn down and the materials will be used to build a much needed new latrine for the school.

NGO Improves the Sanitary Conditions of a Refugee Village

Babadurmaz settlement, where 1,200 refugees from Tajikistan are currently living, is a small community with straw roofed houses supported by slanting walls. Very often families do not have separate places for their animals so the animals are kept very close to the houses. People collect their drinking water from drainage ditches and have no means or skills to clean the water before it is consumed. As a consequence, infectious disease morbidity is very high in the settlement. The NGO *Keik Okara* focuses on working with these refugees and, during a three-month period, conducted regular trainings on water and sanitation and infectious disease prevention among the residents of the settlement. In order to make their program more effective, the NGO involved local authorities and health workers. The NGO's work became more effective after they were awarded a grant through Counterpart, were provided with trainings in community health and communications, and participated in a workshop arranged by Counterpart on how to develop a module and adopt it for their focus group. This grant and the additional training resulted in: the formation of a committee of three Babadurmaz residents to work to control the condition of the ditch water, local health workers organizing and participating in further community trainings, and the local sanitary service providing the population with means for disinfection. These steps have helped to improve the health and lives of Babadurmaz residents.

UZBEKISTAN

Sustainable Civil Society Organizations

International Funds and Local Authorities Support Disabled and Underprivileged Children in Kokand

The number of children's clubs and fine arts studios has significantly dropped lately. The remaining ones have become commercial and are not accessible for underprivileged and disabled children. The *Center for Rehabilitation and Integration of Disabled Children "Iktidor"* in Kokand, after consultations with the Kokand CSSC and participation in Counterpart's workshops on fundraising and project design, was able to receive a grant from Save the Children Fund (UK). The Center established a studio, where 30 underprivileged and disabled children are learning to make tapestries, draw and model clay. The Center was able to attract the authorities' attention to its activity. To make the disabled children's talents known, the head of the region (khokim) purchased a tapestry (2x3m) for the sum of 250,000 sums (about \$250.00) and had an album with samples of the products sent to the President of the Republic of Uzbekistan on the occasion of Independence day. The money was spent to buy materials for the studio and sewing devices so those children could also learn sewing skills.

***"Golden Heritage of The Aral"* awarded Public Service Contract**

Financial sustainability for Uzbekistan NGOs is a primary concern, as the majority of funding comes from foreign donors. The NGO *Golden Heritage of The Aral* opened workshops in Nukus and Muynak, and has been training unemployed women and women from low-income families in traditional handicrafts, such as embroidery, carpet weaving and sewing. With support from the Open Society Institute worth \$9,200, the NGO bought 5 carpet-weaving looms and raw materials. The workshops manufacture 10 production items, including bags, eyeglass cases, purses and carpets. This production activity has secured permanent jobs for 60 women in Nukus and Muynak. The NGO has managed to draw the interest of governmental agencies to its production and in 2000-2001 was awarded a public supply contract by the Ministry of Culture of Karakalpakstan worth 5 million Uzbek sums (\$5,000). The NGO manufactured 96 women's and men's embroidered national dresses for performances dedicated to The Independence Day of the Republic of Uzbekistan. Thanks to the profit the organization purchased more raw materials and gave the craftswomen a salary increase. As a target NGO of Counterpart in Phase II *Golden Heritage of the Aral* was trained in the basic training modules, including "Fundraising", "Project Design" and "Financial Sustainability of Small- and Medium-Size Enterprise", and has received regular technical support and consulting in organizational development.

Partnership, Coalition –Building and Association Development

Four Tashkent NGOs United to Combat Drug Trafficking Among Schoolchildren

NGOs in Uzbekistan rarely cooperate in addressing social problems; they act one by one, seeing one another as competitors. Four Tashkent NGOs received support from the Swiss Embassy in the amount of about \$7,000 for a joint project. *Kids and Adults*, *"Kuzmunchok" Children's Benevolent Fund*, *"Ikbol" Youth Center*, and *KRIDI* of Bektemir District will carry out the project in 6 schools in the Tashkent Oblast, where there has been a sharp increase in rates of AIDS and other sexually transmitted diseases, and drug abuse. Involvement of schoolchildren in the project implementation through public performances, brochures, flyers and posters makes the project noteworthy. Twelve children will be trained as trainers to provide "kid to kid" training. Four NGOs plan to replicate the project with the aim of enhancing outreach. The leaders of all 4 NGOs participated in Counterpart's training program and were trained in "Coalition Development", "Fundraising" and "Project Design", as well as received technical support and consultations. NGO *Kids and Adults*, the chief project executor, was Counterpart's target NGO in Phase II.

Advocacy

NGO Representatives are Elected to Local Governing Institutions

Traditionally NGO leaders have not had the support of the local populations to stand as local government representatives. Lately NGOs have been working more actively with communities and citizens have started seeing them more and more as representatives of their interests. As a result of this trust, three NGO representatives have recently been elected to local governing institutions :

- Ulmasoi Sattorova, social worker in *Bakhrin* kishlak of Samarkand region, belonging to Interregional Rehabilitation Center *Umid*, Counterpart Focus NGO (Samarkand), has been elected as Mahalla Committee Chairperson. There were 3 candidates for the post, but 96% of electors voted for Ulmasoi Sattorova.
- Birigul Safarova, Umid's representative in *Nekuz* kishlak, located in the most remote part of Kashkadariya region, has been elected as Women's Committee Chairperson in the mahalla as well as a conciliation commission member.
- The Chairperson of the Center for social-economic development of women *Kamalon* in Kokand has been elected secretary of Mahalla Committee No 42.
- Counterpart contributed to the development of "Umid" and "Kamalon" through trainings as well as providing these organizations with technical and consultative support. The leaders of these NGOs along with most of the staff participated in a majority of Counterpart trainings.

Center of Social-legal Information "Status" Protects the Rights of the Disabled

One key problem for the disabled community is the lack of awareness of current laws affecting them and inability to use these laws to their fullest. Counterpart grantee *the Center of Social-legal Information for Disabled People with Spinal Problems "Status"* provides practically all disability organizations of Uzbekistan with legal information and also helps them to protect their rights. Over the past two year 750 disabled people have received consultations. As a result, 160 people improved their standard of living by obtaining privileged charges for communal services, securing pensions, allowances and treatment, the installation of telephones, or guaranteeing free transportation. 18 NGOs and 14 training-productive enterprises that employ disabled persons are regularly informed about all the changes in legislation. A card-catalogue and a computer database of 680 disabled people have been developed and are used by other NGOs. In July 2001 the Center received grants from Soros Foundation and the Embassy of the United States of America totaling US\$20,000 to train disabled people in methods of protecting their rights. Counterpart supported the Center's project and sent a letter of recommendation to the Embassy.

Rural Physician Post Has Been Opened in Manak Kishlak

Many of Uzbekistan's rural inhabitants do not have access to medical services where they live. In order to get emergency medical help the inhabitants of the Manak kishlak (about 15000 residents) in the Andijan region went to the Khadjaabad district centre located 35 km away. Chronic diseases were not treated, nor were prevention examinations conducted. Members of *Madad Trust Center*, a Counterpart grantee, discovered these problems during seminars on prevention of anemia for women. *Madad* and the kishlak residents approached the Khadjaabad district Khokim's Office and convinced them to establish a rural physician's post. The post was opened in mahalla "Nishobbuyi" for 5000 of its residents. For that the Khokim's Office provided resources to restore a three-room accommodation given by the collective farm. The local health office finances the work of staff comprised of a doctor and a nurse. Later Khokim's Office opened 2 more posts in this kishlak. Leaders of *Madad* participated in main Counterpart trainings and were consulted on advocacy.

The Residents of Rural Mahalla Navoyi Protect their Interests

Industrial enterprises quite often are sources of environmental pollution. Citizens and local authorities mostly do not take any actions to change this situation. The canning factory in the rural mahalla *Navoyi*, outside of Kokand, discharged wastewater into the mahalla streets, thus flooding yards and basements. The Women and Youth Centre *Iftikhor*, having participated in Counterpart seminars "NGO and Community", "NGO Management" and "Project Design" and having received consultations in advocacy as well as having participated in 10 workshops on human rights, approached the district Khokim's Office to find a solution for the problem. As a result the district Khokim's Office allocated finances to build a sewerage system for the canning factory. Now 151 homes are out of harm's way.

Community Mobilization

Six NGOs Created in Rural Areas of the Fergana Oblast

Rural residents tend to be the more passive, poorly informed and socially inactive segment of the population in Uzbekistan. There are practically no NGOs in rural areas, and people are mostly unaware of events that take place in the world. The Kokand CSSC and Counterpart Focus NGO the BWA involved representatives of rural populations in participation in seminars and training, as well as provided them with consultations. As a result, the following six NGOs were registered over the past 5 months in 5 kishlaks (villages) and settlements of Uzbekistan: the *Center of Business Development and Legal Support for Rural Business and Craft Women*; the *Center of Social-Economic Protection of Population and Business and Family Business Development*; the *Center of Business Development and Social Protection of Women*; *The Trust Center*; the *Center for Support of Women and Youth Initiatives in Villages*; and the *Club for Teenagers*. By conducting various trainings, these NGOs started to actively involve residents in solving rural social problems. Two NGOs were supported by Counterpart to solve problems related to land irrigation and waste removal in the village territory.

Health Practitioners Implement PCA

Reforming of the primary health care system proposes first of all, providing the population with information about the most widespread diseases. However, public events aimed at informing and educating the population were not successful. The *Association of Tuberculosis Patients*, trained in PCA methodology by Counterpart, initiated an assessment to determine how to involve both the population and medical tier-workers in TB information campaigns. In order to share the experience the Ministry of Health Care of the Republic of Uzbekistan invited the President of the Association to participate in the International Conference “Development of the Primary Health Care and Family Medicine” in September. The Conference is held by the Ministry of Health Care of the Republic of Uzbekistan, Department for the International Development, UK and Zdravplus (USAID).

Atamakan Charitable Fund Solves Water Shortage Problem

A shortage of water caused by the ecological crisis of Aral Sea basin has been the source of many social problems in Karakalpakstan, including poverty, unemployment and migration. A grantee of Counterpart, *Atamakan Charitable Fund*, with financial support from USAID of \$25,000, has installed 65 manually operated water pumps in Khalkabad town of Kegeyli Rayon. The pumps will provide 90% of the town's population (10,500 inhabitants) with drinking water, as well as water for a range of economic needs, such as irrigation. To address the issue of water shortage in other areas of Kegeyli Rayon, *Atamakan* has started 12 initiative groups. Projects of 4 of them, *Bozuglan*, *Sharapat*, *Jalpak-Jab*, and *The Society of The Blind*, have received grant support from Counterpart.

NGO Shagala Introduced 300 children the *Convention on the Child*

It has been ten years since Uzbekistan ratified the *Convention on the Child*, however both the adult population and children know a little about the rights declared in the document. A Counterpart grantee, *Shagala Center* in Karakalpakstan, has developed interactive training seminar “The Labyrinth of Rights” on the basis of the Convention. The NGO conducted seminars in an international summer camp and in 5 towns for 300 children of Karakalpakstan. *Shagala* has engaged various governmental agencies and business organizations in the project. For instance, the Town Khokimiyat provided premises, the Ministry of People's Education made the lists of participants, who were mostly children from low-income families, *Nukus-Su*, a firm, supplied soft drinks for the seminars, and *Makintosh* Restaurant allocated 10% of its profit for office expenditure and cultural events of the project. NGO *Perzent* took part in the development of the training module and gave advice to *Shagala* in the course of training delivery. The training has stimulated children to social action, has enhanced legal awareness and changed their world outlook.

C. HUB CENTER ACTIVITY OVERVIEW

REGIONAL OVERVIEW

This quarter was noted for many changes that took place within the Regional Office. Several new people joined the Counterpart team. Aizhan Mukanbetkalieva was hired as the Health NGO expansion program coordinator, while Anton Larin is now working as Reporting and Administrative officer. Given the increased importance of M&E processes within Counterpart, the regional management created the new position of Regional Monitoring and Evaluation officer, which was filled by Altynai Kussainova. This move was made in order to emphasize the importance of quality improvement of the projects within the program. Raushan Amanzhanova filled the regional Community Outreach coordinator position left vacant by Lola Abdousalymova's departure. All positions were selected after a regional process of placing announcements and conducting interviews.

Organizational Development

Using the "Model of a Sustainable CSSC" and the "Model of a Sustainable NGO" assessment tools, OD Program Coordinators have been conducting formal participatory reassessments of Support Centers and Focus NGOs. With Program Coordinator assistance, each SC and Focus NGO is rating itself on the achievement of factors of organizational capacity. OD assessment data is being entered into the database and reports comparing the current ratings to the initial assessment ratings will measure progress in development of organizational capacity.

Hub Centers and Support Centers are completing their 2-year Strategic Plans for Sustainability, and 6-month Action Plans for implementing those Strategic Plans.

Representatives of partner Support Centers in all countries except Kyrgyzstan attended a network/association development workshop at the Siberian Center for Civic Initiatives in Novosibirsk. Each country has held follow-up meetings in which Support Centers and Hub Centers together outlined the structure of their network and how they will proceed with its development.

Preparations continued for the regional Organizational Governance conference, which will take place in Almaty, Kazakhstan November 12-14. Sarah Lindemann, NGO Consultant and co-founder of the Siberian Strategic Initiatives Center, and Vadim Nee of the International Center for Non-Profit Law will be the keynote speakers. 140 representatives of Support Centers, Focus and Target NGOs, health NGOs and Hub Centers from the five countries of Central Asia will attend the conference. Participants will be introduced to different models of NGO governance, consider the benefits and obstacles to establishing governing bodies, and learn how to recruit and motivate governing body members. Participants will also have the opportunity to meet local citizens who will share their experiences as members of active governing bodies.

Monthly OD case management meetings are now being held on a regular basis. In these meetings, Hub Center program teams review Support Center and Focus NGO project activities and progress toward localization and sustainability, and also self-monitor their work as OD teams. Program teams report their results to Country Directors and the Regional OD Advisor in written Case Management Notes, and the OD Advisor then responds with written consultation on the OD issues that have been identified.

Community Outreach

This quarter was remarkable for Community Outreach Program in terms of major change within the Regional Staff. Lola Abdusalyamova, the Regional Program Coordinator on Community Outreach left Counterpart to manage the NGO development and assistance programs of INTRAC in Uzbekistan. While

this move is a loss for Counterpart, it is also an acknowledgment of capacities of our program staff, cultivated throughout the region and programs.

In order to make this transition process smooth and efficient, a special program for staff orientation and development was prepared and is being implemented. After the probation period of 3 months, performance of the newly hired staff will be reviewed and new work plans will be developed.

One of important events for the past quarter in Community Outreach was a Regional Meeting of Community Outreach Program Coordinators, held in July in Tashkent. This meeting was accompanied with the training on Community Project Management, organized by Counterpart's Regional Office and GTD/AED. Implementation of the Community Outreach program in each country was discussed during that meeting. Issues highlighted provided "food for thought" for program management.

These issues were discussed in detail with each country program staff during the supervision visits of the Regional Program Manager to Kyrgyzstan, Kazakhstan and Uzbekistan. During the visits, program planning, management and reporting on Community Outreach and other programs were discussed with program staff and Country Directors. As a result of these discussions, new procedures and format for monthly program planning and reporting were developed. This innovation was discussed with Country Directors and the Regional Staff. It is expected that new process will be put in use in October, and will become a useful tool for overall planning and management.

Another milestone in Community Outreach program was the development of a Regional Training on Advocacy. Discussions held during the training highlighted a wide range of possible advocacy activities in different countries. One important aspect remains – community involvement and initiative, supported by the expertise of local NGOs and CBOs and the Counterpart CSSCs. During the training different tools and approached in Advocacy were discussed. Each Country team prepared a work plan for developing Advocacy skills with CSSCs, local NGOs and community groups. The implementation of these plans will be coordinated and monitored by the Regional Office.

During the quarter some new resources were developed for Community Outreach. The Regional Community Outreach Team developed a Participatory Community Assessment (PCA) Handbook. This Handbook will be a very useful tool for CSSCs, NGOs and communities in organizing and conducting PCA and developing Community Action Plans (CAP). Preparation of the Resource Book on Advocacy is currently underway.

Training

In collaboration with Global Training for Development Program in Uzbekistan training in Community Project Management with two Consultants from Partner Foundation, Russia Andrey Krupin and Elena Vasiliyeva was held in Tashkent from July 3-6. This training was specifically designed to serve the need for increased skills in managing community-based projects. Community Outreach Coordinators from all 5-Hub Centers participated in this training along with 25 Uzbekistan NGO representatives, including two Counterpart Contract Trainers. The Contract Trainers, together with the consultants, drafted the new training module on this topic, which is currently being tested in other countries. The new module will be integrated into training for the Community Action Grants Program.

A regional Counterpart/Global training in Association and Network Development was conducted from July 16-20, including an internship-site visit to the Siberian Network in Novosibirsk, Russia. This Training Provider was selected as a successfully operating network that could be used as a model. There were 15 participants from CSSCs and NGOs from Kazakhstan, Tajikistan, Turkmenistan, and Uzbekistan. This training was focused on strengthening the networking skills of the participants. The trainees were exposed to network-building principles and values, structure and the decision-making process in the

network organizations of the Siberian Center. Each country team drafted an Action Plan to establish a country-level network and a Draft Plan for the creation of a regional network.

A regional workshop on Advanced Advocacy took place from September 3-8 in Almaty. Community Outreach Coordinators, Training Coordinators, CSSC and Focus NGO representatives received training in planning and holding Advocacy Campaigns at the community level. The consultant was Yelena Yegorova, Charity Public Organization *SevenI*, Russia. In the workshop the basic module in Advocacy designed in 1998 by Counterpart Contract Trainers was reviewed. Contract Trainers will modify the existing basic module, incorporating new material and including feedback from the participants. Based on the workshop materials the participants drafted a Resource Book on Advocacy that will be used to consult CSSC and NGOs in holding Advocacy Campaigns.

Michael Palmbach, Santa Cruz Institute, USA, conducted a regional GTD/Counterpart training in Public Awareness Campaigns and Social Marketing. 27 participants from all five countries were exposed to methods and tools for raising public awareness. Upon completion of the training, participants drafted individual plans to implement public awareness campaigns for their organizations. Counterpart Contract Trainers plan to develop a revised training module in Public Awareness Campaigns to transfer the knowledge and skills received in this training to other NGOs. According to Michael Palmbach, this training helped participants to start changing their attitude toward government officials and consider them as partners in the development of the civil societies.

KAZAKHSTAN

Organizational Development

Two OD case management meetings were conducted during the quarter where achievements and challenges of the ten partner organizations and the Action Plan of the Hub Center were discussed. Also achievements and challenges of OD team process within the Hub Center were analyzed to strengthen implementation of OD program component. Such meetings provide for regular discussion of monthly and quarterly reports of the target organizations and their capacity building process and site-visits. These meetings allow the OD team to analyze specific issues and solve problems more effectively.

The OD team developed an OD reassessment model. One reassessment was completed in Kostanai and comments to improve the model were developed. The OD reassessment model will be used as the standard model for further OD activities.

Marat Aitmagambetov visited three CSSCs (Kostanai, Aktobe and Astana) to provide program review and coordination of different program components as they relate to the development of strategic plans and a common strategy with the Hub Center.

In late September the Kazakhstan office conducted trainings on the “Art of Facilitation” and “Financial Accountability” for partner organization managers and accountants. In all, 19 NGO leaders gained knowledge and skills required to facilitate different kinds of events, and 20 accountants were refreshed in financial reporting procedures, budgeting, and internal control issues. Representatives of the international organizations Urban Institute (Bishkek, Kyrgyzstan) and ISAR (Almaty) also took part in the training on financial accountability.

For the first time accountants of all organizations with whom Counterpart is working were gathered together for the training on Financial Accountability. In Kazakhstan special literature or instructions on accounting procedures for non-commercial organizations have not been developed or distributed. This training allowed participants to learn about internal control principles, donor reporting requirements, and

budgeting. Additionally this training provided a venue for all NGO accountants to share their experiences and knowledge in the non-commercial accounting field. One of the participants, from the *NGOs Association of Kostanai Oblast*, volunteered to develop a software program manage grant fund controls and reporting based on 1C Accounting software program.

Community Outreach

Nurlan Zhumabekov, Community Outreach Specialist, participated in a regional Community Outreach meeting on July 1-2. Mr. Zhumabekov reported on Community Outreach activities in Kazakhstan and participated in the development of a regional community outreach strategy. Mr. Zhumabekov also participated in the regional training on Community Project Design and Management organized by AED/Global in Tashkent from July 3-6. Thanks to participation in this training he now has a greater understanding of how to develop and manage community projects in a more effective way.

Five people, including Counterpart-Kazakhstan staff, Kazakhstan Focus NGO staff and a Kazakhstan Contract Trainer, participated in the regional Advocacy workshop conducted in Almaty from September 3-7. One of the results of this workshop is the development of an advanced training module on Advocacy and a resource book for Support Centers.

Eight representatives of CSSCs, Focus NGOs and the Hub Center participated in the regional training “Public Awareness Campaigns and Social Marketing” organized by AED/GLOBAL from September 24-28 discussed in the regional section above.

In response to changes in the application form for Community Action Grants, a small workshop for Kazakhstan program staff was conducted by the Regional Program Manager Ara Nazinyan on September 27. During this workshop the participants were able to consider carefully all stages of community project design starting from problem statement to project activities as well as to identify a clearer strategy for promoting community mobilization in the regions.

This past quarter two PCA trainings for NGOs/CBOs and initiative groups were conducted by the Almaty and Semipalatinsk CSSCs, as a result about 30 representatives of 18 NGOs/CBOs and initiative groups were introduced to PRA/PCA methodologies to work with communities. About 22 PCAs in urban and rural communities were conducted by CSSCs and 22 by NGOs/CBOs throughout the country, 24 CAPs were developed with the help of CSSC staff. In all 19 CAG proposals were submitted by CSSCs to the Grant Committees on July 10 and August 28 and 8 proposals were approved for funding. Many NGOs and CBOs have questions on CAG submission. The Hub Center is providing support to CSSCs on project design, proposal review and grant-writing techniques.

Currently 11 projects (2 from rural and 9 from urban areas) are being implemented in the country. The Hub Center provided consultations on monitoring projects to the Semei and Almaty CSSCs. Based on monitoring results, five of the current 11 projects are scheduled to end within the next quarter with successful results

In September information on the process of community mobilization in the regions for the last six months was collected from CSSCs, including data on PCAs conducted, number of people involved in PCAs and the number of communities with which CSSCs are working. According to the collected data about 94 people participated in PCAs in average while an average community varied from 620 to 23000 people throughout the country, every CSSC worked with an average of 2-3 communities. Additionally, information on the future PCAs for the next 6 months was collected.

Network Development

During the last quarter the Kazakhstan Office was focused particularly on developing its Strategic Plan and consulting with partners on this issue. As a result the Strategic Plan has been completed, translated into English and sent to our partners for feedback, questions and comments. The Hub Center Strategic Plan foresees a stepped transition toward broader fundraising sources, increased professional capacity of the program team, improved ability to meet the requirements of international donor agencies, and ability to deliver high quality services for different parts of population. Developing the Strategic Plan has brought to light the fact that there is a core group of people within the Hub Center that are interested in promoting and implementing a strategy for a localized country office.

CSSC managers Natalya Terekhova (Ust-Kamenogorsk), Dmitry Dey (Kostanai) and Abai Myrkhin (Aktobe) and the Almaty office Program Coordinator Jamila Asanova participated in the workshop “NGO Network Development in Central Asia” conducted by the Siberian Civic Initiatives Center in Novosibirsk from July 16-20. The participants got acquainted with network building models particularly the example used in Western Siberia. Participants also discussed rules, procedures and other aspects of network building. As a result Kazakhstan participants developed a Network Model for Kazakhstan partners. According to the model, the Hub Center serves as the lead organization building the network with the partners CSSCs developing horizontal links between each other.

The quarterly CSSC meeting was conducted at the end of September. Participants included all managers and accountants from each Counterpart Center. The primary agenda item was networking, with the results and key points of the Novosibirsk seminar presented to all Centers. The Strategic and Financial Sustainability Plans for each CSSC were also discussed. Network building was considered an important and essential component for sustainability. During the meeting the Centers identified three general directions for the network to develop: 1) Civil Society development including Community Outreach component; 2) fee-for-service systems; and 3) services delivery to the NGO community.

KYRGYZSTAN

Activity Overview

Civil Society Training and Technical Assistance

In line with institutional agreements with CSSCs, Contract Trainers conducted 47 training in 10 modules for 920 representatives of NGOs/CBOs. The Hub Center accomplished the following within the context of providing support to CSSCs in administering training programs:

- Experienced Contract Trainers and CSSC Managers attended training workshops to provide “on-the-job” coaching and to monitor quality of training. Their main observations and feedback were sent back to new Contract Trainers as part of their capacity building.
- Program Coordinators also attended regular Contract Trainer meetings in order to discuss achievements and weaknesses of delivered training workshops, to share experiences and learn from each other. During the reporting period, Counterpart staff consulted 27 new local trainers on the following main topics: NGO & Community, Project Design, Strategic Planning, NGO Management, Fundraising, and Public Education through the Mass Media.
- Program Coordinators evaluated training activities of CSSCs in Karakol, Talas and Jalalabad. Their recommendations to improve training activities were sent back to the CSSCs, which then made corrections to their training plans.
- On August 30, the program staff hosted a meeting with experienced trainers-consultants to discuss the relationship between CSSCs, the Hub Center and Contract Trainers. They also discussed the division of responsibilities for updating existing training manuals.
- The training manual on Financial Accountability was revised and adapted to the local context. During the quarter, Program Coordinators delivered training workshops on Financial Accountability for 17 target communities and 4 CSSCs in Jalalabad, Osh, Naryn and Issyk-Kul Oblasts.

Program Coordinator C. Akmatova and the staff of CSSCs in Osh, Batken, Kant, Kerben, Karakol and Talas attended the 4-day training workshop on Project Planning and Evaluation, held from September 10-13 in Bishkek by Professor Peter Sauer, a Community Mobilization Consultant from Germany.

Currently, the Hub Center is reviewing the training modules on Small Business Development and NGO Management. The Hub Center is also finalizing a new system of monitoring and evaluation for training activities, which was originally scheduled for this quarter, but was rescheduled for next quarter in discussions with the regional office.

Database

During the quarter a beta version of the NGO database was released, allowing for CSSCs to maintain NGO records up-to-date through a Web interface. To test update procedures, all CSSCs were asked to provide initial data for the database to import it to the database. It is expected that the CSSCs will send the requested information by the end of October.

Staff Changes/Development

There were significant staff changes in the Hub Center this quarter. The Financial Assistant C. Chotkaraeva left her position for another job and Counterpart replaced her with A. Saparalieva. Two key staff persons: the Office Manager N. Naumova and Financial Director E. Zapopadko left Counterpart for personal reasons. The IU Coordinator L. Kuchenova took over responsibilities of Office Manager resulting from an internal announcement and interview. The new Financial Assistant took over responsibilities of Financial Director, and CPF Assistant N. Alybekova moved to the position of Financial Assistant.

On September 3-7, Program Coordinators C. Akmatova and E. Ubysheva, and Contract Trainer D. Vasilkov participated in the advanced regional training workshop in Advocacy. Mrs. E. Egorova, the trainer from Moscow, conducted this workshop, aimed at raising transferring new skills in conducting public companies to protect public interests.

Organizational Development

The OD Program Coordinator V. Akhmetov conducted OD reassessments for three Focus NGOs, revealing that their projects have been progressing according to their work plans. However, some objectives have not been met or met only partially. For example, the Talas Oblast Union of Farmers (TOUF) did not fully create an association of rural farmer societies. The reason for the delay was that the organization has only 50% of required funding to complete the task and is awaiting approval of funding from the Citizen Participation Fund for the second part of the project.

Action Plans for Capacity Building and Service Delivery were finalized for CSSCs of Jalalabad, Kerben, Nookat and Talas, as well as for all 4 Focus NGOs. The OD Program Coordinator V. Akhmetov completed OD reassessments for Jalalabad CSSC, and Focus NGOs Chintamani, Talas Oblast Union of Farmers, and Bishkek Center of Social Initiatives. He obtained information on their progress in terms of capacity building, summarized and analyzed obtained data, and conducted individual scoring according to the Model of Strong Sustainable NGO/CSSC.

In August 2001, the program staff made OD follow-up field visits to Naryn, Karakol, Jalalabad and Osh. Prior to these visits, a checklist of items to be monitored/observed was developed, based on Counterpart's expectations of the CSSCs and the Model of Strong Sustainable NGO/CSSC. During the follow-up visits, the Hub Center staff assisted the CSSC staff in identifying specific areas to be improved and gave recommendations.

Six case management meetings were held in the Hub Center in order to assess progress in achieving programmatic goals, identify gaps, patterns and trends, and apply the learning to future OD work. Accomplishments of all CSSCs, Focus NGOs and Health NGOs were discussed. The program coordinators made recommendations for further interventions for each case, and the conclusion was made about paying more attention to assisting Centers in finalizing strategic plans and Action plans.

It was identified that CSSCs have been experiencing difficulties in preparing reports. As a result, Senior Program Coordinator A. Nusupov and IT Manager M. Nusurov visited CSSCs in Jalalabad, Kerben, Osh, and Nookat to coach them in preparing reports, collecting data for reports and keeping records in the office. Counterpart staff also revealed that some CSSCs do not have a clear strategic vision and, therefore, do not pay enough attention to design of Strategic Plans since they still rely on guidance from Counterpart and expect current funding to be long-term. The program staff will focus on assisting the CSSCs in finalizing strategic plans and Action plans, which are expected to be ready by the end of October.

Community Outreach

The Hub Center assisted all 11 CSSCs in implementing community outreach (CO) activities, consisting of the following components: social partnership, volunteerism, community mobilization and advocacy. The Hub Center provided consultative support and coaching in conducting PCAs, CAPs, roundtables, and training seminars on social partnership. Action Plans to implement the country-level strategy on volunteerism, social partnership and advocacy were developed based on the recommendations made on the regional meeting of CO Program Coordinators, held in Tashkent from July 1-2. The main accomplishments during the reporting period include:

- On July 27-August 3, the program staff hosted a meeting with the staff of CSSCs from Jalalabad, Osh, Naryn and Karakol to discuss monitoring procedures for Community Action Grants and coach them in how to organize and manage grant files according to the standards of Counterpart. They also familiarized themselves with standard form of narrative reports that have to be prepared by grantees.
- The CO PC and CSSCs' Managers attended PCA and CAP field meeting to provide "on-the-job" coaching and to monitor quality of PCAP process. Their main observations and feedback were sent back to new contract trainers as part of their capacity building process. Program Coordinators also attended meetings of PCAP facilitators being conducted in order to discuss achievements and weaknesses of community-targeted activities, to share experience and learn from each other.
- The Hub Center Program Coordinators evaluated CO activities of CSSCs in Karakol, Talas and Jalalabad. Their recommendations to improve training activities were sent back to the CSSCs, which then made corrections to their CO plans.
- On September, the CO Program Coordinator E. Ubysheva finalized the regional Resource Book on Participatory Community Appraisal and Planning, and sent it to GTD, which will publish the resource book soon.

During the reporting period, CSSCs of Bishkek, Batken, Kara-Balta and Talas requested their Stakeholders' Committees replace 5 target communities based on evidence that communities are not responsive to the efforts of CSSCs undertaken to ensure community participation. The CSSCs indicated the following problems in working with those communities: 1) people did not attend meetings; 2) community members seem passive and dependent; 3) nobody has time or willingness to volunteer; 4) facilitators felt lack of trust among community members; and 5) some communities are accustomed to "handouts" and are not interested in development beyond the scope of humanitarian relief.

In light of the above constraints, the Talas CSSC replaced the community of Kok-Oi VI. with the community of Chymkent VI., the Kara-Balta CSSC included refugee community of Kara-Dobo VI instead of Kum-Aryk VI., the Jalalabad CSSC substituted the community of Atabekova VI with Yrys VI., and the

Batken Center replaced communities of Min-Oruk VI. and Oruk-Zar VI with communities of Dostuk VI. and Dobo VI.

The Hub Center worked with CSSCs to conduct PCAs in 10 target communities and assist in the development of 22 CAPs and 30 CAG applications. Two meetings of the CAG review committee were held, where 22 proposals were reviewed, 19 of which were funded with \$58,838 of USAID and leveraged by \$17,181 of EU funds.

Six CSSC (Batken, Bishkek, Kant, Naryn, Karakol, and Jalalabad) conducted training workshops on Social Partnership in the local level, attended by 52 participants representing communities, governments and business. The CSSCs of Bishkek, Naryn and Jalalabad conducted training workshops on Volunteer management.

The CSSCs conducted and facilitated 21 roundtables, devoted to variety of pressing issues on a local level, for example, collaboration in addressing trans-border problems (Batken), law on non-commercial organizations (Kerben, Talas), citizenship of refugees from Tadjikistan (Kara-Balta, Kant and Batken), increasing the citizen participation in municipal budget hearings (Naryn).

Network Development

Last quarter, Counterpart signed an umbrella agreement with the Soros Foundation to administer a small grants program for new NGOs. Shortly, the CSSCs of Talas, Karakol, Naryn, Jalalabad, Osh, and Batken were contracted on a 3-month basis by the Soros Foundation to deliver training and consultative support to local NGOs and administer grants. This quarter, all CSSCs have successfully completed contracts and, in September, the Soros Foundation signed new 4-month contracts with the CSSCs to continue providing the services to local NGOs.

From August 14-21 representatives of CSSCs in Naryn, Jalalabad, Karakol, Talas, and Osh took part in the international seminar “Volunteerism of Youth” along with NGO representatives from Russia and Asia (a total of 50 participants). They discussed issues of creating an international network on volunteer movement in Central Asia and Russia, shared their experience, made presentations on their organizations and established some contacts. The seminar was organized by the Volunteer Initiative Center in Bishkek. As a result of this seminar, a network of Central Asian volunteer organizations was initiated. The next meeting is scheduled for 2002 in Pakistan.

TAJIKISTAN

Security Situation

The security situation continues to be tenuous in Tajikistan, though it has improved somewhat as a whole. At the end of June a major military operation began just on the outskirts of Dushanbe and it lasted throughout most of the summer, disrupting Counterpart and local NGO program activities to the eastern part of the country. The aim of the operation was to capture a military commander, who was a former member of the Tajik Opposition in Karategin valley, but was now using his private army to commit serious crimes in the region. In the weeks preceding the military campaign, police and Government security forces arrested a number of the military commanders supporters. In retaliation, his soldiers took a number of people hostage, including three international staff members of German Ago-Action as well as some Government employees. Fortunately most of the hostages were released before the government military action began. By the end of August the Government troops were able to capture all of Hitler's men, and he himself was killed during the action. Still, the UN reports that the situation in the Karategin Valley is still somewhat unsettled.

The tragic events of 11th September in USA and the military action by the US Government in Afghanistan have brought considerable changes into geopolitical situation of the region. While the overwhelming majority of Tajik citizens have condemned the attacks that took place in Washington and New York some are clearly worried that if

the Taliban are not brought down they may face future problems and retaliatory strikes in the future. Most tend to think that the attacks on Afghanistan will not greatly affect the situation in Tajikistan.

Immediately after the attacks the Country Director participated in a series of meetings organized by the international NGO community working in Tajikistan and the US Embassy in order to assess the situation and its possible consequences as well as to coordinate security plans. While some agencies pulled out the majority of the international organizations continue operating in Tajikistan and the few that have left have now returned. Since the beginning of the crisis UN has encouraged the various agencies to do “business as usual.”

Thankfully, the situation in Tajikistan is relatively calm and Counterpart’s program activities continue largely uninterrupted. The Regional Office in Almaty asked the each Country Director to contact the regional CSSC offices to obtain security feedback. None of the CSSC offices in Tajikistan reported any unusual security concerns. The Country Director assured the national Counterpart staff that Counterpart International would continue to work in Tajikistan, but he advised each Support Center to take extra security precautions.

One positive outcome of the tragic events in the United States for Tajikistan has been the increased attention on Central Asia, and in particular on the countries of Uzbekistan and Tajikistan. A host of journalists have arrived in Dushanbe, up to 1,000 have been registered in the MFA, and they are reporting regularly on the situation in Tajikistan and northern Afghanistan. The US Embassy, having been partially closed for many months, is also now staffed on a full-time basis with US diplomats and the USAID Representative, Michael Harvey, is now in country on a regular basis. All of this will hopefully benefit Counterpart’s program activities.

Activity Overview

In August, Counterpart and USAID Tajikistan conducted an NGO Sustainability Index Meeting at Counterpart’s Office with representatives from both local and international organizations. Representatives of Mercy Corps International, ABA, OSCE, and CARE International were present, as well as such local NGOs as *Association of Business Women*, *Tajik-Training*, *Jahon*, *Association of Saltsburg Seminar Alumni* and the *Dushanbe CSSC*. Unfortunately, because of travel restrictions representatives of USAID regional office couldn’t come to facilitate this roundtable. The NGO Sustainability Index has been an instrument for USAID to collect information about the NGO Sector in Central Asian countries.

The purpose of the meeting was to measure the progress of NGO sector in Tajikistan. Counterpart developed a special questionnaire that measured indicators in seven sectors: Legal Environment, Organizational Capacity, Financial Viability, Advocacy, Service Provision, Infrastructure and Public Image. The questionnaire was distributed to the participants before the meeting and they rated the success of the development of the NGO sector by sector. In the meeting the participants’ scores were collected, the average scores for each sector were tabulated. Discussions on NGO development were then held based on a comparison of the average scores from last year and this year. Counterpart then wrote a summary report on the discussions of the meeting, attached the scores and a country narrative, and sent the full report to USAID, Almaty.

Counterpart is preparing to conduct a Social Partnership Conference within the framework of trainings conducted within the Global Training/ AED Program. NGO leaders in various meetings have expressed the need to conduct a roundtable or conference on social partnership with participation of high-ranking government representatives, those who play an important role in decision-making by the government. Many Government officials are still misinformed or unaware about the strategic role that local NGOs play in the development of their country, and a few even view them as competitors for resources or anti-Government entities. *Fidokor*, the NGO that runs the Kurghon-Teppa CSSC, the Dushanbe CSSC and members of the Hub Center Program Staff will help organize the Conference. They plan to invite the President of Tajikistan, President Rahmanov, to the roundtable discussion.

Training Workshops

This quarter 33 training workshops were conducted for 435 participants from 215 NGOs. Twenty-eight of them were regular trainings, mostly advance training modules for target NGOs. Counterpart in Tajikistan conducted two Training of Trainers (TOT); one on “Facilitation Skills” and one on “Interactive Training Methodology”. In addition, the following requested trainings were conducted for international organizations: a training on “Project Design” for the World Bank “Project Implementation Unite”, a training on “Project Design and Proposal Development,” a TOT for UMCOR and a training on the “NGO and Community” a TOT for the OSCE. Counterpart and CSSCs staff and contract trainers attended TOTs on “Advanced Advocacy” and “Public Awareness/Marketing” in Almaty.

Staff and Office Changes

This quarter we said farewell to a number of staff members, who left Counterpart for study opportunities in the United States or advanced job opportunities here in Tajikistan. In June the IT Manager left and as a result there were delays in collecting and sending database information. A temporary IT Manager was hired in August and in September a new full-time IT Manager was hired after interviewing several candidates. At present all of the office equipment is in order and the database information is being prepared on schedule and in a timely fashion.

A new receptionist was also hired after the former one left for a program job for a better position at AKF. Also a new secretary was hired after the former one left for US to study, these positions were filled on the basis of calling previous applicants. Also a new position was created - Administrative Assistant and translator, and filled by Khusrav Tojiddinov. He has studied in the US and had worked in the past as a community development worker with another international organization. This past summer he did a two-week consultancy for Counterpart on the Community Outreach Program.

Changes were made in the Support Staff. One driver was laid off, and it was agreed he will work for Counterpart on a contract basis when needed. One Office Helper was dismissed, because she did not comply with the standard requirements. A new Office Helper was hired on competitive basis.

Counterpart has found a new office, which is more spacious and comfortable to work in and it will also provide convenient access to our NGO clients and visitors. The new office can fit the Dushanbe CSSC as well, which up until recently had a separate facility. An agreement was reached with the landlord to initially lease the building for a 6-month period with the option to purchase the building within that time-frame. In such a case, the rent will be applied to the purchase price.

Counterpart believes purchasing the facility would promote the future sustainability of Counterpart. Counterpart will be negotiating with USAID to get an approval for purchasing the premises, and the Country Director plans to approach international donors who would be willing to contribute to the purchase of the building. The Hub Center is planning to move to the office by the end of October and the Dushanbe CSSC will move by the end of November.

Staff Development

- Dilorom Atabaeva – Director of Khujand CSSC and Buribek Buribekov – Khorog CSSC Director attended Public Awareness Campaigns/Marketing TOT in Almaty.
- Barno Gaibullaeva attended Advanced Advocacy training in Almaty

Organizational Development

This quarter the Counterpart OD Team conducted second round assessment with four CSSCs in Khujand, Kurghon-Teppa, Khorog and Kulob and started the assessment with the Dushanbe CSSC. During the assessment by OD team the strategic and action plans for each Center were reviewed and suggestions for improvements were given. The assessment revealed both strengths and weaknesses in the management of each Center; for example, administrative documents and important management guidelines were missing

in most of the centers. The CSSCs responded by including these remarks into their strategic plans and creating a set of action points.

The main purpose of this OD intervention is to assess each Center's progress in achieving organizational and financial sustainability of each Support Center. They were encouraged to see that all the CSSCs have achieved certain results in this direction. To date four of the five Support Centers have now successfully registered as local NGOs, taking the first steps towards localization and positioning themselves to attract new donors. Almost all developed projects and presented them to other donors and these projects are in being reviewed. All CSSCs have also developed instructions for providing fees for potential clients.

In this quarter there were two OD Case Management meetings held with the participation of all program coordinators. In the meetings the OD Team reviewed the achievements and obstacles for success of each of the Centers. Their report focused on the organizational and service delivery capacity of the Centers. During the first meeting many participants mentioned the poor quality of reporting from the Centers. Each program coordinator then developed action plans to assist the centers. The OD team has developed a three-month OD Workplan for October-December 2001.

On a practical note, the Counterpart Office Manager and Financial Officer gave instructions to all CSSCs regarding the necessary documentation needed for the annual inventory lists. The CSSC responded by sending their inventory lists to the Hub Center.

Community Outreach

The Hub Center assisted the CSSCs to develop a three-month workplan on Community Outreach. The plan encompasses the basic activities of Community Outreach such as Community Mobilization, Social Partnership, Volunteerism, and Advocacy.

As Social Partnership is an important component of Community Outreach, the Counterpart Program Coordinators assisted the Centers in conducting four roundtables in four different regions: Khujand, Khatlon, Gorno-Badakhshan and Kulob. The representatives of target NGOs, local authorities and mass media were present at the roundtable meetings. As a result of these meetings the CSSCs identified various practical ways of cooperation between NGOs and Government structures in the major sectors of society. In the roundtable meeting in Khujand it was recommended by the participants to strengthen the role of the regional Coordination Committee for Social Partnership, which was established with the assistance of Khujand CSSC in 1998.

In Tajikistan, because Counterpart's Community Outreach Program is implemented through Target NGOs all of the CSSCs were engaged in assisting the various Target NGOs with their Community Outreach activities. The aim of this assistance was to help the Target NGOs to develop project proposals for Counterpart's NGO Support Grant Program.

During this time Program Coordinators from each of the Civil Society Support Centers visited their Target NGOs to assess their activities and give recommendations on Community Outreach. The Target NGOs had previously participated in PCA trainings and other trainings on Community Outreach, but they needed additional guidance on how to implement the program. The Centers helped the Target NGOs to identify Target Communities in accordance with the selection criteria developed by Counterpart.

The Community Outreach Coordinator also visited a number of Target Communities selected by the Target NGOs. Finally, the Community Outreach Coordinator attended a regional TOT on "Community Project Management" in Tashkent.

Network Development

A regular meeting with the CSSCs was conducted in the Hub Center this quarter. A major part of the meeting focused on the establishment of a Counterpart network in the future. Three of the participants, who went through a recent Network Development training in Novosibirsk, briefed the rest of the participants on what they had learned regarding network development. They presented a potential action plan for the future of the CSSCs Network in Tajikistan, which they drafted during the training in Novosibirsk.

There were debates and questions about the role of the Hub Center in the future network. At the same time everyone realized the important role the Hub Center could play in coordinating future activities. All agreed to accept the proposed network structure, a structure that allow the Hub Center to act as coordinator for larger proposals. It was suggested that in the future the Hub Center could function as an executive body, such as a Board of Directors, in the network system. In this case, the Board of Directors would consist of the representatives of the Hub Center and CSSCs. The number of board members from the Hub Center and CSSCs still needs to be determined.

In the CSSCs meeting a working group was formed which will be developing a set of policies for the future network, the policy manual would include a mission statement for the network and membership guidelines. The group consists of 5 members from the CSSCs, one per Center, and two Hub Center coordinators. A draft policy manual is due to be ready for the next CSSC meeting.

TURKMENISTAN

Activity Overview

Staff Development

- On September 9-12 Yazgylych Chariev, Community Outreach PC attended the “Democracies in Transition” conference organized by USAID in Sofia, Bulgaria.
- From July 9-August 3, Irina Dedova, OD PC attended CEU Summer University Fellowship Program in Budapest, Hungary. The Course title was: “UN, Civil Society and the Private Sector: Partnership for Sustainable Human Security”.
- On July 16-26 Lebap CSSC Manager, Mars Hasanov, and Dashoguz CSSC Assistant, Gyzylgul Bairieva, attended the “Association and Network Development” training in Novosibirsk, Russia.
- On July 16-19 three CSSC staff members attended “Art of Facilitation” in Ashgabad
- On August 20-23, CSSC staff attended “Financial Accountability” training in Ashgabad
- On August 24, CSSC staff attended a special “Impact Writing” seminar.

Training Highlights

- During this period, 19 trainings were conducted for 368 participants from 218 NGOs and initiative groups. Of the 19 trainings, 5 were executed in Dashoguz, 7 trainings in Turkmenabad, one in Annau. The rest were organized and held at various locations in Ashgabad.
- 7 trainings in Turkmenabad have been conducted through a newly opened CSSC in partnership with local authorities who provided with free space to conduct the trainings.
- Two pre-trainings were conducted. One of them was in Serhetabad for local initiative individuals interested in organizing and working as an NGO. The second was arranged on the premises of Dom Malutka, an orphanage for infants. Workers of this governmental organization were very interested and valued the information they received. And they expressed desire to participate in other trainings.
- As a result of a program meeting it was agreed to make the current changes in the training program: due to limited budget the number of trainings held per month has been reduced to three and the overall training was divided into two groups based on demand. The priority group consists of 9 modules and will be rotated in and out of the training schedule on regular basis. The secondary group consists of 14 and will be available upon request.

- The initial, theoretical part of the PCA training took place in UN building.

Organizational Development

This quarter the CSSCs received essential support from the Hub in the form of consultations in implementing program tasks and organizational development, conducting joint activities, receiving feed back and comments on program and financial issues. Special attention was given to impact writing skills and Jeren Khakiyeva conducted a mini workshop for staff of Mary and Lebap CSSCs on impact style and content. The participation in several meetings on strategic planning gave CSSC staffers the opportunity to determine appropriate structure and role of each CSSC in the future network, and to set priority goals for development and basic ways to achieve financial sustainability.

Most of the focus of OD during this period was concentrated on Lebap and Mary CSSCs. Because of the complex internal political context in Mary the decision was made to combine and Lebap CSSCs temporarily and open one office in Turkmenabad city to cover both regions. The Hub team organized several meetings with Mary and Lebap CSSC staff on such topics as: division of responsibilities; development of workplans and strengthening of leadership and teamwork. The Mary and Lebap staff were able to officially open-up the Lebap Center in July. Lebap staff, together with the community outreach team, continued to work with the local community in Darganata and monitor the CAG projects.

Community Outreach

Number of PCA Trainings –	Theory: 3
	Practice: 1 (Second Practical Training Suspended)
Number of PCAs completed:	21 (Dashoguz City: 4; Darganata: 10; Turkmenbashi Etrap: 6; Kerki: 1)
Number of PCA initiated but interrupted:	18 (Mary Velayet: 14; Buzmein: 4)
Number of CAGs:	11 (In Lebap)
Number of Pending CAGs:	6 (Additional 6 proposals to be reviewed October 18 in Dashoguz)
Total Amount of grants given using Counterpart Funds:	\$3766
Total Amount of grants given using non-Counterpart Funds:	\$4713

During this quarter the Community Outreach program implemented activities in three specific regions areas: Ahal, Lebap, and Dashoguz. The range of projects approved has been quite narrow. In Darganata and Turkmenbashi etrap access to water for drinking or technical use has been the most frequently identified problem. Hence, wells, pipelines or serdops are the most common project output (16 projects.) After that, toilet repairs are second since the project in Darganata emphasized sanitation and hygiene improvements (a component in 7 projects.) Two committees in schools also requested and received assistance to buy lights and light fixtures for their schools. There has been only one request for construction of a school. In Darganata, however, three schools wanted to get money for a “kapital remont” for some aspect of their schools. It was soon understood that such major investments were beyond the means of our grant fund and objectives.

In general, where the PCA to CAG process has been allowed run its course, the impact and outcomes of the projects have been immensely successful, both in the eyes of community members and local authorities. The PCA and CAG activities put the name of Counterpart in the vocabulary of hundreds of people in Dashoguz and Lebap. Also, in Turkmenbashi, Sarygamysh cannot keep up with the demand from local villages and authorities.

CAG Grant Review and Approval Process in Turkmenistan

So far, Counterpart has held only one CAG Grant Review meeting. The grant review committee consists of 7 voting members. Counterpart staff, community representatives and local authorities act as observers. This past quarter the review lasted one day and the committee reviewed 10 projects. Grant committee members asked questions related to the origin and feasibility of the projects, the ownership over the process and project outputs, and the composition of the budget. Most committee members were active in the discussion. Voting was open and done by show of hands with all participants present. The following day all participants went through a 1-day training on financial accountability and managing a CAG.

The benefits of such a process were several. First, the activity helped raise the status of Counterpart and its Support Centers. The representatives of local NGOs were especially appreciative of the opportunity to participate in the decision-making. The process also made a great impression on the local authorities understanding of our work and goals. Shortly thereafter the Support Center was given an approval to open from the Deputy Hyakim. Second, the initiative group representatives took a much more active role in developing and writing the project proposals because they knew that they would have present and be held accountable for the content of the proposal. Third, the committee members and the community at large held each other accountable for the use of the money and outputs of the project. Fourth, the process was completely open for all interested parties. Fifth, the presentations by committee members were critical for gauging the degree of participation and ownership of the community over the process and outputs of the project. These “sensory” elements of the projects are difficult to capture in a written proposal.

Network Development

The third visit of the regional consulting team to Turkmenistan in the Strategic Planning process took place on June 30th through July 1st. During that activity, key factors of the financial sustainability plan for Turkmenistan were identified, including: effective implementation of current project; development of new project ideas; strengthening work of state sector and improved PR; Registration as a local entity under Counterpart affiliation; the decision-making system within the network; staff development on management.

The next activity in the process took place on July 16th when a voluntary group of staff held a meeting to discuss new project ideas. The group submitted two new ideas to the broader staff for comment. The Strategic Planning process continued at the country level as the team prepared a report of the strategic plan to be presented at the Regional Country Director’s meeting at the end of the quarter. The process was spearheaded in the Hub Center by Pavel Kharitonov, Information Technologies Manager and Yazgylych Chariev, Community Outreach Coordinator. On August 24th and 25th, there was another voluntary meeting and key factors were reduced and four groups were set up to develop the action and implementation plans for the five key areas: implementation of current project; effective PR; registration and decision-making process and structure within the network; and new project ideas. The process took on the form of email exchanges, internal meetings, and after-hours meetings in preparation for a presentation of the action plan to be presented at the October Regional Meeting.

UZBEKISTAN

Activity Overview

Two Grant Approval Committee Meetings were conducted - on August 3, 2001 and on September 28, 2001. The procedure of the grant approval committee was changed. It was decided to give Local Grant Review Committees more independence. Now there is no voting and Tashkent plays the role of Technical Expert.

Hub Center IT Manager, Andrey Lavkov developed the Module of mini-training on *Using Internet and Windows Programs*, and conducted his first one-day training in Samarkand on September 20, 2001 for the CSSC staff members and volunteers working in the Support Center. The idea of conducting such a training is to train volunteers who will conduct mini trainings for NGOs, IGs and community members.

In July the database on donors and NGO support organizations, which expand their activity to Uzbekistan, was updated. Information on 8 more donors was entered, including *Canadian Fund*, *Turner's Foundation* and *Cottonwood Foundation*. Now the database contains information on 65 donor organizations.

Information Exchange

Initiative Newsletter: Two issues of *Initiative* in the Russian language for the months of July, August, and September were released in typographic and electronic versions (## 7-8 (35), and 9 (36)). Also were released one issue in the Uzbek language (# 7-8) and one quarterly summer issue in the English language. The circulation of the *Initiative* is: 500 Russian copies, 300 Uzbek copies, and 200 English copies. The Russian and Uzbek issues for July-September came out on 12 pages instead of regular 8. Additional 4 pages were dedicated to the International Year of Volunteer within the framework of cooperation with the UN Volunteer Program and according to the Memorandum of Understanding signed by Counterpart and UNV.

The new issues of the *Initiative* were placed on CANGO.NET: <http://www.cango.net/kg/uz> - English version, and <http://win.cango.net/kg/uz> - Russian version. Hard copies of the new issues were sent to 125 post addresses (in March 2001 there were 119 addresses). The list of electronic subscribers was also increased from 64 addresses in March 2001 to 73 in order to meet the request of a number of NGOs to receive the newsletter in electronic format and shorten the delivery period, as well as with the aim to add new subscribers. The rest of the hard copies were distributed through CSSCs during NGOs' visits, seminars, consultations and conferences.

Counterpart Brochures: All the brochures were updated to include the contacts of the Support Centers, including the new ones. The brochure on the training program was updated with 5 new modules, now containing information on 22 training modules.

Cango.NET: A homepage of *The Club of Spoken English* was forwarded to Counterpart in Bishkek to be placed on Cango.net. The database of Uzbekistan's NGOs was updated to delete non-functioning initiative groups and include new NGOs. As of 1st of October the database hosted information on 509 NGOs and Initiative groups. Ilona Ilyasova, The Initiative's Editor-in-Chief, has participated in the following conferences and meetings with the aim to represent the Counterpart and promote these events through the newsletter. Both events were well organized and extremely useful for the participants. On the basis of these events two large articles, entitled "We Are Against Violence" and "Overcoming Gender Stereotypes" were published in The Initiative.

- On 7 July, at *Sabr Crisis Center*, Samarkand, a press-conference on launching a media campaign against domestic violence took place. The Association of The Trust and Crisis Centers of Uzbekistan with support of Winrock International, Ukraine/USAID, organized the conference. Participants of the Conference were officials of City and Oblast Khokomiyats, The Bar, Office of The Public Prosecutor, militia (police), courts, NGO activists and journalists from different regions of the country.
- On 18-19 September, the 8th quarterly meeting “Overcoming Gender Stereotypes” took place in Tashkent. The OSI Uzbekistan, Organization on Security and Cooperation in Europe (OSCE), and the Women’s Committee of Uzbekistan jointly organized the meeting. The participants of the meeting were high governmental officials, members of parliament, journalists and representatives of NGOs dealing with women issues.

Staff Development

- June 25 - July 6, 2001 – editor of the newsletter Initiative participated in the Sixth International Summer School on Russian Media at the St.-Petersburg State University. The theme of the training was Media and Marketing Communications.
- July 3-6, 2001 – the seminar on *Community Project Management* under *USAID Global Project* financing was conducted. 26 representatives of NGOs involved into MIP projects as well as CO Coordinators from Central Asian countries participated in the seminar. Based on the seminar the Module is designing now by Counterpart contract trainer - Rakhima Nazarova and Bukhara CSSC Manager – Zaynab Salieva. The seminar was conducted by trainers from Moskow Foundation *Partner*.
- Managers from three of the Support Centers (Samarkand – Azam Babakhodjaev; Tashkent – Rashid Allaberganov; and Urgench – Bakhodir Khasanov) participated in the workshop on the *Network Development* conducted in Novosibirsk on July 16-20. They got acquainted with the Siberia Civil Initiative Support Center, met with colleagues from other countries of Central Asia, worked out the project on the Central Asian CSSCs and NGOs. They presented their visit to Novosibirsk at the Network Meeting conducted on August 2, 2001.
- August 1, 2001 – Dina Mukhamadieva - Program director, Bakhodir Umarchanov - Kokand CSSC’s Manager, and Gulasal Khamdamova – Kokand CSSC’s MIP Coordinator conducted training on *Impact Writing* for the all CSSCs’ staff as well as for the new hub-office staff.
- September 3-7, 2001 – CO Coordinator – Bobur Turdiev, Training Coordinator – Lyudmila Tolpegina, Tashkent CSSC Manager – Rashid Allaberganov and Contract Trainer – Elena Sabirova participated at the regional workshop on *Advocacy* conducted in Almaty, Kazakhstan. Based on this workshop the work on developing Advocacy Guidelines to be distributed among Support Center has been started by Elena Sabirova and Bobur Turdiev. This task should be accomplished by the end of November, 2001.
- September 24-28, 2001 – Coordinators of Namangan, Samarkand and Urgench CSSCs as well as Counterpart contract trainer – Michail Vishnyakov (the director of the project *Mulokot* TV of Kokand-city) and Director of the Margilan-city TV participated in the training *Public Awareness Campaign/Social Marketing*. The participants got acquainted with the means of the work with citizens, governmental bodies, business structures and mass media. Action Plans/tools for solving a certain problem defined by each participant have been developed.

Organizational Development

Three Case Management Meeting have been conducted during this quarter. The procedure is already regulated and was presented to all the Support Center on the last Network Meeting (September 25-26, 2001).

Strategic Plans according to the new format developed in Uzbekistan have been developed for Hub Center with taking into account the interests of the Network as well as Support Center’s own plans.

Support Centers got continual consultations of Counterpart OD specialists. As the result all the CSSCs have their own Strategic Plans for the period till July 2003 with every-three-months updates.

Community Outreach

The integrated documents of two programs - Community Mobilization and MIP - developed in the last quarter have been translated from English into Russian, presented and distributed at the regular Network Meeting which took place on August 3, 2001.

On July 7-8 the meeting of the contract trainers conducting training on PCAP and facilitators conducting PCAP research itself took place in Tashkent. The differences in PCAP training on places were defined, the main requirements were determined and the main results of PCAP trainings already conducted by that time were discussed. The main directions of the training were developed. As the result of this meeting Fergana Oblast contract trainers developed the Module on PCAP and revised handouts during meetings held in Kokand on July 20 and 23, 2001 and presented it on the Meeting conducted on September 27, 2001 with the participation of contract trainers and representatives from all the Support Centers and Hub Center. It was decided to make approbation of this module, meet again, discuss all the positive and negative sides and finish the design.

The work with Hub Center volunteers has been improved. There are 4 volunteers in the Hub Center now. The register book and the book of volunteer work control have been innovated. The questions of their responsibilities and their expectations of working in Counterpart have been discussed using interactive methods. All the volunteers have their own scope of responsibilities including translation of the documents, giving consultations to NGOs, printing materials, making copies.

Network Development

During this quarter Counterpart experienced some problems with Support Centers. Problems with program implementation were found out in Nukus Center. After the decision to demote CSSC Manager and decrease salary of Coordinators, all staff resigned. Until new staff are recruited, Hub Center staff will work directly with NGOs and CBOs. Another problem was in program implementation of Tashkent Support Center staff. After a number of meetings between *Tashkent Public Education Center* (Partner) the decision was made to terminate their contract.

Two Network Meetings were conducted on August 2, 2001 and September 25-26, 2001. On the first one the following topics were discussed: presentation of the trip to Novosibirsk of three Managers of the CSSCs; presentation of the PCAP procedure and PCAP Module; presentation of Strategic Planning; presentation of reporting system; discussion of the future fee for services. Values of the Network members were developed and put according to priorities.

On the second Network Meeting the following was discussed: Network development and as a result work-group has been created for the General Statement development; the problems faced by Local Grant Review committees were discussed. The next issues were discussed as well: performance of Community Outreach program; about monitoring, about the success in MIP program performance (USAID representatives from Almaty visited Network Meeting); Strategic Planning; fee for services (the representative of the Association of Accounts and Auditors visited Meeting), NGO Database. Case Management procedure was presented to CSSCs. New staff members in Nukus, and Hub Center were introduced to all. Also ICNL representative spoke about questions of non-commercial Law.

The CSSCs in Namangan and Samarkand has each received 38 books on the third sector. All CSSCs were promptly provided with information on new grant programs, contests, internships and other NGO related news. Also, Hub Center supplied the Centers with more detailed information sets from the Internet and other sources per their requests. Full introductions of 15 Internet sites containing resources on NGOs

worldwide were supplied to the Centers. Also, a catalogue on 140 books contained on a site of the *Virtual Resource Center* www.trainet.org was created and forwarded to the Centers.

D. CIVIL SOCIETY SUPPORT CENTER OVERVIEW

KAZAKHSTAN

1. Zhalgas-Counterpart, Almaty Oblast, Almaty

Activity Overview

- The Center distributed about 66 feedback questionnaires to assess training activities and impacts among the organizations that participated in the trainings.
- During consultations with NGO *Alem Komek* on taxation issues the CSSC defined the form of its cooperation with this NGO. The CSSC accountant helped to prepare a report on issues of NGO taxation for the Conference of Entrepreneurs. This report was used in preparation of a paper on charity legislation issues.

Internal Capacity Building

- During this quarter the program assistant of Zhalgas Center resigned her position. As a result, the Center staff gained experience in personnel recruitment. Director Alibi Jangildin and accountant Elena Neudakhina interviewed 12 applicants and after careful consideration they decided to appoint Renata Khassanova.
- Program Coordinator Galym Zhukupbaev participated in the training “Public Awareness Campaign/Marketing” organized by AED/GLOBAL. The Center will develop at least one campaign as a result of this training.
- The Program Coordinator participated in the “Art of Facilitation” training organized by the Hub Center.
- Zhalgas Center, jointly with the Hub Center, developed a Strategic Plan.
- Andrey Andreyev from the NGO *Legal Initiative* continued to serve in a voluntary capacity to conduct legal consultations for local NGOs. Volunteers are fully meeting the needs of clients in technical support, when the latter work in the resource center.

Community Outreach

- To promote the community mobilization process Zhalgas advertised the solicitation for the community action grant program in the regional Almaty newspaper “Ogni Alatau”. As a result of using this new resource, the number of visitors from rural areas increased and Zhalgas conducted 3 PCAs in rural communities. These PCAs resulted in one project proposal.
- This past quarter, Zhalgas visited two urban communities for PCAs – KSK *Medeo* (household association) and *Begalin’s Children Library*, both of which resulted in CAPs and project proposals.
- One rural community (Kok Tobe) that developed a CAPs did not submit the project since the preliminary assessment indicated that the work will cost \$50,000. The community instead has decided to apply for a grant from the Japanese Embassy.
- In all, 19 consultations on project design were conducted in the Center this quarter.
- Site visits to monitor project activities were conducted in *Shanyrak-2* and *Zhas-Kanat*, both of which are being implemented by *Baspana*. Monitoring results revealed that *Baspana* did an excellent job organizing both projects, fostering both volunteer support and a sense of community spirit. Monitoring activities helped *Baspana* track current project activities with the planned ones and get advice on next steps.

2. Astana Civil Society Support Center, Akmola oblast, Astana

Activity Overview

- Three Center employees participated in the European Union-sponsored roundtable “Civic Society Development in Kazakhstan”.
- With the active support of the CSSC, the NGO Forum in Astana held a 4-hour activity to raise public awareness about the activities of NGOs and to solicit volunteers, partners and sponsors. More than 15 NGOs and initiative groups took part in this campaign. As a result, the *Society of Disabled Children* obtained more than 30 new clients, and the *Volunteer Center* signed up ten new volunteers.
- In July the Ministry of Tourism and Sports and the Ministry of Labor and Social Protection of Kazakhstan asked the Volunteer Center under the Astana Center for assistance in hosting the Paralympic Games. The Center recruited 11 volunteers for this event and the contribution was highly appreciated in an official letter of from Ministry.
- VSO volunteer Claire Healing visited the Kostanai CSSC to promote the Center’s volunteer program.
- This quarter the Center conducted 6 seminars at which trainers from other areas of Kazakhstan participated.
- On September 18 the CSSC office hosted a meeting for NGO representatives and the First Secretary of the Economic, Political and Research Department of the US Embassy, Monica O’Keefe.
- David Hoffman (USAID), Dinara Adyl (AED/GLOBAL) and Dana Zhandaeva (ICNL) visited the Center this quarter. One major topic under discussion was preparation of the seminar “Legal Regulation of Non-Governmental/Non-Commercial Organizations in Kazakhstan” and the application of new laws in NGO practices.

Internal Capacity Building

- The CSSC continued implementing its strategic plan, with emphasis on interaction with the Hub Center, team goals, and analysis of the Center's external environment. Accordingly, two team-building sessions were held. The Center completed a 3-month detailed workplan, which covers activities through October, 2001.
- An agreement between VSO and Counterpart was signed to keep volunteer Claire Healing at the Center to focus on organizational development issues.
- Center staff report every 2 weeks on activities and participate in preparing monthly reports.
- Marat Aitmagambetov visited the Center to address issues related to management, program implementation and coordination with other Counterpart programs (UNHCR and BPRM/PRIA). Grant manager Dana Amanova also visited the office to provide financial consulting on the institutional grant.
- This quarter the Center initiated the practice of conducting joint consultations with NGOs on staff development, encouraging them to share their experiences.
- A considerable amount of time was dedicated to organizing a branch of the Republican League of Training Trainers (LTT). The team decided that establishment of a branch and the CSSC staff's active participation in its work will promote its institutional development. The branch has already undergone state registration. The CSSC manager Galia Omarova was elected the LTT branch director in Astana. Program coordinator Erlan Aliev has become a member of the board of the branch.

Community Outreach

- The Center developed a community mobilization strategy for NGOs/CBOs and initiative groups to work with local communities. It includes main stages, like the Center's preliminary work with NGOs/CBOs and initiative groups (NGOs involvement, needs assessment, educating through PCA training) and direct work of NGOs/CBOs and initiative groups with communities (PCAs conducting, consultations on CAG, partnership during the projects and after completion the project).
- In August and September the Center conducted 3 PCAs in Astana and Kokshetau and project proposals are being developed.
- One CAG developed as a result of the PCAP process was the creation of a community center in the town of Prigorodny. The local NGO *Disabled Children's Society* led the PCAP process with Center support and developed the proposal that was ultimately funded.
- An evaluation questionnaire was designed to assess the consulting services provided through the Community Outreach Program.

3. Entrepreneurship Development Agency *SMEDA*, Aktobe oblast, Aktobe

Activity Overview

- 6 trainings were held last quarter with the help of trainers from Almaty and local trainers.
- The Center established two computer labs for NGOs to work in Aktobe and the Aktobe oblast.
- The CSSC jointly with the Oblast Department of Information and Public Accord organized and conducted a roundtable with NGOs to develop a local program of assistance to NGOs.
- The Center developed a questionnaire to assess trainings and other events.

Internal Capacity Building

- The Center's strategic plan is being developed simultaneously with the Center's plan for attaining financial sustainability.
- Marat Aitmagambetov visited the office this quarter to resolve management issues and monitoring implementation of the institutional grant agreement. While here, he participated in a meeting with the head of the Oblast Department of Information and Public Accord.
- The Center developed documents for internal reporting, including timesheets, registries of client visits, services rendered and expenses.
- In a general meeting of the Center, it was decided that one incentive for increasing funding would be to initiate a policy of providing a bonus equivalent to 50% of the raised amount to any employee that seeks additional funds on behalf of the Center.
- The Center, with contract trainers, is currently providing the following six services: basic trainings, technical services (library, e-mail, Internet access, photocopying of materials, use of computer equipment, and so on), information services, assistance in interaction with various agencies, and assistance with interaction between NGOs.
- During the reporting period the CSSC Director Abai Myrkhyn took part in the training "NGO Network Development in Central Asia" held in Novosibirsk with financial support from AED/GLOBAL.
- The Center Program Coordinator Kairat Kunshashev took part in the 1-day training in Astana on "Legal Regulation of Non-Commercial Organizations in Kazakhstan" organized by ICNL.
- SMEDA held its all staff meeting in August to discuss the long-term plans of the Center.

Community Outreach

- Local NGOs/CBOs and initiative groups were trained in PCA methodologies that allowed them to conduct several PCAs in their communities. As a result 4 CAG proposals were submitted to the Counterpart Grant Committee, which approved one of them on August 28. The project from local

Public Movement *Pokoleniye* is aimed to improve living conditions of people by planting the trees in yards and training KSK in better management skills.

4. Nuclear Tests Victims Union *IRIS*, East-Kazakhstan oblast, Semei

Activity Overview

- A reference book of NGOs in the Semipalatinsk region has been compiled.
- The CSSC supported the establishment and registration of the following youth organizations: *For the Future of Kazakhstan*, *Youth Information Service of Kazakhstan*, and the youth initiative group *Congress*.
- In August the CSSC, jointly with the Institute for Legal Development, organized a meeting of NGOs with representatives from the National Democratic Institute (NDI). Discussed at that meeting was Appeal of the Republican Network of Local Independent Observers, Voters and NGOs of the Republic of Kazakhstan (on amendments to the Law "On Elections in the RK"), the project "On Local Self-Governance" implemented in 2000 by the *Institute for Legal Development*.
- The CSSC analyzed the non-commercial sector development in the Semipalatinsk region. As a result, a project was proposed for promoting partnership among Semipalatinsk NGOs, governmental agencies and mass media.
- On September 18 the CSSC held a roundtable of NGOs and initiative groups of Semipalatinsk, attended by the UNDP coordinator of social development projects and programs Svetlana Islamova. The purpose was to assess the local capacity for implementation of 3 UNDP projects within the framework of the state program of assistance to and rehabilitation of the Semipalatinsk region.

Internal Capacity Building

- Last quarter saw continuation of work on the strategic plan. A constituency analysis has been conducted, as well as analysis of the organization's strengths and weaknesses.
- The policy and procedures for fee-for-services to international NGOs has been developed.
- Center staffer Svetlana Kosareva participated in the "Public Awareness Campaign/Marketing" training held in Astana with financial support from AED/GLOBAL.

Community Outreach

- The Center began monitoring community projects in the villages Bolshaya Vladimirovka and Begen. Monitoring reports revealed that all work is being implemented as planned, local authorities are actively involved in projects making greater contributions than originally anticipated. The Center provided consultations on program and financial reporting as well as proper documentation and filing. The Center also assessed project sustainability through conversations with community members.
- Due to the growing popularity of PRA/PCA among local NGOs/CBOs the Center conducted PRA/PCA training for 21 representatives of 15 NGOs/CBOs. The Center's staff conducted a PCA in Shulbinskiy town and an initiative group from this town started to develop project. About 7 consultations on CAGs were given during this period.
- In July the Center's staff invited local NGOs to participate in a meeting with the representatives of Soros Foundation's "Volunteers House". The NGOs were informed about the principles of voluntary activities as well as methods for attracting volunteers. All NGOs emphasized the role volunteers play in an NGO and agreed on the clear benefits of working with volunteers. At the end of the meeting a questionnaire "Study of situation to develop the program for volunteers training" was distributed to participants.

5. Consulting Center *ZUBR*, East-Kazakhstan oblast, Oskemen

Activity Overview

- The Center provided 48 consultations, a big part of them were the ones relating to project design. Other consultations included: legal-accounting consultations on labor laws, drafting charters and registration, distribution of authorities and responsibilities among employees in terms of the applicable legislation; and consultations on organizational development, which consisted of raising financial resources from various sources, formation of a positive image, development of a project of the Department of Information and Public Accord on establishment of an information training center for officials in work with mass media, personnel recruitment, team building and conflict resolution.
- Last month the CSSC took part in a roundtable hosted by the NGO *Status* to make proposals to amend the RK Law on Elections.
- On August 23 a meeting was held between *ZUBR* with representatives of the National Democratic Institute Alan Oliver and Nurul Rakhimbek, who wanted to know about NGO activities in the region and information on training programs for local NGOs.
- From August 17 through 25 *ZUBR* conducted its first Summer School “Public Processes Management” supported by the Soros Foundation-Kazakhstan. There were 28 Summer School participants from various regions of Kazakhstan representing NGOs and governmental agencies. The School participants developed and submitted for consideration 12 projects, half of which were approved. All these projects will be funded through *ZUBR* resources granted by the Soros-Foundation Kazakhstan.
- The CSSC hosted its first Experts Meeting with seven representatives of governmental and commercial structures, mass media and non-commercial organizations. The meeting summed up results of the contest among Summer School applicants. The Experts Meeting shall be involved in the future as an independent evaluator of projects and other events conducted on a competitive basis, and in joint planning of activities of organizations from various structures.
- A meeting was held with the international Dutch foundation “CORD AID”. The Foundation's representative Leo Jacobs conducted meetings with non-commercial organizations to obtain information about regional NGO development. The problems and potential solutions for supporting NGO sector development were discussed. *ZUBR* was invited to act as the NGO founder in Pavlodar, supporting NGO development in Northern and Eastern Kazakhstan.

Internal Capacity Building

- The CSSC has installed the reference-legal system “Grin”, which it obtained from Zhalgas, to support the expansion of the range of activities in the juridical area.
- The CSSC manager Natalya Terekhova took part in the seminar “NGO Network Development in Central Asia” organized in Novosibirsk.
- In July one more volunteer joined the CSSC. The Center’s volunteer trained the staff of Central City Library to work in Internet and translated information.
- The Center has started equipping a training room.
- All members of the CSSC personnel were involved in the process of strategic planning.

Community Outreach

- The Center regularly provides consultations in PCA development: research needs assessment, determination of stages in PCA, development of community action plans based on research findings and development of project proposals for resolving the community problems.
- This quarter the Center focused on providing assistance to local NGOS/CBOs to conduct PCAs in their communities. The Center actively works with local KSKs (household associations) that have strong connections with urban communities. As a result of these PCAs three project proposals

were developed, 2 of which were funded.

- NGOs *Nezabudka* and *Olem* conducted PCAs in small cities like Leninogorsk and Shemonaikha thus expanding community mobilization beyond the city of Ust-Kamenogorsk.
- The Center has a broad volunteer base through the Kids Yard Club *Ellada* and *Student Juridical Association*. Five volunteers from these organizations were recruited by the Center to work in local NGOs. All volunteers supporting target organizations resort to the CSSC to gain the requisite information and skills to work with office equipment.

6. Association of NGOs of Kostanai oblast, Kostanai

Activity Overview

- A meeting of NGO representatives on child protection issues, initiated by VSO volunteer Gisele Maisonneuve, was held on July 4. Participants expressed their interest in and readiness to establish a working group to develop child protection initiatives. The group will address the following problems: mobilization of public resources for the protection of children's rights, establishment of a standing committee, development of an action plan for launching local child protection initiatives, and cooperation with the local bodies of state power.
- On July 11 public hearings to discuss the issues of state supporting to NGOs in Kostanai region was held. Approximately 40 NGOs, 20 representatives of NGO focus groups, Oblast and City Deputy Akims of the Kostanai oblast in charge of social work, oblast and city Maslikhat Deputies took part in the hearing. As a result, the Kostanai oblast Maslikhat passed a decision to promote the establishment and further development of NGOs, to assist socially-oriented NGOs by actively cooperating with them, to involve them in decision-making on socially significant problems, and to provide information, consulting, methodological, logistical, grant and other support to such NGOs.
- The CSSC staff started work in the regions of Kostanai oblast. The major objective of their trip to Auekol district was community outreach expansion, specifically, to conduct several PCAs, initiate new NGOs in the district, conduct a 2-days' training "NGO and Community", and provide consultations by foreign volunteers. On August 16 the Center's staff made a trip to Aulikol rural area of the Kostanay region lasted for 3 days. The list of participants for the trip included such people as: a Deputy Akim of the Oblast, a Senator, a Secretary of the Commission for the Affairs of the Family and Women under Kostanai oblast Akim, a Deputy of the Oblast Maslikhat (members of the trustees' board of the Association of NGOs of Kostanai oblast). To co-finance the Community Action Projects, a Deputy Akim of the oblast suggested using the budget allocations for public work and retraining of the unemployed. The district Akimat covered the greater part of expenses for the conduct of the above meetings.

Internal Capacity Building

- Marat Aitmagambetov visited the office to conducting an OD reassessment, meet with the Board and participate in the public hearing on the state support of Kostanai oblast NGOs.
- The Center purchased a scanner and another computer to improve the quantity and quality of its services. A new schedule has been made up in the resource center for the clients' free access to computers, Internet, consultations.
- Valuable literature on psychology, communications and strategic planning was acquired for the CSSC library from Novosibirsk.
- The database on donors and international organizations has been updated. A catalogue was compiled to make it more user friendly.
- Two representatives of the Center took part in a seminar on gender relations.
- The Center's manager Dmitry Dey participated in the training "Development of NGO Network in Central Asia" in Novosibirsk with financial support from AED/GLOBAL.

- A meeting between the CSSC and VSO volunteers to discuss 4 variants of the volunteer program was held. The Kostanai CSSC volunteer program goals have been defined.
- The Volunteers Center was created and has a coordinating volunteer who deals with volunteer's activities. Three meetings that gathered youth representatives were devoted the promotion of the idea of voluntarism, principles of volunteer recruitment for work in the resource center, and volunteer duties. The meetings also helped to elicit the young people's expectations of volunteer work. Kostanai Center developed its program on volunteer activities that includes teaching volunteers fundraising and financial management skills.

Community Outreach

- Representatives of the Public Fund *Hope* conducted PCA in poorer communities. This assessment revealed that children from these families lack funds to access pre-school education. As a result the NGO in partnership with the parents of these children developed a CAP and project proposal that was eventually supported by Grant Committee.
- In August the Center's staff conducted two more PCAs, one in partnership with representatives of the *Association of Family Doctors of Kostanay Region* in a community of children suffering from asthma. The project was developed and submitted to the Hub Center for consideration. Another PCA was conducted in the community of the NGO *Coordination Center of Motherhood and Childhood*.

Table of Services

Service	<i>Zhalgas Almaty.</i>	<i>Astana CSSC</i>	<i>SMEDA Aktobe</i>	<i>Kostanai CSSC</i>	<i>IRIS Semey</i>	<i>ZUBR Oskemen</i>	Total
Number of visitors	147	154	119	194	174	55	843
Number of visits	681	413	435	299	243	121	2192
Number of NGOs receiving services	124	98	72	70	60	27	451
Number of CBOs, initiative groups receiving services	15	39	14	17	7	34	126
Number of volunteers recruited for NGOs	12	0	0	0	4	2	18
Number of trainings	7	7	6	7	6	4	37
Number of consultations	45	40	83	74	44	99	385
Number of Computer/Internet/E-mail was used	631	213	138	80	50	16	1128
Number of times copy machine was used	318	241	82	83	65	36	825
Number of copies	2100	6011	1124	870	346	333	10784
Number of times Phone/Fax was used	117	184	36	49	0	8	394
Number of PCAs conducted	4	4	4	7	0	3	22
Number of CAPs developed	3	0	7	7	0	7	24

KYRGYZSTAN

Activity Overview

All CSSCs worked on finalizing their Strategic and Action Plans in line with the new formats presented at the end of June 2001. The Karakol CSSC finalized its Strategic Plan in August 2001, and Strategic Plans of other CSSCs still need to be completed. It is anticipated that their Plans will be completed during the country meeting, scheduled for October 22-27.

The Managers of CSSCs of Batken, Jalal-Abad, Osh, Talas, and Naryn participated in training workshop on "NGO Management" funded by GTD. The staff of CSSCs of Talas, Kerben, Osh, and Naryn attended

the regional training workshop on “Public Awareness/Social Marketing” held in Almaty on September 24-28. A new module on “Public Awareness and Social Marketing” will be developed next quarter.

1. **Batken CSSC (BT).** The Manager N. Aldasheva took part in the training seminar on NGO Management held by GTD/USAID. She obtained new skills in team building, staff management, motivation, and project administration. On July 14, the BT Center conducted a roundtable on refugee situation in the village of Arpa-Say (Kadamjay Rayon). Local governments, refugee leaders, and representatives of local NGOs attended the meeting. The refugees identified unemployment, lack of access to micro-credit programs, and poor income sources as problems of high priority. The participants discussed ways how to address those bottleneck issues taking into account available resources and potential ones to be attracted. The BT staff offered assistance in designing proposals on developing income-generating activities.

The BT staff together with the coordinators of the cross-border project “Kyrgyzstan-Tajikistan” paid several visits to the village of Chet-Bulak to find out the reasons of tensions between refugees of Chet-Bulak VI. and the local population of the Bujum VI, connected with lack of irrigation water. The refugees, who live down-stream along the canal passing through both villages, complain about the constant lack of irrigation water, and blame the residents of Bujum VI., located up the stream, on this situation. The staff conducted a series of interviews of both groups and identified that the main reason of sufficient lack of water is a natural phenomenon- the current drought. The findings of the site visits were presented to the communities.

2. **Bishkek CSSC (BS).** On September 3-7, the Manager B. Muratalieva participated in the advanced regional training workshop in Advocacy, aimed at transferring new skills in conducting public companies to protect public interests. The BS staff moved the Internet Center to a separate room and installed 5 computers in order to improve information services. Currently the library users and visitors of the Internet Center have better facilities. The library was given new books by the Soros Foundation worth \$266.

During July- August 2001, the BS took an active part in discussions on amendments to the NGO Law, proposed by the National Government. The proposed amendments significantly reduce autonomy of local NGOs and restrict opportunities to conduct public campaigns. On July 30, Interbilim hosted a meeting of Bishkek NGOs aimed at drafting a letter of concern to the President Akaev. Yury Khvan from ICNL played a crucial role to prepare a background paper about negative impacts if the amendments would be in power. As a result of the numerous appeals of NGOs, political parties and other civil society organizations, a veto was imposed.

On September 18, the BS took part in the meeting held by the Prime-Minister Mr. K. Bakiev, who invited ministers and NGOs to discuss issues of social protection. Several NGOs made short interventions focusing on specific problems and received comments from heads of government agencies.

3. **Jalalabad CSSC (JA).** The Refugee Coordinator Mr. N. Saparbaev took part in the ADB seminar titled “Collaboration of NGOs and ADB in providing training to water user associations” from July 12-14 in Osh.

The Volunteer Team under the JA became a member of the newly established NGO “Volunteer League” based in Bishkek. The volunteer A. Umarova took part in the Seminar “Youth: the Present and the Future” held in Almaty on July 5-9. On July 9-10, the Bishkek Volunteer Center conducted training workshop in Volunteer Management for the volunteers and contract trainers of the JA.

On September 25, the JA together with the Oblast Administration conducted a roundtable on Social Partnership for 22 participants, among which there were 10 representatives of local NGOs, 8 government officials, 2 reporters and 4 representatives of international agencies. The NGO participants noted that since the concept of social partnership is not incorporated into regular activities of local governments, they suggest conducting training on social partnership with participation of village and rayon governments.

4. **Kant CSSC (KN).** The KN staff took part in the training seminar “Organizing and advancing business” held by the local consulting firm “Master Marketing” on July 17-18. The KN Manager T. Temirova took part in the international seminar “Refugee Women Leadership” held in Atlanta (USA) on August 2-5 by the Network of Refugee Women.

On July 10, T. Temirova took part in the roundtable hosted by the Migration Department of the MIA. The main topic of the meeting was coordination of efforts of various agencies in assisting Tajik refugees in obtaining Kyrgyzstan citizenship.

Eight refugee NGOs visited the KN to get consultations in designing and managing community projects, micro-crediting, citizenship issues, etc. The KN assisted the refugee NGOs Sayron, Yrys Kenchy and Yntymak in receiving 5 MCI grants, aimed at social infrastructure rehabilitation. In July, the Center monitored these projects and indicated that all projects are progressing in line with the work plans. The projects successfully completed by September 1, 2001.

5. **Kara-Balta CSSC (KB).** Mr. A. Kasymbekov, the Refugee Coordinator of the KB, took part in a training on Land Law, conducted by Chemonics, the USAID contractor. The participants obtained new knowledge in land ownership and reform being conducted in Kyrgyzstan. It is anticipated that A. Kaymbekov will provide consultations in land tenure for farmers.

On July 9, the KB conducted a meeting with 18 representatives of NGOs from the Moscow, Jayl and Panfilov Rayons, at which the Center presented its strategic plan for comments. In order to have effective communications between NGOs, the participants decided to create informal NGO club, which would meet on a monthly basis. At the August meeting NGOs articulated problems using computers and Internet/E-mail, the Kara-Balta Center organized regular trainings for 6 NGO representatives (twice a week) in computer usage. The volunteer from the media center *Radius* conducts these trainings. Country Director E. Kasybekov paid several visits to the KB in order to assist in difficult situation when several NGOs, contract trainers and community facilitators were unsatisfied with KB current activities. The letter of complaint was received from them and Hub Center is assisting in the resolution of this matter.

6. **Karakol CSSC (KR).** The Coordinator T. Bayserkeev took part in the seminar “Establishment of network of centers of legal assistance” held by Soros Foundation in August. The Center submitted a proposal to the Urban Institute to expand legal support through public consulting rooms.

Thirteen specialists have been conducting meetings devoted to the topic “Your Rights for Land” in the Issyk-Kul oblast. Each specialist covers 10 villages, in total 130 villages of the Issyk-Kul oblast are involved in this educational program. The approximate number of the participants is 1,040. The library of the KR has been supplied recently with information material about land reforms.

In July KR participated in public hearings of the Municipal budget. The KR proactively collaborates with international agencies. During the reporting period, the staff assisted the Adenauer Fund in conducting the training seminar on “Women in Development” for 50 women of Issyk-Kul Oblast. The Center met representatives of Swiss Agency Helvetas to discuss cooperation in implementation of the project titled “Legal Assistance to Rural Clients (LARC)”.

7. **Kerben CSSC (KE).** In September volunteers A. Shamshiev and A. Kushnazarov together with the Manager conducted a series of meetings with potential volunteers and shared their ideas and experiences. The Manager introduced them to the activities of the KE. As a result, nine new volunteers were recruited to work for local NGOs.

On August 23, 2001, the KE hosted a roundtable in order to ensure an information exchange between the CSSC and local NGOs. Twenty-three people representing NGOs, international organizations (UNDP, Lesic, and TACIS) and CBOs attended in the meeting. The Manager T. Khamdamov made a presentation on his visit to the US under the program “NGO Development and Social Protection” funded by USAID.

The Center met A. Toktogulova, the Coordinator of the TACIS project “Biodiversity of West Tien Shan” and introduced her to the KE activities. The Center Assistant R. Borbieva provided logistical support to the TACIS project by conducting and facilitating a seminar on Ecotourism in Arkyt village on August 25.

8. **Naryn CSSC (NR).** The Acting Manager A. Naymanbetova took part in the TOT on Advocacy held by NDI on July 5-9 in Bishkek. The Volunteer Coordinator took part in the Peace Corps conference, where she familiarized herself with regulations for working with Peace Corps volunteers. The NR applied to IREX for a grant to organize an Internet site. On August 28, the Center conducted a

meeting with 20 volunteers of 9 local NGOs. The participants discussed plans of the Volunteer Center, and reviewed the charter of Volunteer Center.

On July 24, the Center together with Urban Institute conducted a roundtable on budget hearings for 17 representatives of local NGOs and 4 local government officials. The participants discussed issues of ensuring of citizens' participation in budget hearings and raising awareness of the general public in budget components. The representatives of Urban Institute presented a film about budget hearings conducted in Tokmok, Kant and Uzgen.

9. **Nookat CSSC (NO).** Four members of *Chernobyl Union*, which runs the CSSC, took part in training in Land Law, conducted by Chemonics. They obtained new knowledge in land ownership and reform being conducted in Kyrgyzstan. In September, they conducted 10 seminars on land issues in the villages of Nookat and Aravan Rayons.

On September 15, the CSSC announced a competition to attract volunteers, and received 28 applications. After interviews with potential volunteers, the NO recruited 18 of them and conducted an orientation meeting for new volunteers on September 24.

The NGO *Chernobyl Union* signed a grant contract with the EU to implement a project aimed at reducing tension between residents of the villages of Jany Nookat and Gulistan caused by a lack of land and water. The project plan envisions conducting training in conflict mitigation, human rights, and building trust between two villages through ensuring communications and encouraging joint actions. The grant sum is €4,090.

10. **Osh CSSC (OS).** The Coordinator P. Manasov took part in the ADB seminar titled “Collaboration of NGOs and ADB in providing training to water user associations” on July 12-14 in Osh. The Manager K. Khasanova began maternity leave, and Coordinator J. Mamataliev took over her responsibilities. The Coordinator C. Tynaliyeva took part in the training seminar on NGO Management held by GTD/USAID. She obtained new skills in team building, staff management, motivation, and project administration, and conducted coaching for the CSSC staff.

The OS proactively collaborates with international agencies. During the reporting period, the staff met representatives of IFES, USAID and OCSE to discuss support which could be provided by the OS to their activities in Osh Oblast. The OS provided logistic support to Chemonics to conduct 2 seminars on land reforms on August 13-17 for 50 Kyrgyz speaking participants, and on August 20-24 for 50 Uzbek speaking participants. As a result of the seminars, 35 participants were selected as consultants to deliver information on land issues.

11. **Talas CSSC (TL).** The Manager G. Temirbekova participated in the international conference on partnership held in Sofia, Bulgaria from September 7-14.

During July-August 2001, the TL took an active part in discussions on amendments to the NGO Law, proposed by the National Government. The proposed amendments significantly reduce autonomy of local NGOs and restrict opportunities to conduct public campaigns. On August 20, the TL hosted a meeting of local NGOs, where they drafted and sent a letter of concern to the Prime-Minister K. Bakiev.

On September 21, the TL hosted a meeting of the target communities, attended by 11 members of 4 target communities (Jany Turmush, Kairat, Kum-Aryk, and Manas 1000). The following issues were discussed: keeping financial records on grants, narrative reporting, project planning - method of

objective oriented project planning, analysis of stakeholders, analysis of problems, analysis of goals, analysis of alternatives and matrix of project planning.

Table of Services

Service	BT	BS	JA	KB	KN	KR	KE	NR	NO*	OS	TL	Total
Number of Visitors	148	247	171	214	187	308	193	330	519	230	315	2862
Number of New Visitors	29	50	50	47	40	73	107	161	209	64	63	893
Number of Visits	188	294	283	274	423	329	472	648	849	362	635	4757
Number of NGO receiving services	50	173	89	48	43	114	66	173	80	175	92	1103
Number of CBO, initiative groups receiving services	14	12	19	19	10	15	15	12	60	55	38	269
Number of volunteers recruited for NGO	1	1	2	6	2	14	3	4	14	4	16	67
Number of Training Workshops	3	4	12	2	2	3	2	4	5	3	3	43
Number of Consultations	135	123	143	199	83	257	122	442	314	163	107	2088
Number of Times of Computer/Internet/E-mail Was Used	26	78	202	15	47	515	123	160	39	44	146	1395
Number of Times Copy Machine/ Printer Was Used	81	28	310	39	101	398	136	280	183	140	412	2108
Number of Copies (for Copy Machine and Printer)	707	292	3201	1920	2601	3650	121	7821	380	1113	7054	28860
Number of Times Phone/Fax Was Used	27	53	323	65	27	49	55	69	83	42	386	1179
Number of PCAs Conducted	2	1	2	1	3	0	0	0	1	0	2	12

* Statistics for CSSCs of Nookat are incomplete since they just started to collect information in a proper way that is why this information for this quarter was omitted.

Bishkek Internet Center

During the quarter, the following have been recorded in the log file of CANGO.NET Web Site:

- 121,745 successful hits (English version –31,758, Russian version – 89,987), of which US visitors did 58% of hits, international users did 19% of hits.
- 18,145 visits (English version –5,302, Russian version – 12,843)
- 6,852 unique visitors (English version –2,223, Russian version – 4,629)

The NGO Database (NGODB), NGO Homepages, NGO Electronic Library, NGO-related news articles, links, listserves and bulletin boards have been available on the Web Site. The Web Pages, hosted on the web site, were connected with the database records. No homepages were added during this quarter, 3 NGO homepages were updated since the IT staff focused on redesigning the database.

During the reporting period 134 NGO representatives from 76 NGOs visited the Internet Center 1,157 times and used the following services: Email - 54%, Internet Searches- 19% document processing 27%. The Center had 16 new visitors opened mail accounts this quarter. 2,313 consultations on using Internet Center's facilities were delivered to NGOs. To date, 119 mailboxes are being maintained in the Center, including 66 dial-up accounts. The Internet Center registered the following impact of the Center's services:

- The NGO “Byi Dance” successfully networks with foreign partner organizations through the Center, and in August 2001, the leader visited the international dance festival “Pulse Dance” organized by Austrian organization “Dance Bohen”. The NGO was also invited to the next festival to be held in 2002.

TAJIKISTAN

1. Dushanbe CSSC

- This quarter the Dushanbe CSSC was officially registered as a local NGO.
- The Dushanbe CSSC brochure was designed, including the services provided by the Center.
- A press release about the Dushanbe CSSC was developed and disseminated among local and international organizations.
- The Dushanbe CSSC Acting Director met with OSCE, UNFPA, UNHCR, UNOCHA, Focus, Swiss Office for Cooperation, MCI, USIS, CAD. Dushanbe Center services were offered and possible cooperation/partnership was discussed.
- The CSSC’s one-year budget was developed and approved by Hub Center.
- A 6-month action plan was developed.
- Staff members’ job descriptions were revised.
- Six project proposals were developed and submitted to donor organizations.
- The following workshops were provided to international organizations for fees (\$960): NGO and Community for OSCE; Project Design and Proposal Development for UMCOR; Project Design for Project Implementation Unit (PIU) World Bank; and Interactive Training Methodology for OSCE office in Kurghon-teppa.
- Seven regular trainings were facilitated on “Project Design,” “Strategic Planning,” “Fundraising,” “Social Partnership,” “Financial Management,” and “Association Building” for Target NGOs.
- Nine project proposals from Target NGOs were reviewed and returned to the NGOs for revision. All the proposals were then submitted to Hub Center for consideration.
- Equipment, NGO support, and regular consultations were provided to visitors, NGOs, IOs, CBOs.

2. Khujand CSSC

- In July a meeting of Khujand Center’s Board of Directors was convened to discuss the issue of registering the CSSC as a local NGO. The members agreed to register the Center as the NGO “Consortium of Initiatives”. The charter of the organization was revised; all the necessary documents were developed and submitted to the Justice Department for registration. At the end of July the “Consortium of Initiatives” was registered as a local NGO.
- The Khujand CSSC started working with communities under the NGO Development Program. Three communities in Jabor Rasulovsky district were identified as target communities. Problem Identification Workshops were conducted with the members of all the target communities to determine their major problems. To continue that activity the Khujand CSSC developed a project proposal and submitted it to Counterpart for a NGO Support Grant.
- A price list for Khujand CSSC services for NGO clients was developed and announced.
- As a result of OD interventions conducted by Hub Center OD Team the Khujand CSSC Strategic Plan and Action Plan were revised.
- An accountant was hired on the basis of an open competition. Previously, the Director also did the accounts for the Khujand CSSC.

- One of the CSSC's trainers attended Advanced Advocacy training in Almaty. In October he will conduct the advanced training on Advocacy with the Target NGOs.
- The Khujand CSSC developed a Community Outreach Activity Plan.
- A roundtable on Social Partnership was conducted by the Center in Khujand to enhance the existing Social Partnership Coordination Committee.
- The Khujand CSSC is making preparations for the NGO Fair of Sughd Oblast in October. This is going to be the first NGO Fair in Tajikistan.
- Dilorom Atabaeva, the Khujand CSSC Director was invited by the Government in Khujand to a special event to celebrate the 10-year anniversary of Tajikistan's independence.

3. **Khorog CSSC**

- After the OD Team conducted an OD intervention with the NGO Kalam both the Strategic Plan and the Action Plan were revised.
- The Director of the Khorog CSSC participated in the Association Development training in Novosibirsk.
- Two trainers attended TOT on "Facilitation Skills".
- During the last quarter the Khorog CSSC opened a copying service shop, which is intended to support the sustainability of the Center.
- Each month the NGO Club meets to discuss common concerns among local NGOs.
- The CSSC assisted six NGOs of Gorno-Badakhshan to develop projects for Counterpart's NGO Support Grant Program.
- The NGO Kalam has signed a contract with OSCE to take part in OSCE's program to support the region's newspapers. According to the project the NGO Kalam is supposed to monitor the printing and dissemination of those newspapers.
- Besides consultations and other services for NGOs the Khorog CSSC has conducted seven trainings for Target NGOs on the following topics: "Project Design," "Strategic Planning," "NGO and Community," and "Public Education Through Media."

4. **Kurghan-Teppa CSSC**

- In March 2001 the NGO *Fidokor* was chosen by Counterpart to run the Kurghan-Teppa CSSC. In November 2001 it will be 5 years since *Fidokor* began its work. *Fidokor* intends to review its charter for the next five years because the vision and mission of the organization were revised. The basic changes came about because the increase of activities and program expansion. In addition to working on its own activities *Fidokor* supports other local NGOs in the region.
- The Board of Directors increased its members by two new members: a local entrepreneur and the representative of Khatlon WFP. The present Board Chairman who is the Chairman of the State Migration Department due to his business has requested to step down from the committee. The other two members of the Board of Directors agreed to continue their membership.
- All these issues will be discussed and necessary decisions will be made in the General Meeting of *Fidokor* in November.
- The Kurghan-Teppa CSSC has developed Community Outreach Plan.
- Members of *Fidokor* visited the following NGOs: Chashma, Hamdilon, Hamroz and Firuza. *Fidokor* is working with these the Target NGOs under the NGO Development Program and is helping each of these NGOs develop a Community Outreach Plan.
- The Kurghon-Teppa CSSC assisted five NGOs out of six Target NGOs in writing project proposals for NGO Support Grants from Counterpart.

- This quarter Kurghon-Teppa CSSC conducted five regular training workshops on “Volunteer Development,” “Association Development,” “NGO and Community,” “Advocacy,” and “Coalition Building” for the members of Target NGOs. The trainings “Advocacy” and “Coalition Building” had been conducted before by inviting trainers from Dushanbe.
- The trainings “Advocacy” and “Coalition Building” had been conducted before by inviting trainers from Dushanbe.

5. Kulob CSSC

- The Kulob CSSC developed a charter of a new local organization called *Shahrvand*(Citizen) and with other necessary documents they submitted it to the Ministry of Justice for registration.
- The Kulob CSSC hired a Deputy Director, Jumakhon Alimi. He had been a member of a local NGO and the Kulob CSSC's contract trainer. After his appointment he spent one week in the Hub Center and the Dushanbe Center for further orientation with Counterpart's activities and policies.
- In July the Kulob Center developed strategic plan and action plan for six month. The OD Team then reviewed the plan during its OD Interventions in August and as a result a number of changes were made to the plans.
- Three volunteers started working this quarter at the Center. They will be trained so that they then can work with other NGOs. Job descriptions for them were developed.
- A roundtable on Social Partnership was conducted in Kulob with the representatives of local NGOs, businesses and local Government representatives to enhance the cooperation between the Civil Society sectors in the region. During the roundtable a number of action points were developed to advance cooperation.
- During this quarter the Kulob CSSC conducted five training workshops on "Strategic Planning," "Fundraising," "Social Partnership," "Facilitation Skills," and "Volunteer Management" for Target NGOs.

Table of Services:

Service	Dushanbe	Khujand	Khorog	Kurghon-Teppa	Kulob	Total
Number of visitors	<u>356</u>	<u>73</u>	<u>218</u>	<u>130</u>	<u>68</u>	<u>845</u>
Number of visits	<u>845</u>	<u>284</u>	<u>675</u>	<u>163</u>	<u>117</u>	<u>2084</u>
Number of NGOs receiving services	<u>137</u>	<u>48</u>	<u>6</u>	<u>62</u>	<u>46</u>	<u>299</u>
Number of CBOs, initiative groups receiving services	<u>18</u>	<u>9</u>	<u>22</u>	<u>18</u>	<u>13</u>	<u>80</u>
Number of volunteers recruited for NGOs	<u>4</u>	<u>0</u>	<u>2</u>	<u>5</u>	<u>0</u>	<u>11</u>
Number of trainings	<u>10</u>	<u>4</u>	<u>7</u>	<u>6</u>	<u>6</u>	<u>33</u>
Number of consultations	<u>347</u>	<u>51</u>	<u>120</u>	<u>79</u>	<u>57</u>	<u>654</u>
Number of Computer/Internet/E-mail was used	<u>108</u>	<u>0</u>	<u>57</u>	<u>79</u>	<u>57</u>	<u>301</u>
Number of times copy machine was used	<u>164</u>	<u>33</u>	<u>118</u>	<u>115</u>	<u>45</u>	<u>475</u>
Number of copies	<u>1604</u>	<u>326</u>	<u>2452</u>	<u>2714</u>	<u>1071</u>	<u>8167</u>
Number of times Phone/Fax was used	<u>31</u>	<u>59</u>	<u>31</u>	<u>146</u>	<u>17</u>	<u>284</u>
Number of PCAs conducted	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
Number of CAPs developed	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>

TURKMENISTAN

As a whole, the potential of CSSCs in service delivery increased this quarter. The Dashoguz CSSC has particularly built capacity in five service areas – training, consultation, information, community mobilization, and volunteerism. Lebap CSSC are skilled in service delivery in two main areas – community mobilization and training. They have just begun to provide consultation and information services. Two case management meetings were held, revealing some gaps in implementation of Action Plans which will be worked on in the coming quarter.

1. Ashgabat Resource Center

Activity Overview

- Two editions of newsletter *VESTI* were published. The May-June 2001 issue highlighted the World Refugee Day “Respect”(20 June 2001), and July – August 2001 announced the results of the Support Grant Committee.
- The number of visits to the Resource Center was lower in September than usual because the Center was closed 1 week for security reasons.
- 197 consultations were given to NGOs and Initiative groups, with an increase in July (97) due to stepped up consultations to NGOs and Initiative groups on proposals writing for Support Grants. The “NGO Fair” was held September 29 by RC team of volunteers. The internal goals of the event were to train RC volunteers in conducting of public events and to involve target NGOs in Ashgabat to demonstrate their experience and success. The external goals of the fair were: to support initiative groups; to develop and to support partnership; to facilitate exchange between skilled NGOs and new organizations and groups; to mobilize resources; to provide necessary information to NGOs and initiative groups on different issues; and to promote civil society organization activities. During the NGO Fair Counterpart handed out promotional brochures, issues of *VESTI*, and a questionnaire for Fair participants and visitors. Counterpart also ran videos of NGO activities. In all there were 73 Fair attendants. According to the evaluation questionnaires:
- 21 people from different NGOs and IOs are planning to meet during within a week to discuss mutual activities.
- 27 people from NGOs are planning to meet within a month.
- 54 people new about the Fair in advance of the event.
- NGOs requested similar events more often and covering a broader geographic range than just Turkmenistan.
- Adequate space should be provided for events such as these to accommodate the disabled.

Internal Capacity Building

- The RC Manager participated in a follow up meeting on “Managing Volunteers” and reported the RC’s experience and lessons learned hiring and managing volunteers.
- As the result of their daily work and supervision of the RC management, RC volunteers strengthened their ability to work in teams.
- RC manager participated in Financial Sustainability follow up meetings of Strategic Planning.
- In August RC manager visited Lebap CSSC located in Turkmenabat city to assist to Lebap staff in organizing and working.

2. Dashoguz CSSC

Activity Overview

- 5 training sessions were conducted for 58 participants
- Two NGO Discussion Clubs were attended by all NGOs of Dashoguz region.
- During September there was an exchange trip organized between the Dashoguz CSSC and Khorezm CSSC (Uzbekistan). A roundtable for Dashoguz and Khorezm NGOs was held in Khorezm, with the goal of future NGO cooperation.
- There were 4 e-mail accounts set up for NGOs during this quarter. New Unix 4+ software was installed for the Internet Server thus improving Internet access. As a result “Using Internet Resources” was conducted for the first time in Dashoguz in September.
- On the 26th of July the Dashoguz CSSC staff conducted a mini training for the Lebap and Mary CSSC employees on writing a monthly reports and filling out the monthly database.

Internal Capacity Building

- During July the staff of Dashoguz CSSC prepared and submitted the 1st quarterly financial and program report on Institutional grant TU 2001-009.
- Also in July, CSSC Assistant Gyzylgul Bayryeva participated in seminar “Network development in Central Asia” in Novosibirsk
During September the staff of Dashoguz CSSC prepared and submitted the 2nd quarterly financial and program report on Institutional grant TU 2001-009.
- On September 3 – 8, the CSSC Assistant also participated in the regional training on Advocacy organized by CCT in Almaty. This was useful for Support Center to deepen an advocacy approach not only in NGO activities but also on community level where community could have a capacity to advocate their needs and necessities in rural areas.
- There is active recruiting of volunteers continuing in the CSSC. Four volunteers continue work in the CSSC on a regular basis. This quarter they logged 123 work hours. The main activities done by volunteers are: seeking information in Internet for NGOs; helping NGOs draft e-mail; preparing documents for NGOs, and typing text into computers. One regular volunteer at the CSSC started working for the NGO *Nesil* as a result of the skills and knowledge gained during her time at the Center. Two volunteers participated in “Using Internet Resources”. Three volunteers participated in “NGO Management”.

Community Outreach

- The full set of reporting documents of participatory approaches and methods used during the PCA in Turkmenbashi etrap was generated and sent to the Hub Center.
- PCA activities were carried out over a two-month period led by the CSSC team. The results show the situation and conditions of life in rural villages of Turkmenbashi etrap which are the end points of canals of drinking water from the Amu-Darya.
- The CAG proposals reveal community group plans build 35 water wells with electric water lifting and 10 serdops in target villages.
- The Grant Review Committee to review CAG applications is set for October 18th.

3. Lebap CSSC

Activity Overview

- The Lebap CSSC has begun to conduct training on a regular basis. Three different modules were offered this quarter: “NGO and Community”; “NGO Management” and “Project Design”. Participants of these trainings included representatives of NGOs from both Mary and Lebap regions.

Internal Capacity Building

- The Lebap and Mary CSSC developed joint program plans beginning in August due to requests from the Turkmenistan authorities not to move ahead with plans to open a CSSC in Mary for the time being.
- The e-mail address of Lebap CSSC is established and Dashoguz CSSC already transferred to them samples of reports and other materials related to Open House activity in order to give them a head-start on the Lebap open house planned for November.
- Lebap and Mary CSSC coordinators participated in a training “Strategic Planning” which was held in Ashgabat on August 22-23 where they developed the idea to organize an educational Youth Center for orphan teenagers and at-risk youth as a potential “new project idea”.
- Lebap and Mary CSSC Coordinators participated in training on “Financial Accountability” in Ashgabat where they learned financial planning, financial control and financial reporting skills.

- Lebap and Mary CSSC Coordinators participated in a training on “Strategic Planning” held in Ashgabat.
- Lebap and Mary CSSC assistants attended the “NGO Fair” in Ashgabat. They learned more about experienced NGOs from Ahal and established contacts with which to link Lebap NGOs.
- Lebap and Mary CSSC assistants (Nargiza and Sulgun) participated in the training “Use of Internet Resources” in Ashgabat where they learned about: network structure, conducting searches, Internet databases, network, and Internet Glossary. These specialists will use this information in their future technical assistance to NGOs.
- Lebap CSSC Manager Mars Hasanov participated in the seminar “Network and Association Development” held in Novosibirsk , Russia. Participants learned the main principles and values of setting-up a network of resource centers and possible problems of creation and interaction between resource centers.

Community Outreach

- The CSSC team was initiated into the community outreach program in the framework of the project titled “Self-Maintained School Infrastructure Project” in Darganata etrap. The project involved a PCA process and included the assistance of Mary CSSC team members and sub-contracted members of the Saragymysh Water User’s Association. CSSC staff conducted community meetings, held social partnership activities with local authorities and planned and executed a community Action Grant Committee over a two-month period. As a result 10 schools have undertaken projects and steering committees exist and continue to function using participatory decision-making processes. The CSSC team is currently in the ongoing monitoring process.
- Lebap CSSC staff, representative of Lebap velayat Hakimlik Aman Achilov , representatives of UNHCR, local authorities visited and met with local refugee community in Etbash settlement in Atamyrat etrap to assist refugees in identifying their specific problems, to develop strategies for solving them and for cooperation in assistance to refugees in construction of a new school building in Etbash settlement. The local government helped greatly with providing support documents for the project proposal entitled” Bringing Educational Opportunity to Our Village” The local refugee community, local government look forward to further cooperation with Counterpart and UNHCR in the area of community projects benefiting refugees and surrounding villages in Lebap.

Table of Services

Service	Ashgabad CSSC	Dashoguz CSSC	Lebap/Mary CSSCs	Total
Number of visitors	223	60	92	375
Number of visits	50	113	125	288
Number of NGOs receiving services	173	17	17	207
Number of CBOs, initiative groups receiving services	17	6	37	60
Number of volunteers recruited for NGOs	5	2	0	7
Number of trainings	16	4	3	23
Number of consultations	197	48	83	328
Number of Computer/Internet/E-mail was used	215	25	5	245
Number of times copy machine was used	179	36	21	236
Number of copies	2359	599	376	3334
Number of times Phone/Fax was used	19	42	6	67
Number of PCAs conducted	0	6	45	51

Number of CAPs developed	0	6	10	16
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*Note: The Mary CSSC is not yet operational and the Lebap CSSC has only become operational and open visitors, therefore the statistics for those two Centers are incomplete. CSSC staff from Mary were temporarily assigned to the Lebap CSSC location and invited Mary NGOs to participate in activities held in Lebap. Thus, the chart is a combined total of statistics for those two centers.

UZBEKISTAN

Activity Overview

With the purpose of preparing new trainers for Support Centers, especially Uzbek language speaking, on July 16-21 TOTs on “NGO and Community” and “Project Design” were conducted in Tashkent. In all, 17 trainers from Tashkent, 3 from the Taskent Oblast, 3 from Samarkand, 4 from Bukhara and Navoi, 2 from Nukus, and 3 from Urgench have been trained. All the Support Centers have been provided with all the Counterpart Trainings Modules.

1. Bukhara (*Partner*)

- July 1-6, 2001 – participation in the workshop *Management of the Community Projects* conducted under the support of the *Global Project (USAID)*. MIP funding allowed MIP Project Directors to also participate in the workshop thereby increasing their ability to analyze difficulties that arose during project implementation and to plan to eliminate them. Acquired knowledge on Planning is used in the work of the Support Center.
- In July the electronic version of Bukhara Oblast NGOs’ Database was developed in Access. It is updated on a continuous basis.
- July 24, 2001 – assistance in facilitating the Conference *Achieving of Gender balance during solving the problem of domestic violence in Bukhara Oblast* by Crisis Center *Oydin Nuri*, resulting in recommendations for women of the Oblast Committee.
- Under consultative and informational support of the Support Center Bukhara Museum-Reserve has prepared grant proposal to *USIS* for the creation of free access to the museum collections.
- July 28, 2001 – meeting with Focus NGO *Association of Pediatricians*, Crisis Center *Oydin Nuri*, *Orzu Club*, Mahalla Committees Nos. 7, 16, 20 was conducted.
- August 7, 2001 – participation in the workshop *Legal regulation of NGOs*, organized by ICNL, *Global Project*, conducted in Karshi. The representatives of the tax agencies and local authorities participated. The question on NGO taxation and registration in the juridical structures was of the great interest. Handouts on the questions of noncommercial sector law were distributed.
- August 21, 2001 – roundtable on *Social Partnership* was conducted in Navoi. The questions of social partnership among NGOs, Mahallas and state structures were discussed. The discussion of *KHAMKOR Network* membership procedure for achieving of sustainability and effective work of noncommercial sector was of the great interest. CSSC Program Coordinator presented MIP/CO programs.
- August 28, 2001 – roundtable on *Legislation of the Republic of Uzbekistan on NGOs* was conducted in the Support Center.
- August 31, 2001 – Presentation of the Foundation named after Ibodullo Narzullaev and NGOs of Bukhara Oblast was conducted in Gidjuvanskiy rayon of Bukhara Oblast. This meeting was conducted according the plan of noncommercial sector development in rural area. Prospects about the NGOs activity in the Uzbek language have been prepared.
- September 8-13, 2001 - Zaynab Salieva, Bukhara Support Center Manager participated in the Second International Conference *Partners in transitional period* conducted in Sofia, Bulgaria.

- In September a volunteer was sent to the Club *Orzu* to conduct psychological training and consultations for disabled children and their parents.

2. Kokand (*Branch*)

- July 27 – Program Coordinator met with Stefan Boss, journalist of the *Basler Zeitung* newspaper to get information out about the activity of the Support Center and its work with the Community, and about Fergana Valley NGOs.
- July 24 – CSSC Manager and MIP Coordinator participated in the roundtable organized by the Center *Begoyim* conducted in Margilan-city. The purpose was the presentation of the PCAP conducted by the Center *Bugoyim* and selection of the most optimal ways of solving found out problems. The Margilan-city deputy Khokim, heads and activists of mahalla, and staff of the Center *Begoyim* participated in the roundtable.
- July 29 – A roundtable was conducted in Fergana-city at the offices of Focus NGO *Ishonch* to discuss questions related to NGO registration and amendments to the Law of the Republic of Uzbekistan on NGOs. This roundtable was organized by *ICNL*, *CC* and *Global*. Representatives of NGOs, juridical bodies and Fergana Valley Khokimiyats participated in this event.
- In August CSSC's staff members developed the Charter for the registration in the Oblast Justice. Moreover the list of the Center's initiators, list of governing body members was composed. The protocol of the meeting and Application to the Oblast Justice were written. On September 21 the documents for the registration of the Support Center were submitted to the Fergana Oblast Justice.
- In August the Support Center defined needs for trainings and updated plans of personal development. Moreover every Fergana Valley contract trainer created his/her own plans of personal development.
- August 25, 2001 – Meeting of Kokand NGOs took place to re-institute the regular monthly meetings of Kokand NGOs and define the needs NGOs of the Support Center. 23 people participated in the meeting including 3 CSSC staff members and 20 NGO representatives of 17 NGOs of Kokand-city.
- August-September, 2001 - the CSSC Manager developed a fee structure for the following services: work in the resource center, conducting seminars, trainings, meetings and conferences, and lodging. This fee structure was presented at the Network Meeting conducted on September 25-26, 2001.
- August 15, 2001 – Program Coordinator participated in a presentation of the *Disabled Children's Club* conducted by Center *Umr* under the project *Leisure Time Club for Disabled Children*. About 30-35 disabled and poor children, NGO and state structure representatives participated in this event.
- On August 24, 2001 Jennifer Brick (USAID Uzbekistan), William Melara (USAID Kyrgyzstan) and Jushua McLeder (Internews Uzbekistan) visited the Support Center. On September 15-16, 2001 consultants from USAID Washington visited the CSSC. The purposes of these visits are to get acquainted with the activity of the Kokand CSSC and to visit NGOs.
- August 22, 2001 – the CSSC Manager visited Fergana branch of *PRAGMA* and met with the Head of the branch. The plans of cooperation in conducting trainings and seminars for the representatives of business structures of Fergana Valley were discussed.
- The monthly meeting of International organizations Network continues to take place in Fergana.

3. Namangan (*Partner*)

- During this quarter Kokand Support Center Manager – Bakhodir Umarkhanov – has been acting as the manager of the Namangan CSSC. 5 days a month he stays in Namangan and manages the activity of the SC.
- July 15, 2001 – orientation meeting was conducted for the Local Grant Review Committee members.
- July 27, 2001 – roundtable with 14 representatives of Namangan and Andijan NGOs and mahallas was conducted. The information about the services provided by the CSSC and its activity was given. The expectation of NGOs about the work of the CSSC and problems faced by NGOs has been given. It was decided to conduct quarterly meeting of NGOs with the purpose of sharing experiences.
- In September Coordinators of the CSSC defined their training needs and developed a plan of personal development.
- In July contact was made with the Oblast and City Khokimiyats. The CSSC got an invitation to participate in Mahalla Committee meetings that are conducted every Tuesday. The MIP Coordinator participated in the August meeting where he got a list of all 67 Mahalla Committees of Namangan-city.
- September 17, 2001 – there was a meeting with Consultants from USAID. The purpose of was to get acquainted with the activity of the Support Center. During the visit of Consultants *Association of Women Librarians*, *Oblast Children Foundation* and *Youth Center Sadokat*.

4. Nukus (*Branch*)

- Nukus CSSC has been working for a long time (since 1997) with Counterpart. In July it was found out that the SC had numerous problems in the work performance and relationships. In August the decision was made to change the organizational structure of the Support Center. In a letter from the Uzbekistan Country Director Counterpart proposed moving Palmurza Khodjabekov from the post of Support Center Manager to the position of Program Coordinator for NGO support services and activities and to appoint an interim manager to oversee the day-to-day management of the Center. Additionally, other staff members were put on probation for 3 months. The staff didn't agree with these recommendations and resigned their posts.
- Following the resignations, 6 Hub Center coordinators stayed in Nukus for 6 weeks to run the Center and interview candidates for long-term management of the Center. The transition went smoothly, and the office never experienced a closure as a result of the changes.
- A meeting with all local NGOs was conducted to discuss the changes in the structure of Nukus Support Center. The feedback/suggestions on the future vision of the CSSC was received from NGOs.
- Mrs. Sara Imbarova (former Program Coordinator of NGO *Farmers Center* and Counterpart contract trainer) was hired for the position of CSSC Manager; Mr. Yusup Karadaliyev (former Office Manager of the *World Bank* branch in Nukus) and Mr. Azizbay Mambetkarimov (former employee of *Counterpart International Child Survival Program*, *UNDP* and *MSF Projects* in Nukus) for the positions of Coordinators.

5. Samarkand (*Branch*)

- July 6, 2001 – there was a presentation of the Samarkand CSSC for approximately 40 representatives of NGOs, mahallas, khokimiyat, trainers, IMTC Director, mass media and business structures all attended. All attendees were given the opportunity to learn more about the Center's activities and network with each other. The presentation also offered NGOs the opportunity to address difficult issues with local authorities. The event was given airtime on local TV with interviews of participants as one highlight.

- In July the informational brochure of Samarkand CSSC were prepared in Russian and Uzbek languages.
- July 7, 2001 – there was an orientation meeting with the members of Local Grant Review Committee.
- August 27, 2001 – Khurshida Gulyamova was selected to be the third staff member of the Support Center, which started operations on September 3.
- In September the Center signed contracts with two new trainers for a six-month period after receiving positive feedback of an NGO and Community training they conducted on a volunteer basis on September 13-14, 2001.

6. Tashkent (*Partner*)

- August 22, 2001 – CSSC participated in a meeting of Mahalla Committee representatives and members of women's councils of Mirzo-Ulugbekskiy rayon of Tashkent-city. Representatives of the rayon Khokimiyat and business structures also participated. The Center presented the services provided and the MIP/CO programs and methodologies.
- In September the CSSC staff defined their training needs and updated their plans of personal development.
- In September work on attracting volunteers through Institutes and Universities was completed. As a result there are now 6 volunteers working in the CSSC.
- September 14, 2001 – A meeting took place between CSSC staff, the Director of Tashkent Public Education Center (TPEC) (our partner), and Hub Center staff to discuss the working relationship of the TPEC and Counterpart. The Director of TPEC had a follow-up meeting with the Uzbekistan Country Director. The results of the 5-month activity of the Support Center and the current situation were discussed. The problems of working together were identified, as were ways of overcoming them. The result effect was that each group was to take the findings from the meeting and process whether or not the working relationship should continue.
- In late September the TPEC and Hub Center staff met again and mutually agreed to terminate the Contract on Institutional Grant No.UZ-2001-121. The decision was announced the same day at a meeting of Counterpart Country and Program Directors. The mechanism of transferring the function of the CSSC has been discussed and the next quarter will focus on the details of the transition.

7. Urgench (*Partner*)

- In July there was a meeting with Jennifer Brick (USAID Uzbekistan) with NGOs of Khorezm Oblast on the questions and problems faced by NGOs in their work and when registering in the Justice.
- In July the meeting of the heads of NGOs of Khorezm Oblast with representatives of UNDP on the question of innovation in the area of micro-credit programs. 23 NGO and 3 UN representatives participated in the meeting.
- In July the presentation of Counterpart's MIP and CO programs was conducted in the Urgench-city Khokimiyat. Attendees included the Khokim of Urgench, heads of Mahalla Committees, NGO representatives, directors of schools, directors of the health authorities and municipal economy.
- Contracts were signed with two trainers for a six-month period.
- In August the Center provided assistance in conducting a seminar on *Legal regulation of NGO* conducted by the Committee of Oliy Majlis of the Republic of Uzbekistan on Democratic Institutions Nongovernmental Organizations and Institutions of Local Governing, by ICNL and funded by the Global Project (USAID). The seminar was conducted on September 5 in Nukus-city and participants included the CSSC manager, representatives of NGOs, and representatives of the Oblast Khokimiyat, Justice and Tax Inspection.
- August 23 – In Urgench the Center hosted a roundtable to prepare for a meeting between NGOs of Khorezm and Dashgouz Oblast (Turkmenistan). This meeting was conducted on September 21 in Khiva-city with a total of 22 participants.
- September 7 – On the request of Khorezm Oblast khokimiyat a roundtable was hosted for the Deputy Khokim and 11 NGO representatives to discuss the results of participation of Urgench NGOs in the UNESCO seminar and planning seminars on *Reproductive Health* in Urgench mahallas.

- September 13 – Manager of the Support Center met with Deputy Khokim of Yangiarikskiy rayon. The problem of creation and development of NGOs in the rayon has been discussed.
- September 18 – At the request of UN representatives the Center hosted a meeting with Khorezm NGOs to discuss health problems of youth and women in the region.

Table of Services

Service	Bukhara	Kokand	Naman-gan	Nukus	Samar-kand	Tashkent-Partner	Urgench	Hub Center*	Total
Number of visitors	191	169	44	158	72	139	148	246	1167
Number of visits	396	398	79	398	93	210	611	958	3143
Number of NGOs receiving services	75	67	22	66	30	65	89	182	596
Number of CBOs, initiative groups receiving services	53	31	7	38	13	30	37	0	209
Number of volunteers recruited for NGOs	0	8	0	5	0	0	6	0	19
Number of trainings	12	9	3	2	5	9	7	0	47
Number of consultations	77	112	22	155	75	128	238	37	844
Number of Computer/Internet/E-mail was used	89	198	33	58	12	5	190	875	1460
Number of times copy machine was used	155	311	53	139	6	33	136	173	1006
Number of copies	4235	2704	711	1283	50	2316	858	1813	13970
Number of times Phone/Fax was used	52	104	23	181	4	33	54	68	519
Number of PCAs conducted	2	3	2	3	3	5	12	0	30
Number of CAPs developed	1	4	2	3	1	5	12	0	28

- * Because of the transitional period services were provided in the Hub Center as well as in the recently-established Tashkent CSSC.

KAZAKHSTAN

1. Young Leaders Association

Activity Overview

- Young Leaders Association (YLA) is a partner of UNICEF according to the program “Say Yes! for the children sake”; two roundtables were conducted with UNICEF; Young Leaders Association was an organizer of a summer camp with UNICEF for representatives of 12 Kazakhstan youth organizations.
- On July 12-15, 100 young people (11-18 years old) gained knowledge on Children Rights Convention, presentation skills, conflict management, meeting organization and planning, etc.
- Together with IFES two summer camps on Students’ Council program were successfully conducted in Borovoye (80 participants) and Aktau (60 participants).
- According to the new program for students’ self-government, a 5 days-camp in Astana was conducted. This camp was requested and conducted by Education Department of Astana in September 7-11, 2001 with cooperation of 47 schools of Astana.
- Young Leaders Association’s trainers and coordinators developed a training program for branch staff. Soros-Kazakhstan Foundation funded the training program.
- A cooperation agreement between CSSCs and YLA’s branches is signed.

Internal Capacity Building

- Young Leaders Association’s branches are registered in Temirtau, Astana and Aktobe. Registration documents for establishing branches were submitted in Shimkent, Semey, Taraz.
- Young Leaders Association’s director - Natalya Bakhmutova is a member of a working group on developing of the Civil Education Conception and she participated in discussion and approval of the Conception on a roundtable on July 6.
- During the quarter Natalya Bakhmutova participated at two Counterpart’s Grant Committees as an expert on NGO issues.
- YLA cooperates with government: On August 29 Natalya Bakhmutova conducted a presentation of YLA’s Program on Global Children’s Movement “Say Yes! for the children sake” to Almaty schools’ directors; a seminar on new forms and methods for working with youth was conducted in the Republic Pedagogical Institute.
- Oleg Bakhmutov (Counterpart’s trainer) took part in “Public Awareness Campaign/” training organized by AED/GLOBAL in September 24-28, 2001.

2. National Diabetic Association

Activity Overview

- A jubilee booklet "5 Years of DARK" about the organization's activities, partners and prospects was published in 1000 copies.
- The Association President Natalya Tukalevskaya took part as an expert in a tender for state purchase of sugar-reducing medicines conducted by the RK Agency for Health Care in Astana.
- On August 17 - 18 the Association organized and conducted II Kazakhstan Diabetic Spartakiade supported by the RK Government, National Olympic Committee of the RK and Almaty Akimat. President of the European Bureau of International Federation of Diabetes Massimo Masi-Benedetti, Italy, took part in the Spartakiade opening. The RK National Olympic Committee

assisted DARK in developing a Regulation on Spartakiade. Representatives of 13 diabetic societies of Kazakhstan took part in the competition, as well as representatives from the Ukraine, all in all 78 people ill with diabetes. The funds were raised from the following sources:

- Exxon Mobil, in addition to the financial support of \$5000 for the Spartakiade, allocated \$800 for shooting a film on this event;
- Company Novo Nordisc (Denmark) allocated US \$4000;
- Program ZdravPlus/USAID paid for accommodation of 30 sportsmen and \$700 for making a video-film;
- Spectrum L.L.P. provided the DARK personnel and the Spartakiade organizers with free professional radio communications for the duration of the Spartakiade;
- Representative office of JEL TRADING PTE LTD KONIKA in Kazakhstan provided for photo service, etc.
- In September, based on the results of the state tender on purchase of sugar-reducing medicines for diabetic patients in Kazakhstan, there was held a press conference on the topic "State tender for purchase of sugar-reducing medicines was conducted in disregard for their quality".
- On September 27 the Association President took part in the Kazakh-American Conference "Advanced Methods of Treating Diabetes".

Internal Capacity Building

- Vice-President of the Association Galina Olkhovaya took part in the seminar "Public Awareness Campaign/Marketing" organized by AED/GLOBAL.
- All regional diabetic societies are provided by DARK with a semi-annual subscription to the newspaper "Kazakhstanskaya Pravda".
- Two consulting meetings were held with initiators of diabetic societies in the towns of Atbasar, Akmola oblast, and Aktau, Mangistau oblast. The initiators of such societies got a package of documents and methodological materials needed for the purpose.
- The DARK capacity building action plan was sent to all regional diabetic societies with a request to review it and provide DARK with their comments on implementing this plan.
- The draft of a partnership agreement with regional offices was sent to DARK Board members for consideration. Upon its approval by the DARK Board it shall be sent to all DARK members for execution.
- The Association has moved to a new office.
- DARK took part in the contest announced by the Swiss company Schvartskopf Henkel, and was one of the 125 winners of EURO12500 grant. The project "Establishment of facility for prevention and interactive training of children ill with diabetes in skills of living with the disease" was the only one in Kazakhstan to get the support and funding.

3. National Consumer's League of Kazakhstan

Activity Overview

- Hot line is operating daily for consumers who may get consultations on forms and methods of conflict resolution between consumers and entrepreneurs.
- Since opening a Resource Center the League worked mostly with initiative groups acting as ten consumer rights' societies. Overall, within the reporting period 264 applications were filed with the League Resource Center by consumer rights societies of Kazakhstan, CIS and international organizations.
- The League conducted 6 seminars, trained 117 people from 65 organizations.
- Two bulletins "News for Consumers" have been issued, with the monthly print-run of 1000 copies distributed in electronic and printed format among about 5000 recipients.

- The League conducted an International roundtable "Social Partnership in the Area of Consumer Rights' Protection" participated by representatives of Consumers International, International Confederation of the Societies for Human Rights Protection, Ministry of Education and Science, Ministry of Justice, General Prosecution, Supreme Court, Constitutional Council and consumer rights' societies of Kazakhstan and CIS. roundtable participants identified problems in the area of consumer rights protection and ways of their resolving, drafted and signed the Memorandum to be sent on their behalf to Kazakh Government and President of the Republic of Kazakhstan, devised an action plan for its implementation. Members of the National Consumers League of Kazakhstan formed a taskforce for drafting the law "On Consumer Rights' Protection". The roundtable was simultaneously covered by about 20 mass media.

Internal Capacity Building

- The Resource Center established on the basis of the League acquired an international status. It found new partners among non-commercial organizations from CIS member states. All the above organizations are interested in close cooperation with each other by means of establishing a common Center and now are working on this project.
- New fund-raising projects have been developed and grants received for development and implementation of some programs:
 - A grant from the Eurasia Foundation for implementation of the project "Establishing of a Training Center for Teachers" (\$31,901);
 - A grant from the Soros-Kazakhstan Foundation for implementation of the project "Judicial Protection of Consumers" (\$11,171);
 - A grant from the Soros-Kazakhstan Foundation for implementation of the project "International roundtable: Social Partnership in Consumer Rights Protection" (\$13,986).
- Employees of the National Consumers League attended 6 seminars NGO issues.
- Strengthening of links with Consumers International, Consumers Union and International Confederation of Consumer Societies.
- A staff meeting was held in July for mapping out the major areas of activities, the strategic plan for development was revised.
- A flexible system of incentives for employees is in place.
- From August 2001 the Peace Corps volunteer Richard Maijuk joined the office of the National Consumer League to devise its PR strategy and Web-site for strengthening of external ties.

4. Confederation of Non-governmental Organizations of Kazakhstan

Activity Overview

- The Asian Bank involves the Confederation as an expert in research of NGO role and place in the current 2000-2002 State program of poverty reduction and elaboration of a new program for the forthcoming 5-year period until 2007. On September 27 - 28 2001 a National Conference on "Ways of Reducing Poverty in Kazakhstan" was held together with the Ministry of Economy and Trade of the Republic of Kazakhstan. CNOK's President Valentina Sevryukova is included in the State Commission for Poverty.
- In July the Confederation was visited by a delegation from the Arizona state (USA) under the USAID project "Partnership-Arizona-Kazakhstan". The delegation included President of "United Way Arizona" Ed Parker, President of "Food Bank" Charles Woods.
- CNOK's representatives are included into the Coordination Council and into the team of the project funded by Asian Bank for Development and UN Children's Fund "Improving the Quality of Nutrition of Needy Women and Children of Kazakhstan". NGOs are given the major role in organizing community work under the project.

- Representatives of the CNOK took part in Parliamentary hearings on State Youth Policy in the Republic of Kazakhstan. Addressed at the hearing were the key problems of implementing the state program "Youth of Kazakhstan 2001-2002", acceleration of the development of the new youth mid-term program and of drafting the law "On Youth".
- The Confederation started a series of seminars for journalists on the topic "Challenges of the Non-Governmental Sector: Forms and Methods of NGO Work".
- The CNOK's TV project is underway "Success It's me!" The TV programs designed within the project framework are broadcast over channel "Kazakhstan-1". Two of such programs have been released: about the Social Support Center in Tekeli and about the activities of Baspana Association.

Internal Capacity Building

- The Eurasia Foundation funded CNOK for conducting seminars for creation of regional social partnership mechanisms.
- Last quarter the Almaty grant manager Dana Amanova visited the Confederation to review grant's implementation consult on financial management issues.
- The Confederation staff members underwent advanced trainings organized by the Counterpart on such topic as the art of facilitation, financial reporting and advocacy.

KYRGYZSTAN

Most items of the Action Plans of Focus NGOs, scheduled for 3rd quarter, were completed as planned and with good quality. The highlights of their achievements include the following: 1) NGO Chintamani designed a 2-year strategic plan with active participation of all staff; 2) the NGO TOUF conducted certification of the staff in order to identify their needs in training, and needs in attracting external experts; 3) the Bishkek Center of Social Initiatives compiled a list of potential sponsors/sources of resources and even raised some funds as contributions from local businesses and fees for services. All Focus NGOs managers took part in the training seminar on NGO Management held by GTD/USAID.

1. Bishkek Center For Social Initiatives, Bishkek

The NGO members have been delivering legal consultations to residents of new districts of Lenin and Pervomay Rayons. The NGO members registered that people prefer to get consultations after lunch, when they come back after workday. The NGO staff has been proactively collaborating with local governments, for example, the Departments of Social Protection of Sverdlov and Pervomay Rayon took an active part in providing consultations together with the NGO staff. The Migration Department assisted the Center in conducting the roundtable on the issues of permanent and provisional residential registration for internal migrants settling in new districts. The Center also cooperates with students of the Law Faculty of Slavonic University, who have been assisting people in filling papers and writs. The NGO developed regulations on fees for services as part of diversification of funding sources and compiled a list of private companies, which could pay for the services.

2. Talas Oblast Farmers Union, Talas

During the reporting period 206 farmers visited the office and received assistance in filling papers to apply for credits, developing business plans and consultation in agricultural matters. Resulted from the consultations, five local farms applied for credits. The NGO staff together with PRAGMA, focusing on SME development, conducted the training seminars on "Micro Credits" and "Financial Analysis". In August, the NGO volunteers took part in seminars on land issues hosted by Chemonics

and obtained skills in conducting orientation meetings on land issues. As first step of building skills of the staff, the NGO conducted internal certification of its employees and volunteers.

3. Bayastan, Naryn

The Support Center for children with disabilities continues to provide services to promote children's rights, including issuing newsletter, publishing booklets, conducting special classes on children's rights for school teachers and senior grade pupils. The NGO members published and distributed issues # 3, 4 and 5 of the informational bulletin, conducted a series of psychological consultations, orientation lessons, discussions and debates on human rights for children of 4-8 grades in 5 schools, and posted wall newspapers in schools. On August 10, the NGO organized meetings of the British youth group, visited Naryn, with school children to discuss human rights situation in foreign countries.

4. Chintamani, Tash-Komur Town, Jalalabad Oblast

The NGO has been working on implementation of activities described in their strategic plan. This quarter, the number of volunteers increased up to 21, the organization continues to publish an information bulletin on environmental issues. The NGO activities in protection of an environment were recognized and priced by the local authorities, and the mayor of Tash-Kumyr awarded the honorary title "The Best Citizen of the Town" to Mr. Valeriy Kireev, the NGO Director.

TAJIKISTAN (TARGET NGOS)

The initial list of Target NGOs was developed this quarter. It consists of 31 active NGOs representing all the five regions of Tajikistan. The Target NGOs have been selected through the CSSCs on the bases of their experience in working with communities. The list of Target NGOs will be finalized after the completion of NGO Support Grants and the final number of Target NGOs will be about 15.

In order to increase the knowledge and skills of our Target NGOs, *Community Outreach* training workshops on *PCA* and *CAP Development* as well as advanced trainings on *Volunteer Management* were held in each region. "Coalition Building" and "Facilitation Skills" were conducted with them through the regional Support Centers. In addition, some of Counterpart's regular trainings were conducted based on their demands.

NGO	Targeted Area Region/Oblast	Mission
<i>Harmony of Peace</i>	Dushanbe, Direct Rule Districts (DRD)	Adjust children to the world culture, love for nature and protection of environment; inculcate them the idea of justice, solidarity, liberty, harmony and mutual respect; provide deserving existence to every human being.
<i>TAIS</i>	Dushanbe, DRD	Render charitable assistance to needy women and mothers with many children, single-mothers; assistance to homeless teens who have been left without any protection.
<i>Shafakat</i>	Leninsky District, DRD	Render social and legal assistance to deaf children; financial help and job placement; rehabilitation work to improve their social status.
<i>Munis</i>	Hissar District, DRD	Protect children's rights, school dropouts; help for the vulnerable families with many children.
Dushanbe CSSC	Dushanbe, DRD	<u>Promoting the development of a democratic society by supporting NGOs and communities by providing them with consultative, educational, technical and informational services</u>

<i>Medservice</i>	Dushanbe, Hissar, DRD	Improve social, psychological state and health of disabled, women, the elderly and other vulnerable people in the society
<i>Nilufar</i>	Varzob District, DRD	Improve status of women and members of their family through implementing civil, legal, maternal and family rights
<i>Parvin</i>	Jirgital District, DRD	Assist women and vulnerable families to reduce poverty level among them; support civil initiatives.
<i>Saodat</i>	Khujand, Sughd Oblast	Protection of political, economic, and social rights of women of Sughd Oblast.
<i>Fath</i>	Khujand, Sughd Oblast	Dissemination and realization of sustainable development ideas through scientific, technical, investigating and analytic, information, educational and charitable activity in mahallas of Sughd Region
<i>DevelopmentFund</i>	Khujand, Sughd Oblast	Participation in transformation of the society, social-economic, sustainable human development through supporting poor families, farmers and businessmen
<i>Irshod</i>	Isfara, Sughd Oblast	Promotion to the solving social, educational and cultural issues of women through holding different programs.
<i>Yosuman</i>	Mastchoh District, Buston village, Sughd Oblast	Promotion to social and legal protection of women, protection of maternity and childhood.
<i>ASTI</i>	Khujand, Sughd Oblast	To contribute to the development of democratic reforms and improving problems of poor people in RT through the effective use of the potential of scientific and technical intelligentsia and also strengthening role of non-commercial sector through implementation of social, information, coordination, educational and consulting programs and development programs
<i>Consortium of Initiatives</i>	Khujand, Sughd Oblast	To assist in development of NGO, organizations created on the basis of communities and various Civil Society institutions through provision of various services and implementation of practical, effective and sustainable programs.
<i>Madad</i>	Khorog, Gorno-Badakhshan Oblast	Protection of social, economic and legal interests of women - unemployed, needy women, invalids and women having many children.
<i>Didor</i>	Sokhcharv village, Gorno-Badakhshan Oblast	Joining of inhabitants of Sokhcharv village for resolving of social-economic and cultural problems on volunteer basis, well-being of inhabitants of Sokhcharv village
<i>Jamoat</i>	Khorug, Gorno-Badakhshan Oblast	Spiritual and physical development of youth
<i>Tusiyan</i>	Tusciyan village, Gorno-Badakhshan Oblast	Agricultural development of Tusiyan community, promotion of modern forms of farming, mobilization of local population to resolving their problems.
<i>Vahdat</i>	Khorug, Gorno-Badakhshan Oblast	Mobilization of community members of Pastchid of Top Khorog to solve their social-economic problems through the human and material resources
<i>Sarchashma</i>	Pastkhuf village, Gorno-Badakhshan Oblast	Unification of community members for improvement of economic conditions and decreasing of unemployment level in Pastkhuf village.
<i>Marifat</i>	Gozimalik district, Khatlon Oblast	To increase the role of women in public, economic and political life of the society, to protect their rights and provide health care, to facilitate improved standards of living for women.
<i>Firuz</i>	Kabodion, Khatlon Oblast	Increasing women's participation in the social, political and economic spheres of human activity, protecting their rights and health, organizing and conducting cultural-mass work, supporting women's initiatives and consolidations to increase their role in the society.

<i>Hamdilon</i>	Shartuz, Khatlon Oblast	Assist and protect civil, social economic, cultural rights of women, creation and the protection of new families.
Women Center <i>Chashma</i>	Shartuz Kabodion, Beshkent, Pianj, Khatlon Oblast	Assist widows, and vulnerable families by the creation of new job, micro-crediting and providing educational seminars for life improvement.
Bokhtar Women Center <i>Hamroz</i>	Bokhtar District, Khatlon Oblast	Protection of women's rights and interests, mother's and child's health protection, increase the role of women in social, economic, and cultural development of the society, provide assistance to vulnerable families, creation of new additional job places.
<i>Fidokor</i>	Khatlon region	Providing social, legal, humanitarian assistance to vulnerable groups, returnees, poor and large families, and support to NGO initiative groups, communities in order to increase their effectiveness in solving social problems of the target group.
<i>Sudmand</i>	Kulob Region of Khatlon Oblast	Active participation in the process of the transformation of society through realization of educational programs
<i>Anis</i>	Kulob Region of Khatlon Oblast	Promotion and protection of the civil, politic, economic and social rights of women and children
<i>Niso</i>	Kulob Region of Khatlon Oblast	Protection of reproductive rights and health of women
Kulob Crisis Center	Kulob Region of Khatlon Oblast	Psychological, medical and social assistance to Kulob Region population
Women Center <i>Umed</i>	Kulob Region of Khatlon Area	Promotion and protection of the civil, politic, economic and social rights of women

TURKMENISTAN (TARGET NGOs)

1. Ecosodrugestvo Commonwealth of Eco NGOs, Ashgabad, Ahal

- The Eco-Center continues to provide technical assistance for ecological NGOs, such as dissemination of information, use of computers, e-mail and Internet, and consultations in proposal writing. Attendance this quarter was 120 visitors
- Members conducted a roundtable: "New Technology in Mass Media and opportunity for NGOs".
- Two members visited 3 velayats (Mary, Balkan, Lebap) to help ecological NGOs to develop proposals for ISAR.
- Three informational bulletins which were distributed among NGOs in four regions.
- The Director attended CC advanced training "Advocacy"
- Three members of organization attended the seminar "Public Awareness Campaign/ Marketing" held in Almaty in September and learned new approaches in interactive methods.
- In accordance with their OD plan, the organization started to work in the Lebap and Dashoguz regions learn the needs of eco NGOs. One NGO in each region was identified to become an affiliate of Eco-Center.
- Questionnaires were distributed among to learn opinions on membership fee issue
- A grant was awarded by Counterpart for a project titled: "Support of Local Initiatives Through Information and Network Development".
- An orientation workshop on organizational development was held for seven regional NGOs.
- The volunteer base of the Center was improved following action plan development and the designation of a volunteer focal point. The Center conducted three meetings in different to attract volunteers resulting in three regular volunteers and 15 others occasionally involved in a big ecological actions.

- After two rounds of workshops on strategic planning and several consultations provided by CCT the Center developed a Strategic Plan for next years.
- 7 members participated at advanced training “Art of Facilitation” and “Financial Accountability”. To date, 16 representatives of the Center have attended basic training modules.

2. **My Rights, Ashgabad, Ahal**

- Began implementing a project supported by the US Democracy Commission. In the framework of the project the NGO trains in “The basic knowledge of consumer’s rights” at four schools.
- Continue to operate a consumer hotline
- Began publishing a newsletter in Turkmen and Russian.
- Two articles were published about the NGO in local papers.
- Global Training Program/USAID selected the NGO to highlight as an impact as a result of their follow-up to a consumer rights conference sponsored by Global.
- Completed subproject under Exxon Mobil financing and CCT coordination at the Ashgabad School for the Blind.
- Director attended the seminar on "Public Awareness Campaign/Marketing" held in Almaty
- One member went to Poland to participate at 2 weeks course “Free word technicYII” with CCT and Polish-Czech-Slovak Solidarity Foundation support.
- Recruited 3 volunteers in Turkmenbashi city in order to expand outreach.
- Developed partnership with GOSTORG inspection (Governmental Trade Inspection) and gained preliminary agreement to develop and publish “Rules of Sale” pamphlet.
- Developed strategic plan after participation in “Strategic Planning” training and one day follow up on strategic planning. This plan has several directions of future development: establishment of Association of Consumers; financial sustainability; and new type of services for clients.
- Four members participated at advanced training “Art of facilitation” and “Financial Accountability”.

3. **Junior Achievement Economic Education and Young Entrepreneurs Center, Ashgabad, Ahal**

- Conducted 6 new courses on market economics, human resource management, financial analyses and business planning.
- Carried out advertising campaign of courses
- Attracted 6 new volunteers.
- According to the OD plan to develop and strengthen the human resources of 8 additional members have been trained in market economics, marketing, human resource management, financial analysis, international standards of accounting, and business planning.
- 8 members participated in seminar on “Case study in economy disciplines” organized by KARANA and KAMAN.
- Organization developed strategic plan after participation in “Strategic Planning” training and one day follow up on strategic planning. This plan has several directions of development - financial sustainability, to strength the quality of providing services for clients particularly in education sphere.
- Organization has established partnership relations with new Educational organizations in Turkmenabat (1) and Dashoguz (2) to develop “Junior Achievement” Program in velayats.
- CCT has approved the project proposal to develop program of economical education “Junior achievement” in velayats.

4. **Turkmen Association Journalists Social Partnership “Shamshyrak”, Ashgabad, Ahal**

- Organization conducted 2 seminars for journalists from all velayats on economic aspects of journalism under the project supported by Democracy Commission of the US Embassy.
- Members of the Association attended 7 activities of Turkmen NGOs to gather material about NGOs activities for publication in local newspapers and newsletters of Association.
- Association published 2 newsletters on Social Partnership activities of NGOs.
- Organized a presentation of the materials and results of the participation of one member in Moscow seminar on "New Technology in Mass Media and Opportunities for NGOs".
- Prepared proposal for Shell on project to launch an informational campaign on ecological issues.
- A full OD assessment was conducted
- One member of organization attended Summer Journalist's School in Moscow and then shared materials among other members.
- One member attended the seminar "Public Awareness Campaign/ Marketing" held in Almaty on September and learned new approaches in interactive methods. The NGO plans to conduct a public campaign using the skills gained at the seminar.
- Two members participated at Summer School of Journalism in Sweden.
- One member spent three weeks at the Fourth International Summer School on Conflict Resolution in Almaty. As a result, the NGO is going to develop and conduct for members a 1-day seminar on conflict resolution based on external conditions.
- Developed Strategic plan focusing on financial sustainability, improving internal organizational structure, and increasing publishing areas.
- One member participated in "Art of Facilitation".

5. **Water User's Association Sarygamysh, Turkmenbashi Etrap of Dashoguz**

- *Sarygamysh*, identified communities in Turkmenbashi etrap with whom the Dashoguz CSSC team could launch a PCA process. *Sarygamysh* held preliminary meetings with the deputy hakim of the etrap to gain local authority support of village level initiatives. There is a shortage of irrigation water and potable water in most villages of the etrap, leading to a focus on that need. In August and September 6 full PCA cycles were conducted in participating villages. A CAG committee is planned for October.
- Developed a Strategic plan for the next year through participation at two rounds of workshop on strategic planning and several consultations provided by CCT.
- Two members of the NGO are sub-contracted to implement the UNICEF WatSan project.

6. **Union of Pensioners Arma, Ashgabat, Ahal**

- Through Democracy Commission funding, the NGO organized and conducted 4 seminars for pensioners on recent changes in taxes for pensioners and medical insurance calculation. Each Sunday pensioners attend discussion clubs and receive advice on different issues – psychological support, juridical consultation and simple tests of health.
- Two members of organization participated in advanced CCT training "Art of facilitation" and "Financial accountability".

7. **Family, Mercy and Health Under the Women's Union, Bezmein City, Ahal**

- In cooperation with hakimlik the NGO carried out a Summer Camp for 50 children from vulnerable families
- Ongoing vocational training on sewing, dance and computers for children from poor and vulnerable families
- Ongoing psychological and juridical consultation for parents on a daily basis
- Published two newsletters

- One member of organization participated at advanced training in “Financial Accountability”.
 - Under Counterpart grant the organization began the establishment of a Crisis Center to help children and parents in resolving problems.
8. **Center for Patient’s Rights Keik Okara, Ashgabad, Ahal**
- Carried out training for target group women refugees on hygiene and sanitation issues
 - Provided medical consultations to over 20 refugees
 - Organized library in Babadurmaz refugee settlement.
 - Developed manual in Dari language for computer courses taught to Tajik refugees.
 - Opened courses to study computer and English language for refugee children.
 - Developed plan of work with volunteers and after 3 months attracted additional three new volunteers.
 - Two members participated at seminar under MCH project “Behavior Change and Communication”.
 - Three members participated in advanced training in “Financial Accountability”, “Management of Volunteers” and “Using Internet Resources”.
9. **Ecological School of Farmers, Ashgabad, Ahal**
- Continues to consult local community located in Magtumguly village of Ahal velayat on biologically safe methods of combating agricultural pest using participatory methodologies
 - Identified needs in volunteer development, designed plan and attracted 2 volunteers from a village to work at the local level.
10. **Umyt Social Adaptation Center, Turkmenbashi City, Balkan**
- Using Democracy Fund assistance, conducted two roundtables on “Social Partnership” and “Resources for Realization of Social Projects”. These activities have been attended by local governmental representatives NGOs from other cities of Turkmenistan – Ashgabat, Dashoguz, Turkmenabat.
 - In July and August the NGO distributed two containers of humanitarian goods from CHAP among 1895 individuals and 5 organizations working in the social and attracted 25 volunteers who helped in the distribution.
 - Three members of organization participated in advanced training in “Art of Facilitation”, “Financial Accountability” and one member attended “Newsletter development”.
11. **Triera, Dashoguz City, Dashoguz**
- Organization carries out training and educational activities related to maternal and child health including 6 trainings on anemia issues for their focus group.
 - Three members participated in basic training on “Social Partnership” and “Using Internet Resources”. One member participated in the seminar “Behavior Change and Communication”.
12. **Uchgün, Turkmenbashi Etrap, Dashoguz**
- Continues to carry out training on health and sanitation issues for women’s groups in Turkmenbashi etrap.
 - Three members participated in advanced training in “Financial Accountability”, “Management of Volunteers”, and “Using Internet Resources”. Two members participated in the MCH seminar “Behavior Change and Communication”.
13. **Arzuv, Seidi City, Lebap**

- Conducted 10 seminars for schoolchildren, teachers and parents on health, education and civil education topics.
- Carried out a few nature study excursions for children and parents. For these activities were prepared booklets and handouts about natural resources of their region.
- Three members or organization participated in advanced training in “Art of Facilitation” and “Financial Accountability”.

14. Medet (formerly Dostluk)Turkmenabat City, Lebap

- Carried out Summer Camp for 30 children.
- Continues to carry out English, Turkmen, French language and computer courses for children, students, and adults.
- Conducted the following activities – women’s discussion club, “Best Father”contest, “Day of Knowledge” Celebration, and US Independence Day gathering.
- One member attended CCT advanced training in “Financial Accountability”.

15. Amul, Turkmenabat City, Lebap

- Completed the booklet about experienced NGOs and their accomplishments and activities.
- Organized art exhibition of masters of art, artisans, and photographers.
- Three members participated in basic CCT training.

UZBEKISTAN

1. Center Umidvorlik

- With support of Counterpart and in the framework of the Project “Creating Information and Consulting Center” two 2-day seminars on the topic *Enhancing Civic Consciousness Of Mahalla Residents* were conducted for 40 participants from mahallas and related NGOs. A legal consultant, psychologist and sociologist give individual consultations on a regular basis (5 hours a week). Within the reported period the consultants received the following number of visitors:
 - legal consultant – 60 visitors
 - psychologist – 40 visitors
 - sociologist – 20 visitors.
- With support of OSI *Umidvorlik* has been implementing a project for women who have experienced domestic violence.
- With support of the German Embassy the Center has been operating a sewing class-workshop for rehabilitation of the disabled and provision of their families with additional income.
- On September 24, a broadened assembly of the Board took place. The objective of the assembly was reporting on implementation of *Umidvorlik*’s strategic plan for June-December 2001.

- Programs for children: 15 children with speech deficiencies twice a week attend a Musical Salon, which is supported by local funding sources (hours: 4 p.m., Tuesday and Friday). With support of local sponsors, the Center carries out a program I want to study, teaching children with disabilities according to the curriculum of primary schools. 5 children attend classes twice a week (4 p.m., Monday and Thursday).
- Participation in conferences and seminars: On September 16-20 the staff of the Center participated in a seminar “Psychological training of psychologists-consultants who work for the crisis centers in Uzbekistan based on the methods of Virginia Satire”. Participated in Counterpart’s seminar Fundraising.
- Fundraising: The Center received financial support in the amount of 75000 sums from Uzfarmasanoat pharmacological company.
- The Center has established good links with the training centers Paritet-AR and Tashkom. Three children with disabilities, Pak, Kondratiev and Zaporojchenko, took a 36-hour computer training course at Paritet-AR Training Center for The Disabled; the course started on August 6.
- On August 6-28, Mrs. Zaporojchenko, mother of the disabled child, took a training course in Windows 98, and on September 3-28 a training course in Word 2000 at Tashkom Computer Center.
- Starting September 4, children with disabilities and members of their families have been enrolled in the training programs of Paritet-AR: Pasechnik, Unarbaeva and Obrazkov in computer literacy program and Avakova in computer training program for secretaries.
- From September 14, Uzakova and Zaporojchenko have been learning English within a course English Language for University at Korchalon Training Center.
- Using locally attracted resources The Center has paid for communal utilities for the third quarter.

2. Association of Pediatricians of the Bukhara Region

- Modified the brochure of the Association of Pediatricians;
- On August 2 participated in the NGO meeting on collective farming;
- Designed a project on developing civil society and on August 3 submitted the project proposal to Global Project;
- Sent to Netherlands a project proposal for establishing a diagnostic center – August 4;
- Submitted 12 articles to the organizing committee of the conference on primary medico-sanitary treatment to be held in October as application for participation;
- Participated in organizing a Conference “Modern civilization and spiritual heritage of Ibn Sino” (matters of accommodation and meals of participants and membership in the organizing committee);
- 5 members of the Association served as observers at the entrance examinations of Bukhara State University, Bukhara Medical Institute, and Bukhara Pedagogical Institute;
- Launched clinical testing of “Diroton” and “Normodipin” medicines produced by *Gedeon Richter* with 30 patients;
- 3 members of the Association (Asrarov, Soliev and Safarov) assigned for 1-year special professional training within Health Project;
- Submitted a proposal on entrepreneurial activity (i.e. filled out a questionnaire) to the Regional Department of Justice – August 7;
- In collaboration with Michael Mira, The World Bank Expert, made calculations of doctor’s needs in Bukhara and Navoyi Oblasts (meetings with Health Departments’ Chiefs, Heads of Personnel Departments, with staff of village medical points (SVPs) and other primary institutions of health care);
- Prepared and submitted a project proposal entitled “Solving ecological problems of mahalla” to ISAR – August 8;

- Drafted an Agreement of Intent with an Uzbek-Indian pharmacological enterprise “SOG” – August 17;
- Signed a grant agreement with OSI for implementation of the one-year project entitled “Say “NO” to breast cancer”;
- Participated in a meeting of OSI Board of Directors - August 24;
- Participated in the roundtable discussions on the Law on Non-Governmental Non-Commercial Organizations and Commentary to it – August 28;
- Usmanova and Sharipova participated in *Project Design* seminar – August 29-30;
- four members of Association, Navruzova, Muhitdinova, Ataeva and Mukhamedova, participated in the Republican Congress of Neonatology Specialists held in Tashkent on September 4-5;
- published the first issue of *Informational Herald of The Association of Pediatricians*, dedicated to the 10th anniversary of Uzbekistan’s independence;
- Twenty-three members of Association participated in The Readings of Ibn Sino, which took place on September 13-15 in Bukhara and was jointly organized by Global Project, UNICEF and Ibn Sino Foundation;
- Ziyadullaeva and Usmanova participated in a seminar on voluntarism;
- Juraeva and Jabarova participated in a seminar on reproductive health in community on September 26-28;

3. International Rehabilitation Center Umid (IRC)

- Conducted *Suyanch* charitable marathon, the received funds were used for purchase of books for children from needy families;
- Organized a charitable party for the youth titled “Youth of the XXI century” at the Social-Legal Center “Nekuz” of Kashkadarya Oblast. Among the youth problems in the Oblast are unemployment and self-immolation of teenagers. The objective of the party was to change the youth’s world outlook and instill a desire to live a modern life.
- September is the beginning of academic year in Uzbekistan, however many children cannot go to school because they do not have shoes. At a charitable meeting with families in the legal center *Nekuz* of Kashkadarya Rayon *Umid* gave shoes to the children.
- *Suyanch* Legal Center (*Umid*’s branch) jointly with a mahalla committee has organized a charitable wedding party for a mahalla couple. A young woman wanted to marry a man who was poor, but her parents disapproved her choice and wanted to force her to marry another man. The woman was on the verge of suicide through self-immolation but turned for support to the mahalla committee.
- As requested by women of Besh Chashma collective farm in Cherakchi Rayon, *Umid* organized there a roundtable with participation of the farm’s director, women’s committee and the chairman of the mahalla committee. During the discussion the participants have identified a range of problems which would be difficult to solve with their own resources. Thus a decision was made to open a new legal center “Uyshun”, a branch of *Umid* in Beshchachma village of Cherakchi Rayon, Kashkadarya Oblast. Later *Umid* conducted PCA in the village.
- On request of the law enforcement agencies and the Khokimiyat of Urgut Rayon, *Umid* has conducted a questionnaire survey for research of drug abuse in the rural area of Urgut Rayon. The survey respondents were 40 drug addicts, 20 wives of drug addicts and 20 government employees. The research analysis was forwarded to different organizations; the data is stored at *Umid*.
- Two 2-day seminars on *Cooperation Between NGOs And State Institutions*” were conducted in Urgut and Chelek Rayons of Samarkand Oblast.
- A 2-day seminar on women’s rights was conducted in Karshi town for women’s councils.

- At the Women's Center *Nekuz*, highly skilled specialists of Samarkand Medical Institute made a medical examination of 200 women and children from underprivileged families.
- Two roundtables with law enforcement officials on drug abuse and women's issues were conducted in Samarkand and Kashkadarya Oblasts.
- Two appearances on television on the topics "Role of woman in NGO governance" and "Heartless fathers" were made.

4. **Fergana Regional Center for Social and Legal Support of Women and Teenagers *Ishonch***

- Twenty-six seminars in Kuva, Yazyavan, Alty-Arik, Tashlak, Rishtan, and Fergana Rayons of the Oblast, and in Margilan, and Kuvasay towns were conducted in the reported period. Seminars took place in 8 instead of 7 planned areas. The training activity was extended to Kuvasay, which is a border town and there is a risk of border conflicts in the area.
- 200 women-participants were selected out of 650 participants of the training seminars, which were conducted by *Ishonch* within the framework of the focus grant, for participation in the final series of seminars. The final seminars took place in all basic rayons: Kuva, Yazyavan, Alty-Arik, Tashlak, Rishtan, and Fergana Rayons of Fergana Oblast, and Margilan and Kuvasay towns. 21 most active women were selected for further training with *Ishonch Center*. It should be noted that a much bigger number of women were willing to continue their training, however the current capacity of *Ishonch* can only allow for 21 trainees, 3 from each rayon.
- 6 seminars were to be given by October 1, however due to the cotton-picking season in rural areas they had to be postponed as most women of the focus group of *Ishonch* were in charge of the cotton campaigns in their rayons. Counterpart's trainers conducted 3 basic seminars *NGO & Community, NGO Management and Financial Management* for selected women-activists.
- Two initiative groups – *Avitsenna* in Kuva Rayon and *Tumaris* in Rishtan Rayon – have prepared the documents required for formal registration as NGOs with the Department of Justice. By October 15 both initiative groups plan to hold the constituent assemblies and afterwards submit the documents for state registration to the Oblast Department of Justice. Two more initiative groups from Margilan and Kuvasay have been preparing the documents for registration.
- *Center Ishonch* have lately been concerned with the situation in the border areas of Fergana Oblast. With the purpose to prevent conflict situations and teach the population tolerance and internationalism, *Ishonch* is determined to establish an NGO in Soh Rayon, one of the most restless areas of the Oblast. With this aim the leadership of *Ishonch* contacted Mr. Khokimjon Sayfutdinov, Khokim of Soh Rayon; Mr. Sayfutdinov visited the Center in order to learn of its activity at first hand. In the course of the meeting *Ishonch* and Khokim have agreed on cooperation for establishing a new NGO in Soh Rayon.

5. **Kokand Department of Businesswomen Association (BWA)**

- On July 07, July 10, July 14 -- PRA in Uzbekistan, Besharik and Rishtan Rayons were conducted with aim to study the status of ethnic minorities and identify the problems they encounter;
- July 12-13, July 17-18, August 29-30 – three seminars *Mahalla as Self-Governing Authorities* conducted in Uzbekistan, Uchkupriuk and Besharik Rayons for 60 chairmen of mahalla and village committees;
- July 19-20, August 21-23-25, September 20 – seminars on *Human Rights and Democracy* conducted in Uzbekistan, Besharik and Rishtan Rayons and in Kokand for 80 participants;
- July 27 – held a meeting of the steering committee of Women's Program of The Association with participation of the chairwomen of Women's Councils; the objective of the meeting was to develop a strategy of women related activity of The Association of Business women of Kokand;
- August 1, 10, 14 – roundtables in Uzbekistan, Besharik and Rishtan Rayons were held with objective to analyze results of PRA on ethnic minorities. Rayon Khokimiyats' officials,

representatives of other state agencies, mahalla committees and mahalla residents participated in the roundtables;

- August 7-28, September 5-7 – seminars on the topic *Prospects of Development of Family Policy in Uzbekistan* were conducted in Uzbekistan, Besharik and Rishtan Rayons and in two mahallas of Kokand for 80 participants, representatives of women NGOs and other non-governmental organizations;
- August 17 – organized a youth forum in the office of Kokand Branch of the National Democratic Party of Uzbekistan, where the Association, National Democratic Party and *Kamolot* youth organization have signed a memorandum on cooperation;
- August 18 – a health forum took place in *Ona va Bola Center*, where health NGOs have united in a coalition;
- September 11-12 – jointly with the American Bar Association conducted a seminar on the topic *International Legal Documents and Women's Rights in Uzbekistan* in the Polytechnic College of Kokand for 45 representatives of NGOs of Fergana Oblast;
- September 1 – a Business Club meeting took place in the office of Association, which was dedicated to the 10th anniversary of Independence of Uzbekistan and 10th anniversary of Kokand Branch of the Businesswomen Association. More than 50 people participated in the gathering;
- The legal consultants of Association provided 72 consultations on civil, family and property issues, 14 on criminal code, 17 on labor code, and 3 on administrative delinquency.
- The Board of Directors of the Association convened to consider 4 issues.
- A questionnaire survey of the needs of the members of Association was conducted. Informational material on The Businesswomen Association of Kokand was prepared in three languages.
- Developed a database on 86 volunteers and designed a program of volunteers' involvement.
- The Association has moved to new premises in order to improve the conditions for work.
- Composed resumes of 25 trainers of the Association attached with their training programs and data on their training experience and offered the list of the trainers to Counterpart.

F. COORDINATION AND COOPERATION

KAZAKHSTAN

- UNHCR is still our implementing partner. During the last quarter we agreed to refocus on activity in the Almaty office. One of the main tasks is to increase Public Awareness on Refugee and IDP issue. In accordance, we should prepare and publicize two newsletters oriented mostly on population, governing officials and NGOs. The newsletters will be distributed by our partners around the country. Our staff has started preparing a Proposal for UNHCR for next year. The main goal of the proposal will be strengthening public awareness issues. In addition, our Staff participates in PARINAC meetings on a regular basis.
- In terms of partnership development, Counterpart has established effective collaboration with IREX/USAID. CC provided staff development training for IREX Central Asia staff concerning PR issues and HRM issues. The special focus was on team building. Additionally, the HRM session was provided for country managers to strengthen staffing issues within their CA offices. IREX conducted the special training for CSSCs' staff during our regular quarterly meeting in September on IT, computer and web design issues.
- Counterpart Kazakhstan and UNDP have agreed to enhance their activity in the South of Kazakhstan and the Aral Sea region. This program will be implemented through Zhalgas-Counterpart Center. We will provide a course on Strategic Planning training and consultations for UNDP's counterparts in South Kazakhstan. That is part of UN's long term sustainability strategy regarding their offices perspectives in terms of localization over the next years.
- Our partnership with VSO is still developing. In the last quarter, we formalized our relationship. In accordance with our agreement, two VSO volunteers – Claire and Tim Healings, will work for Astana CSSC until the end January 2002. Their main mission is to improve sustainability and the capacity of the Center's staff and get them to operate as a separate registered entity. It is also the responsibility of the consultant to provide effective high quality service for local NGOs.
- On August 8 - 9 CC conducted a seminar "Skills of Organizational Development Consulting" for the American Bar Association (ABA/CEELI) Central Asia staff. Arrangements have been made for further cooperation in upgrading the staffs professional skills in working with NGOs.
- Trainings "The Art of Facilitation" and "Financial Accountability" were held for managers and accountants of partner organizations in the end of September. In total, 19 NGO leaders gained knowledge and skills to facilitate different kinds of events, and 20 accountants were educated on financial reporting to donor organizations, budgeting, and internal control issues. Representatives of international organizations, Urban Institute (Bishkek, Kyrgyzstan) and ISAR (Almaty), also took part in the training on financial accountability.
- CC's trainers conducted an ordered training "Fundraising for Development" for regional representatives of ICMA on August 20 through 21. A total of 40 people from 15 regions took part in the training.
- In the end of August, 18 NGO representatives of Entrepreneurs NGOs were educated under CC's training on financial management funded by PRAGMA Corporation.
- Counterpart/Kazakhstan and University of Michigan cooperated on a project to administer a "Hepatitis Study in Almaty." Kazakhstani office administrators provided the financial part of a project. The duration of the project is two years, plus 4 months of preparation and a preliminary period.

KYRGYZSTAN

- Country Director E. Kasybekov met with World Bank Country Mission Resident Representatives M. Mudahar and several other NGOs on August 13 to discuss Poverty Alleviation Strategy implementation with NGO participation in Kyrgyz Republic/
- E. Kasybekov met with Deputy Director USAID/CAR Mission Mikal Firtz and Deputy Chief of Mission in Kyrgyzstan, Deborah Klepp, on August 24 and briefed them on recent Counterpart accomplishments in the Kyrgyz Republic.
- E. Kasybekov had several meetings with UNHCR Country Representative James Lynch in order to clarify UNHCR expectations for the near future in terms of joint project implementation.
- E. Kasybekov, Deputy Director J. Rysakova and Financial Director E. Zapopadko had several meetings with Soros Foundation officials in order to discuss the participation of CSSCs in the administration of Soros grants in rural areas. As a result, Soros Foundation made direct contracts with 6 CSSCs and delegated them the task of monitoring small grant programs in all 6 oblasts.
- Project #99/0439 with EU funding, aimed at strengthening the ability of local communities to advocate on behalf of their citizenry and ensuring their participation in the decision-making process, is progressing in at a satisfactory rate. This quarter, the Bishkek team and CRCs conducted PCAs and CAPs in all target locations, collected baseline data and assisted in developing community projects. The project activities resulted in increased knowledge and skills of target clients in different aspects of community development. The communities were in a position to identify main problems and solutions, as well as design funding proposals to address their most priority needs. In total, 28 proposals were submitted to Counterpart and 25 of them were approved by the Grant Review Committee. Mostly, the projects were aimed at renovation of social infrastructure.
- The project 01/AB/KGZ/CM/200 with UNHCR funding, aimed at providing support to refugee organizations, is being executed in accordance with the project timeline. To date, PCA have been conducted in 9 refugee communities and CAPs have been developed for 7 communities. Three funding proposals for refugee communities, totaling \$8,000, were approved by the CAG committee. During the quarter, CC hosted 3 meetings for refugee NGOs to discuss collaboration among refugee organizations in lobbying for the interests of refugees on the local and national levels. The leaders of 12 refugee NGOs also discussed issues of networking and joint efforts. From the discussions, regulations on joint actions were approved, and 2 joint projects were developed. The first project, aimed at delivering legal consultations to refugees through refugee NGOs, was submitted to Soros Foundation, Democracy Commission and Eurasia Foundation. The second project, focused on building capacity of refugee NGOs, is expected to be finalized at a meeting scheduled for the end of October 2001.
- The Health program is progressing in accordance with the implementation plan. The project staff conducted the OD re-assessments for 3 target NGOs. On August 15-17, the project staff provided training on Strategic Planning for 22 participants. They received basic knowledge on developing a strategic plan for organizations. After the training workshop, the NGOs had a meeting, to discuss implementation of the Capacity Building Plan and to develop a network of Health NGOs.
- On September 27, a Senior Program Officer took part in the roundtable to discuss the drafting of the ICT strategy for Kyrgyzstan. The meeting was organized by the Ministry of Transport and Communications, and UNDP. Representatives of businesses and NGOs discussed the document soundly and suggested amendments to the ICT strategy. A working group under the Ministry of Transport and Communications was formed to finalize the document.

TAJIKISTAN

During the last quarter, a number of significant meetings were held with representatives of international organizations and the staff of Counterpart. The meetings presented areas where the organization could cooperate and partner with other international organizations with the overall interest of creating an environment where the Civil Society sector can flourish in Tajikistan. Here is a list of major meetings during the past quarter.

- Three monthly meetings of donor organizations were held at Counterparts office. In the meetings, representatives from the *Eurasia Foundation*, *Mercy Corps International*, *Soros/OSI*, *USAID*, *UNHCR/NRC*, the *Japanese Embassy*, *AKF* and *AED* took part. Besides information sharing, the participants expressed interest in having closer coordination among the international organizations focusing on Civil Society issues.
- Because of their security situation, the *Civil Society Forum* meeting was not conducted this quarter.
- The Country Director attended monthly INGO Coordination Meetings and other meetings of International Organizations regarding the security situation.
- The Deputy Director continued negotiations with CADA to reduce the cost of e-mail services for the CSSCs.
- The Deputy Director met with the WB representative concerning conducting debates on PRSP.
- The Country Director met with Randa M. Slim, Ph.D. and President of *Slim & Associates* and Parviz Mullojanov, Program Director of the *Public Committee for the Promotion of Democratic Process* (Funded by the Kettering Foundation) to discuss NGO support programs in Tajikistan. They are working in 3 regions to promote economic development.
- The Country Director met with Mark Sinclair, Consultant for Novib, and Layla Mamina, Chief Executive of the *Program Development Office*, to discuss sustainability issues and governance issues. Based on some negative experiences they believe setting up a Board of Directors for Central Asians NGOs is a bad idea.
- The Country Director participated in a *Civil Society Planning* roundtable hosted by Mercy Corps and the Association of Business Women in Tajikistan on the development of the NGO sector in Tajikistan. Nouchine Yavari d'Hellencourt of UNIFEM, Mohammed Nadari of UNHCR, and Tatyana Falko of Eurasia were also present.
- The Country Director met with James Gershin, Regional Director for CHAP, on two different occasions during this quarter to discuss security issues and matters relating to the CHAP program.
- The Country Director met on several occasions with Global AED Representative, Shamsiddin Karimov, to discuss the upcoming training programs for Counterpart.
- The Country Director met with David Bonbright, NGO Enhancement Programme director with *Aga Khan Foundation* based in Geneva. He would like to begin to develop a relationship with CSSCs in Tajikistan. He has an excellent background in developing NGO resource centers in South Africa and has a specific interest in helping to train and develop our centers.
- The Country Director met Muazama Bukhanava of the *Foundation to Support Civil Initiatives in Tajikistan* (FSCI) to discuss her continued interest in working with Counterpart in the Phase III project.
- The Country Director attended a Japanese Government awards ceremony in September, and spoke with the Japanese representative about the possibility of supporting local NGOs of our HUB network.
- The Country Director met with John Baynum of Global Partners. He has started a new NGO - "Muhabbat baroi Masubon" (Love for Prisoners) and he is interested in having his staff participate in NGO Capacity Building Seminars. The new NGO feeds malnourished prisoners and works with TB patients in the prison.
- The Country Director attended several regular and special NGO meetings. As of September there have been several meetings to encourage the various NGOs to take a consolidated approach in meeting the humanitarian crisis in Northern Afghanistan. Counterpart and CHAP have begun to work with international NGOs focusing on the emergency situation.
- OD Program Coordinator met with the representative of Christian Aid to brief him about the NGO movement in Tajikistan. Christian Aid had been working in Afghanistan before and now is

interested in opening an office in Tajikistan. One of the possible areas of their activity in Tajikistan would be to give assistance to local NGOs.

- The Deputy Director of Charkiv City Charity Fund “AVEC” for Ukraine to provide them with the information about Tajik NGOs working on drug issues and discuss the explore the ways of cooperation between Tajikistan and Ukraine NGOs dealing with drug addiction. During the last quarter the Hub Center and Khujand CSSC aided in identifying possible areas of program activities that could help in alleviating tension and bring reconciliation to communities in the Ferghana Valley. There were a number of potential NGO Partners identified from local NGOs and CBOs in the Sughd Region. Even though the *Counterpart Ferghana Valley Conflict Mitigation Initiative Project* was not funded by USAID, Counterpart plans to use the materials and experience developed for the proposal to help implement similar projects in the future. As a result of hours of fruitful work and discussions with local NGOs, Counterpart is hoping to cooperate with local NGOs and CBOs in the region by training them in PCA and by providing CAGs through both our Phase III and Community Reconciliation and Development (CRD) Programs.
- Counterpart has also been negotiating with the World Bank Office in Tajikistan regarding conduct a series of “development debates” to use in conjunction with their *Poverty Reduction Strategy Program* (PRSP) Forum, which will be held in Budapest in late October. Previously, Counterpart had worked with the NGOs *Manizha* and *Association of Journalists “Social Partnership”* to implement a NGO Poverty Assessment Project as a contribution to PRSP process in Tajikistan. The purpose of the “development debates” is to seek more civil society engagement in the the PRSP process and to heighten the quality of the interaction between members the Government of Tajikistan, who are already involved with this process, and members of civil society organizations and local citizens. The debates will take place during the four weeks prior to the Budapest event in Armenia, Azerbaijan, Georgia, Kyrgyzstan, Moldova and Tajikistan.

Humanitarian Activities

UNHCR and many international agencies are preparing for a potential flow of up to 50,000 refugees from northern Afghanistan. Following the US State Department request the Counterpart office and CHAP have worked out a tentative plan to distribute *Humanitarian Dairy Rations* (HDR). Out of 1,5 M HDRs, calculated for Tajikistan, Uzbekistan and Turkmenistan, 50% of these supplies will be sent to Tajikistan. Together with CHAP, a number of local NGOs were identified to assist with the distribution. Counterpart’s NGO partners, i.e., the Kurghon-Teppa and Khorog CSSCs have already identified a number of local NGOs capable of conducting distribution along Tajikistan’s border with northern Afghanistan. We have sent a message to Counterpart International confirming that these partner NGOs have the capacity to store and distribute the supplies. Presently, they have plans to do a mass distribution of humanitarian aid that will arrive from the United States in the next couple of months.

The Government of Tajikistan, however, is presently not allowing Afghan refugees to enter Tajikistan, even though there are up to 100,000 IDPs along the Tajik border, so most agencies are looking to provide humanitarian relief through cross-border operations. A number new agencies and have arrived and are doing survey work in Afghanistan. They are either opening their offices here or they are partnering with existing agencies. Counterpart and CHAP have plans to work with a consortium of agencies headed by the IOM.

The Country Director has written briefing papers on Tajikistan and Afghanistan, highlighting how Counterpart International can play a role in future relief and development operations in the two countries. The report suggested specific humanitarian relief and civil society development activities that Counterpart can perform during the present crisis and in the future reconstruction stage. The reports were sent to Counterpart’s Washington’s office as well as to Counterpart’s Regional Offices in Almaty.

TURKMENISTAN

- During August and September, Jeren Khakiyeva, Training Coordinator, met with Jennet Arrykova, Program Manager for Exxon-Mobil to develop a plan of follow-on projects within the framework of the Exxon-Mobil Contributions program. The result outlined three projects, sub-contracting with local NGOs, to assist vulnerable groups targeting the physically disabled, orphans, and blind children.
- On the 16th of August, 2001 Dashoguz CSSC visited representatives of UNFPA in Turkmenistan – Eziz Helenov. The discussion was regarding the Dashoguz CSSC's works with government structures and why there are less medical workers recruited for NGO activities. The Dashoguz SCCS staff recommended Dashoguz local authorities, especially the health department to find the ways where medical workers can be involved to NGO activity. It was agreed that Dashoguz CSSC and will continue supporting Dashoguz medical NGOs and will encourage these NGOs to try to include more medical workers in projects and activities, while also and developing partnerships with government medical facilities.
- On September 12, Dashoguz SC representatives were invited to a Project Hope reception for the opening of the Tuberculosis Program Utilizing DOTS Strategy in Boldumsaz the Etrap of Dashoguz Velayet. During the reception, SC staff took the opportunity to make a speech on CCT activity and to distribut handout materials to more than 150 people participating in the reception. Among them there were representatives of medical and government organizations for the country and on the Velayet level. The Dashoguz SCCS staff also worked with NGO "Sarygamysh" to do PCA work in the Turkmenbashy Etrap of Dashoguz Velayet. As a result of these activities there are six PCA, in which 6 communities participated ("Ak-Altyn", "Selmely-Kal", "Syzyl-Oy", "Gyzyl-Tam", "Kazy-baba", "Turkmenistan" villages).
- Discussions with UNHCR took place all quarter to finalize the plans for coordination on the "Kerki Refugee School Project" in the Lebap region. Counterpart and UNHCR conducted two joint assessment visits to the site before finalizing the proposal that was accepted by UNHCR for funding.
- UNICEF Director, Sabakh Knani met with Scott Yetter and Mered Annamuhamedov to request that Counterpart expand its UNICEF-funded activities and solicited a proposal from Counterpart for the WatSan 5 project. The project proposal is being drafted and its plan is to expand the community sanitation programming to include an additional 100 schools in Dashoguz' Ynlanly and Tagta counties.
- In September, the Know How Fund Manager, Shemshat Arrykova , met with Grant Manager, Murad Roziyev, to solicit Counterpart's review of three project proposals. Know How Fund also submitted one of the proposals to Counterpart for co-financing of a legal center proposed by an Ashgabad-based NGO.

UZBEKISTAN

- July 6, 2001 - Vildana Malyan, Information/Resource Manager met with Marjan Kurmanova, Grant Manager of ISAR Central Asia (Initiative for Social Action and Renewal in Eurasia), which administers its Central Asian Program from the regional office in Almaty. At the meeting Malyan informed the ISAR Grant Manager on ecological NGOs of Uzbekistan. Besides, two officers reached an agreement on regular exchange of information.
- July 26, 2001 - Vildana Malyan met with Bauyrzhan Amirov, Program Coordinator of American International Health Alliance, Inc. (AIHA), whose regional office is also located in Almaty. Amirov received two articles from Malyan on domestic violence, which have been published in the media. Amirov also received a list of Uzbek NGOs dealing with domestic violence issues. AIHA will make use of the newly received materials when preparing for the regional conference on domestic violence, which is planned for December of this year.

- Information on the NGOs of Tashkent and Tashkent Oblast was supplied to Crosslink International per their request. Internews received information on the NGOs dealing with issues of domestic violence. In September, information on health NGOs within Uzbekistan was handed out to Abt Associates.
- Global Project received a list of 10 NGOs, which Counterpart recommended for participation in an international conference “Women and Traditional Society” (September 2001).
- As required by Monica Goletiani, the Program Officer of Counterpart International, Washington, the Resource Center prepared recommendations on placing conflict resolution materials on CANGO.net website for a mini-grant from the CRInfo Resources Program.
- Joint Development Associates (JDA). There was a meeting with Mr. Douglas Blanton, JDA Chief Project Advisor on August 17. The purpose of Mr. Blanton’s visit was to discuss the participation of JDP staff on CCs’ training workshops. Mr. Blanton was provided with the general overview of the Phase III program and information about training programs offered by CC. JDA is preparing to launch a poultry project in the Shakhrisabz, Navoi Oblast.
- United Nations Volunteers (UNV). There were three meetings with UNV Program Officer in Uzbekistan, Ms. Naoko Sakai and NUNV specialist Alisher Nizamov on July 5, July 19 and August 8, 2001. The purpose of these meetings was to find ways of cooperation between UNV and Counterpart Phase III programs. Both parties agreed to include basic information about UNV programs in a monthly bulletin "Initsiativa" of Counterpart Uzbekistan.
- United Nations Industrial Development Organization (UNIDO). The meeting of CC and UNIDO was held at UN’s office on July 10, 2001. Program Director, Ms. Dina Mukhamadieva and Program Coordinator/ OD, Mr. Akmal and UNIDO International Technical Advisor, Mr. Mircea Onita and UNIDO Business Council Mr. Khotam Khakimov met and possible co-operation was discussed.

G. LEVERAGING

KAZAKHSTAN

During 2000-2001 financial year \$128,603.27 in the form of in-kind contributions under Phase III grant programs were attracted:

- \$ 41,604.67 under Institutional Grants Program;
- \$ 37,244.50 under Focus Grants Program;
- \$ 49,754.10 under Community Action Grants Program.

The in-kind contribution according to training program is estimated in:

- Association of Non-commercial legal organizations "Zhalgas-Counterpart" - \$158,33;
- Astana Civil Society Support Center – \$250,85;
- Association of NGOs of Kostanai oblast – \$857,00.

TAJIKISTAN

In the quarter \$10,385 from the UNHCR Project was spent to conduct training workshops for *Target NGOs*.

TURKMENISTAN

\$20,119 has been leveraged this quarter through:

- \$1,200 (FM 1750) from Center of Independent life “Threshold” to participate in the conference in Finland for 5 members from Association of Disabled of Turkmenistan
- \$1,294 from Global Training for members of 3 NGOs to participate to the training “Campaign for People Access to Information on Marketing” in Almaty
- \$ 9,500 from Exxon Mobil to administer two grants “School for Blind Children”, “Summer Camp and Ecological School and for Summer Camp in Chuli” (resort) for disabled children in the framework of their “Contributions Program”
- \$2,529 from OSI of Hungary Summer University for OD Coordinator to attend courses “UN, Civil Society and Private Sector Partnership” held July – August
- \$4,000 from Global Training for Yazgylych Chariev to attend conference in Bulgaria “Partners in Transition” held on September 9-11
- \$600 from Global Training for NGO “Nesil” to attend the conference in Tashkent “Women in Transitional Economies”
- \$300 from UNHCR for NGO “Keik Okara” as payment for office rent
- \$300 from local authorities to support the implementation of the Wat/San IV Project in the form of building materials
- \$250 from Polish-Czech-Slovak Solidarity Foundation to NGO “My Right” to participate to computer course in Poland
- \$80 from local government supporting the training program of NGO “Nesil”. This includes 8 seminars for 144 participants
- \$66.14 from Dargan Ata etrap, Lebap velayat authorities during implementation of CAG to local communities, which includes time that government engineers contributed to the projects, provision of transportation and building materials

H. LESSONS LEARNED

KAZAKHSTAN

- Due to the extension and intensification of our program, the Program Coordinators are requested to provide a high quality service for our target organizations. Sometimes training or coaching staff is needed from three to six months at least. Based on these reasons, one PC position was changed to PC Assistant. This step gives us the needed time to prepare a capable person who would be able to lead the entire program. In addition, the position saved some funds in our budget.
- In Kazakhstan a Community Outreach program is being realized through local NGOs and CBOs playing the role of implementing agency. The first reason is the remoteness of communities, making communication between them and SCs very difficult. The second reason is because the financial system assumes work only through bank transfer. That is why we need any implementing agency as a mediator to provide adequate financial operations. CSSCs provide the whole range of services for NGOs, including training, consultation, coaching, etc. At the same time the delivered services has generated some misfits to the goals and objectives of CO program, because NGOs are submitting proposals to Counterpart, strengthening the institutional capacity, instead of community outreach. As a result, Hub Center's staff conducted one day CO workshop for SCs managers aiming at clarifying community outreach programs, rules and procedures, as well as revisions and project design issues, etc.

TURKMENISTAN

- This Quarter has proven that the way to build government relations and trust in Turkmenistan is through concrete pilot projects, designed in conjunction with local authorities, at the community level and involving the MFA in the official process of information sharing within and between governmental offices and agencies.
- It is becoming clear that despite careful planning, there is still great resistance from the Central government for on the ground activities and a constant presence of International organizations in the Mary region
- The strategic planning process has been a challenging mix of skill-building and internal organizational struggles. Although the planning process for localization is a vital element of Phase 3 activities, the intensive amount of energy and staff time which was required in the strategic planning process this quarter created a imbalance in the staff as they attempted to fulfill ongoing Phase 3 program implementation, while at the same time gathering, analyzing and drafting complex plans for activities between now and 2003. This balance between Phase 3 implementation and planning for localization must be reviewed closely at the country level and a regional approach must be modified to fit the country-specific contexts of the regional program in order to be effective and to avoid undue stress on staff that leads to internal conflict and performance issues.

UZBEKISTAN

- To invite representatives of other foundations and specialists (jurists, accountants and so on) according to the issues discussed at the Network Meetings.

II. SECTOR SPECIFIC SUPPORT: THE INTERNATIONAL CENTER FOR NOT-FOR-PROFIT LAW

A. PROJECT PURPOSE

The purpose of the Counterpart/ICNL Consortium is:

Assist in the development of a comprehensive legal and fiscal framework that will support and strengthen the NGO sector.

The purpose of ICNL is:

Develop a legislative environment that is supportive of the long-term growth of the NGO sector in Central Asian countries.

B. PROJECT IMPACTS

Kyrgyzstan

The Government Recalled a Draft Law Prohibiting Unregistered Organizations

ICNL consultations to NGOs and parliamentarians, as well as timely preparation and distribution of ICNL's comments, helped the coalition of NGOs to launch an effective lobbying campaign against Government Resolution No. 358. The draft law, if passed, would have prohibited the existence of unregistered NGOs while imposing intrusive and burdensome reporting and disclosure requirements that were designed to monitor and control the sources of financing of non-commercial organizations. On August 20, 2001, the Government of the Kyrgyz Republic (KR) issued Resolution No. 462 recalling the draft law, "On the Introduction of Changes into Certain Legislative Acts of K.R.," that was introduced by Resolution No. 358 by the Government, dated July 18, 2001.

UzbekistanThe Ministry of Justice of Karaklpakistan is Interested in Liberalizing Regulations on the Registration of NGOs

After attending ICNL's seminar on NGO law implementation that was conducted on September 5, 2001 in Nukus (for the Khorezm region and Republic of Karakalpakstan), the Minister and the Deputy Minister of Justice of the Republic of Karakalpakstan raised concerns about the need to revise the rules for the registration of NGOs in accordance with good international practices. As a result, ICNL received an official invitation from the Ministry of Justice to jointly work on developing new rules for registration of NGOs in Karakalpakstan.

ICNL Seminar on NGO Law Implementation Improves the Legal Climate for Registration of NGOs

As a result of the seminar on NGO law implementation that was conducted on August 7, 2001, in the city of Karshi for participants from the Kashkadarya, Bukhara and Surkhandarya oblasts, several NGOs have been registered in the Kashkadarya and Surkhandarya oblasts. Touching upon a burning issue for NGOs, the Deputy Khokim (Governor) of Kashkadarya Oblast made an important speech at the seminar where he stressed that the interference of state agencies and

officials in the activities of non-governmental, non-commercial organizations should be prohibited. Both NGOs and government officials frankly discussed common problems with registration. Government officials also provided consultations to NGOs on registration issues.

Horezm Khokimiyat Asks for an Additional Seminar on NGO Law Implementation

Originally, five seminars on NGO law implementation were planned in Uzbekistan. Because of the success of the ICNL seminars, ICNL was asked by the Horezm Khokimiyat (mayor's office) to add an additional sixth seminar in Urgench City for Horezm Region NGOs and government officials. ICNL will consider expanding training seminars for NGOs and government officials on NGO Law implementation.

Tajikistan

Presidential Decree To Prevent Abuse by Government Inspection Officials

Since the summer, the number of arbitrary "inspections" of non-commercial organizations has dropped dramatically. ICNL assisted NGOs in their advocacy campaign that sought to limit inspections of NGOs and business entities by persons who claimed to be government officials, but were in fact looking for bribes. The NGOs' efforts against improper inspections have played a key part in the adoption of Presidential Decree No. 542 "On the Introduction of the Book of Registration of Inspections of Business Entities in the Republic of Tadjikistan" that was passed in March, 2001.

This Decree aims to fight corruption among government officials and prevent the abuse of their power. ICNL has been educating NGOs about the provisions of presidential Decree and has provided individual consultations for organizations subjected to these arbitrary inspections. Once these organizations learned of their right to demand that visiting officials record their names, places of employment, and the purposes of their visits in inspection books as provided for under the Decree, the number of arbitrary "inspections" of non-commercial organizations has dropped dramatically.

C. ACTIVITY OVERVIEW

Regional

ICNL's New Regional Director

Alexander Nisengolts joined ICNL as the new Acting Program Director for Central Asia based in Almaty, Kazakhstan starting in September 2001.

Counterpart Consortium's Regional Conference on Governance

Preparations continued for Counterpart Consortium's Regional Conference on Governance, which will take place in Almaty, Kazakhstan on November 12-14. ICNL has been requested to speak on legal aspects of the governance of NGOs. Vadim Nee, ICNL Regional Consultant, together with Sarah Lindemann, NGO Consultant and co-founder of the Siberian Strategic Initiatives Center, will be the keynote speakers. One hundred and forty representatives of Support Centers, focus and target NGOs, health NGOs, and hub offices from the five countries of Central Asia will attend the conference. Participants will be introduced to different models of

NGO governance, consider the pros and cons of various governing body structures, and learn how to recruit and motivate governing body members.

At Counterpart's request, Vadim Nee has been preparing a presentation for the conference as well as a glossary of terminology that will be used at the conference. He will also provide excerpts from the legislation of Central Asian countries that regulate governance structures in various organizational-legal forms of NGOs. ICNL Partners from Kyrgyzstan, Tajikistan, and Uzbekistan will also participate at the conference as legal consultants on governance issues from their respective countries.

Kazakhstan

Seminar on NGO Law Implementation

On September 18, 2001, ICNL conducted a one-day seminar in Astana on the implementation of the new NGO Law. The purpose of the seminar was to help NGOs, government officials, and non-profit legislation specialists from different regions to improve their knowledge of the NGO Law's provisions and develop a common understanding between NGOs and government officials.

Senator Zhusupov, one of the drafters of NGO Law, made a presentation in which he discussed new provisions that had been introduced by the Law. ICNL experts, a Ministry of Justice representative, and local NGO specialists spoke about registration, taxation, and fundraising issues. Participants raised many questions concerning the inconsistencies that exist in the present legislation and agreed on the need to make further improvements in the law.

Preparation of the Commentary on NGO Law Provisions

As a follow-up on an ongoing process of implementation, ICNL will produce a book containing article-by-article commentary by ICNL experts on the new NGO law, as well as other legislative acts regulating NGO activity. The book is designed to serve as a practical guide for local and international NGOs operating on the territory of Kazakhstan and will cover various issues that arise in the course of their activities. The book will be released at the beginning of 2002. Approximately 2000 copies are to be published.

Implementation of New Tax Code Provisions Affecting NGOs

ICNL successfully assisted the NGO's campaign to advocate for improvements in the Tax Code, which will be enacted in January 2002.

For more information visit:

<http://eni.interliant.com/ENI/jssuccess.nsf/827a9608f08b9f548525664f004d0d25>.

Following the adoption of the Tax Code, ICNL and GTD will continue to provide training seminars on implementation of the Tax Code. The first training seminars will take place in December 2001, when ICNL, in cooperation with the Tax Standards Formation Fund (TSFF), plans to organize a seminar in Almaty for NGO representatives and Tax Committees from all fourteen of Kazakhstan's oblasts. Tax experts, together with NGOs, will discuss important changes in the new Tax Code and explain the implementation of new provisions and NGOs rights and responsibilities in the taxation sphere. Other discussion topics include problems NGOs currently face with the tax authorities and possible ways of improving accounting and

taxation for NGOs. A final objective of the seminar is to gather practical comments and opinions from the NGOs regarding new Tax Code provisions affecting their activities.

An Environmental NGO Opens a Permanent Office in Astana

ICNL provided technical and consulting assistance in helping an environmental law NGO “Law and Environment Eurasia Partnership” open a permanent office in Astana. This will enable the organization to have a presence in the capital and more closely work with both Parliament and the Government. Specializing in environmental law issues, this NGO acts as a watchdog organization monitoring legislation and regulations affecting the environment. The “Law and Environment Eurasia Partnership” publishes an ecological law bulletin, which analyzes legislative and regulatory changes that affect NGO and ecological sectors. Recently, this organization received a grant from USIS to open an office in Astana, perform monitoring, and bring important changes to the attention of both NGOs and the general public.

Kyrgyzstan

Recall of Resolution No. 358

ICNL took part in the wide coalition of NGOs which helped to force the government to withdraw its draft law (introduced by Resolution No. 358 on July 18, 2001, and revoked by Resolution No. 462 on August 20, 2001) restricting the non-commercial sector. ICNL provided substantial technical advice and assistance to these NGOs and prepared a detailed analysis of the draft law. Yuri Khvan, ICNL’s local partner, held numerous meetings with members of the Kyrgyz Parliament, local NGOs, USAID and its grantees, bringing attention to the inconsistencies of the proposed amendments with international law and good practices concerning the freedom of association and the ramifications of the draft law’s approval. The expert commentary prepared by ICNL was used by NGOs in providing convincing legal grounds that led to the Government’s recall of Resolution 358.

ICNL Commentary to Tax Code Provisions Affecting NGOs

ICNL has finished finalizing its commentary containing recommendations concerning Tax Code provisions affecting NGOs. This tax commentary was presented to Nina Petrovna Vekua, President of the Foundation for the Research of Legal Problems and a member of an official working group, created by Presidential Decree, for the study and improvement of Kyrgyz legislation.

ICNL will be cooperating with Ms. Vekua in recommending further Tax Code improvements to the Office of Presidential Administration and the Government. ICNL’s tax commentary will also be disseminated among interested parties such as parliamentarians, NGOs, lawyers, international organizations, the Ministry of Finance, and other government bodies.

Appointment of ICNL’s Partner to the Working Group Under the Parliamentary Tax Committee

Yuri Khvan, ICNL’s partner in Kyrgyzstan, has been appointed to one of the working groups under the Parliamentary Tax Committee that is chaired by Deputy Akylbek Japarov. ICNL has previously met with Deputy Japarov who expressed his desire to cooperate with ICNL. A Tax Committee meeting established four working groups within the Committee. Under the

arrangement with Deputy Japarov, the ICNL partner has been included in the working group that is responsible for developing an official commentary to the Tax Code.

Issues of Implementation of the NGO Law is Addressed at the Conference

On July 24, 2001, Yuri Khvan made a presentation about NGO legislation in Kyrgyzstan at the “NGOs and the decision making process” training that was organized by local NGO “Iniziativa.” Parliamentary deputies and representatives from about 30 NGOs were in attendance. The ICNL partner answered many questions regarding the application of the law “On Noncommercial Organizations”, the law “On Patronage and Charitable Activities”, as well as tax issues. In response to participants’ questions, Yuri Khvan also explained the provisions in Article 6 of the law “On Noncommercial Organizations” that permit NGO activity without requiring the NGO to register as a legal entity. This issue was of major interest to many attendees.

ICNL’s handouts at the conference included materials that were initially prepared for the March 2001 ICNL conference on NGO law implementation. In addition, the ICNL partner prepared registration guidelines for NGOs. These guidelines were placed on the updated local ICNL website <http://icnl.cango.net.kg>. Numerous materials of practical value to local NGOs are posted on this website, including a guidebook for registering NGOs, an overview of existing tax benefits and breaks for NGOs, as well as a data base of relevant legislation. This site is intended to serve as a general legal resource for Kyrgyz NGOs, which could over time become a tool for non-profit organizations in their daily operations in dealing with legal matters.

Uzbekistan

Technical Assistance with Drafting Laws

Dinara Mirzakarimova, ICNL’s partner in Uzbekistan, has played an important role in the debates over the need to make changes to the restrictive draft law on public foundations. ICNL’s partner had received an original draft that was prepared by a local NGO under the guidance of the Institute for Monitoring of Legislation. The Ministry of Justice (MOJ) subsequently decided to use this draft as a basis for further development of the law. The MOJ revised the draft and inserted restrictive provisions, including a requirement that ten persons are necessary to create a public foundation when international practice generally requires only one individual to establish a foundation.

In response, ICNL partner prepared a document containing ICNL’s recommended amendments to the MOJ’s draft as well as a comparative chart demonstrating the practices of other countries. These documents were then disseminated and discussed at a round table held in August and specifically organized by ICNL for representatives of the MOJ, Parliament, the Institute for Monitoring Legislation, the Legal Department of the Cabinet of Ministers, the President’s Office, the Center for the Study Legal Problems (a local NGO), and several international organizations. The event was widely covered on local TV, radio and newspapers.

Discussion on the draft law was substantive and robust, especially on issues concerning conflicts of interests, territorial registration of foundations, budget transparency, and boards of trustees. The draft law is tentatively scheduled to be submitted to Parliament for discussion in the spring

of 2002, and ICNL plans to organize additional round tables to include a wider list of participants prior to the submission of the draft to Parliament. In the meantime, international organizations have been planning an advocacy campaign to change the restrictive provisions in the draft.

NGO Law Implementation

GTD approved five seminars in different cities in Uzbekistan. The first seminar took place in Fergana on June 28. The second seminar was on August 7 in Karshi for the Kashkadarya, Bukhara, and Sukhandarya regions. The third seminar was on September 5 in Nukus for the the Horezm Region and the Republic of Karakalpakstan.

ICNL experts from Kazakhstan and Uzbekistan spoke on the following issues:

- Procedure for creation and state registration of NGOs
- Governing bodies of NGOs
- Existing tax benefits for NGOs
- Sources of financing for NGOs and other issues.

Among the important results of the seminars was an agreement reached between governmental bodies and NGOs for open dialogue, cooperation and mutual assistance. The government officials agreed to help and advise the NGOs regarding registration issues prior to the submission of registration documents and to eliminate unnecessary barriers to registration. Additionally, NGOs benefited by obtaining information on tax benefits of which they were previously unaware. Also, ICNL experts spoke about the various types of NGOs mentioned in the legislation as well as the pros and cons of choosing a certain form.

Press Conference on Publication of Comments to the NGO Law

A press conference dedicated to the publication of the semi-official commentary to the NGO law of Uzbekistan was conducted on August 9, 2001. ICNL organized this event for international organizations operating in Uzbekistan, government officials, NGOs, and other interested parties. The event received broad media attention with almost every local newspaper, TV and radio stations in participation at the press conference. The brochure has been translated into the Uzbek language and approximately 500 copies will be published in October 2001. The English version of the brochure is nearing completion.

Volunteer

Mirakmal Niyazmatov, a student of the University of World Economy and Diplomacy, an emerging specialist in the field of Human Rights and Minority Rights in Central Asia, worked as a volunteer at ICNL's Uzbek office from July through September. He translated important ICNL documents into Uzbek and Russian and has helped the ICNL partner with logistical issues.

Tajikistan

Technical Assistance with Drafting Law on Registration of Legal Persons

Draft Law on Registration of Legal Entities

On September 20, 2001, ICNL's local partner Muatar Khaidarova, working with the Ministry of Justice (MOJ), held a round table discussion on the draft law "On Registration of Legal Entities."

Drafters from the MOJ, parliamentarians, representatives of NGOs, and international organizations were in attendance. The main goal of the round table was to discuss the current situation with the registration of legal entities in Tajikistan and to propose additional ideas for revising the draft law. Participants held a detailed, article-by-article discussion of the draft law, compared it with an earlier draft version, and considered ICNL recommendations. ICNL's recommendations focused on four principal issues:

- the overly broad discretion granted to state organizations during the registration process;
- lack of clarity regarding re-registration;
- supervision by the authorities of adherence to the organization's bylaws; and
- imposition of fees in certain circumstances for use of a name.

The seminar participants agreed that public discussion of the draft law created a better understanding of the importance of the legislative drafting process by NGOs on one hand, and made the relationship between NGOs and the Government more creative and fruitful, on the other. In accordance with participants' recommendations, the draft law on Registration of Legal Entities will be published in the NGO newspaper "Sozvezdie" and become available for comments from the general public.

The dates of the submission of the draft law to Parliament are yet unknown as the MOJ has not yet finished the drafting process.

Publication of Brochures

ICNL's partner, under a project with the NGO "Society and Law," oversaw publication of two brochures "NGOs in Tajikistan: Rights and Obligations" and "Taxation of NGOs in Tajikistan" that were distributed among local NGOs. These publications will serve as guide-books helping NGOs to understand the legal environment in the country and their rights and obligations according to law.

New Legislation To Prevent Abuse by Government Inspection Officials

ICNL assisted NGOs in their advocacy campaign that sought to limit inspections of NGOs and business entities by persons who claimed to be government officials. This has become a serious problem in Tajikistan with many entities being visited by several such "inspectors" claiming to represent the registering bodies, the tax authorities, fire and sanitation services, etc., and threatening to impose fines for alleged violations. In certain instances, the so-called "inspectors" were impostors who were just looking for bribes. The ICNL partner has repeatedly raised this issue at roundtables and seminars that were held last year in Khudjand, Kurgan-Tube, Kuliab, and Dushanbe and has also contacted members of the Presidential Apparatus who are responsible for public associations, the Tax Committee, the Department (Upravlenie) for Citizen's Rights, and the Legal Department of the Government of the Republic of Tajikistan.

Following an advocacy campaign involving non-commercial organizations in which ICNL participated, the President of Tajikistan issued a Decree No. 542 "On the Introduction of the Book of Registration of Inspections of Business Entities in the Republic of Tajikistan" dated March 28, 2001, requiring all legal entities operating in Tajikistan to maintain records of inspections by persons claiming to be government officials. The number of permitted inspections by the same government body is limited under the Decree. The record book is to list

the name of the inspecting officials, their ID number and name of the government body they claim to represent, the purpose of the inspection, its starting and ending date, as well as measures finally taken by the inspecting official. The record book also records the concurrence or disagreement with the inspection results by the chief executive of the entity undergoing inspection. If the chief executive of such entity disagreed with the results of the inspection or otherwise felt that inspection was improper, he or she could appeal to the controlling organization of the government agency performing the inspection as well as to the prosecutor's office, which has been made responsible for the oversight and implementation of the Decree. After passage of the Decree, ICNL made presentations and provided individual consultations for NGOs to apprise them of their rights under this act. As a result, the number of unjustified inspections by government organs noticeably decreased.

ICNL Helps a Local NGO "Society and Law" to Increase Its Capacity

ICNL has identified a local NGO "Society and Law" who will engage in advocacy on behalf of the NGO sector. This NGO was registered in February 2001. ICNL has worked closely with "Society and Law," helping it in its advocacy efforts and other activities aimed at supporting the NGO sector. During the summer, the ICNL partner assisted in conducting six seminars for NGO representatives that were financed by "Society and Law." At these seminars, the ICNL partner together with the representatives of the Tax Committee, provided up-to-date information on the fiscal status of NGO legislation in the country, as well as anticipated changes in the legal regime governing the NGO sector.

Assistance with Drafting of the Tax and Civil Codes

ICNL's local partner has provided the working group, drafting part three of the Civil Code with comparative legal information and demonstrating the experience of other countries. In addition, ICNL's partner has also been lobbying persons involved in revising the Tax Code to grant more favorable tax conditions to charitable organizations, as well as to raise the ceiling for deductions to charities by legal entities. Legal advice has also been provided to government officials working on the draft laws "On Charitable Activities" and "On Non-Commercial Organizations." ICNL's representative is the only NGO representative on the drafting committees for these draft laws.

Turkmenistan

ICNL's Project of Developing NGO Legislation Has Been Postponed

During the summer, ICNL reconsidered its project according to suggestions made by USAID and Counterpart Consortium's Office in Turkmenistan. It was decided to make it a six-month project whose principal goal is to analyze the existing legislation and determine problems in the legislation hindering the existence and development of NGOs. ICNL was ready to continue negotiations with the National Institute for Human Rights and Democracy, under the President of Turkmenistan, at the beginning of the fall. Unexpected changes in the Government (replacement of the Director of the Institute and the Minister of Foreign Affairs) as well as the tragic events that took place on September 11, 2001 in the United States caused ICNL to postpone again its activity in Ashgabad.

D. COORDINATION AND COOPERATION

Regional

US and International Organizations

ICNL worked in close cooperation with Counterpart International and its in-country offices. All ICNL activities have been coordinated with USAID regional and in-country offices.

NGOs

ICNL provided regular updates to other USAID grantees on its activities and plans and developments in NGO legislation around the region.

Kazakhstan

US and International Organizations

On September 14, 2001, Vadim Nee also spoke at the Donor's Roundtable of international organizations working in Kazakhstan regarding the effect of the new Tax Code on taxation of international organizations and foreign NGOs.

NGOs

In the summer of 2001, Vadim Nee, ICNL Regional Consultant, made a presentation at a seminar organized by NDI, regarding legal regulation of NGOs under the NGO law and the changes brought about by the adoption of the new Tax Code.

In July, August, and September Vadim Nee, ICNL Regional Consultant, was the keynote speaker at ICNL seminars on NGO Law implementation in Uzbekistan.

Valentina Sivrukova, President of NGO umbrella organization - Confederation of Non-Commercial Organizations of Kazakhstan; Zhanna Nauryzbaeva, Executive Director, Youth Information Services of Kazakhstan; Sholpan Baibolova, President, Tax Standards Formation Foundation; the Shymkent Association of Attorneys; Kuralai Karakulova, ANNOK (Association of Non-Governmental Non-Commercial Organizations of Kazakhstan); the Association of the Invalids Organizations "Zhan"; Women and Law; the NGO "Legal Initiative: CASDIN; Legal Development of Kazakhstan; "Pokoleniye" Pensioners NGO; Roman Podoprighora, "Adilet" Higher School of Law.

Government Officials and Deputies of the Parliaments

Zharmakhan Tujakbai, Speaker of the Majilis; Oralbai Abdykarimov, Speaker of Senate; Sergey Zhalybin, Majilisman; Irak K. Elekeev, Head of the Majilis Office; Sabyr A. Kasimov, Deputy; Ermek Zhumabaev, Chairman of Committee on Legislation and Justice-Legal Reform; Zhumabek Basurmanov, Chairman of the Commission on Human Rights with the President; Victor Nikolaevich Vesnin, the Deputy of the Lower Chamber of the Parliament; Peter P. Kolesov, the Senator (the Upper Chamber) of the Parliament of the Republic of Kazakhstan; Yaroslav Shevtsov, Chief Specialist of the Department of Economic Legislation of the Institute of Legislation with the Ministry of Justice; Nurlan S. Moldokhmetov, Deputy Minister, and Irina Alexandrovna Kubasova, the Director of the Legislative Department of the Ministry of Justice.

Turkmenistan

NGOs

Turkmen National Institute of Democracy and Human Rights under the President of Turkmenistan; Brian Gill, ABA/CEELI, The International Planned Parenthood Foundation; Bess Brown, OSCE project; Jens Wandel, Resident Representative of UNDP in Turkmenistan; Francoise Muller Lauritzen of the UNHCR mission group; Fraser Wilson, British Ambassador; Gerd-Michael Triller, Charge d’Affaires, Embassy of the Federal Republic of Germany; and Michael Wilson of TACIS.

Government Officials and Deputies of the Parliaments

Abram Mogilevsky, Scientific Secretary of the National Institute of Democracy and Human Rights.

Kyrgyzstan

US and International Organizations

ICNL also engaged in constructive cooperation with the following organizations: USIS; ABA; NDI; Barents Group; GTD; Soros Foundation, Eurasia Foundation, the World Bank, TACIS, OSCE, UNHCR, and UNDP.

NGOs

In late July, ICNL’s partner Yuri Khvan made a presentation at a public hearing held by Interbilim and the Coalition for Democracy and Civil Society Development, on legal issues affecting NGOs and problems created by Government Resolution 358.

Yuri Khvan, ICNL’s local partner, Marat Kaiypov, President of the Association of Attorneys of Kyrgyzstan; Irina Ryzhykh, NGO - Chamber of Tax Consultants; Nina Petrovna Vekua, Foundation for the Research of Legal Problems; Ainura Orosolieva, Chairman of the Fund of Legal Initiatives; International Center Interbilim; Tolekan Ismailova, Leader of the Coalition of NGOs for a Civil Society; Svetlana Bashtovenko, Leader of NGO “UMUT”, Olga Djanaeva, Leader of NGO “Alga”.

Government Officials and Deputies of the Parliaments

Kabai Karabekov, Parliamentarian, Chairman of the Public Association Committee, Akylbek Japarov, Parliamentarian, Chairman of the Tax Committee, Oksana Malevannaya, Parliamentarian, Chairman of Human Rights Committee, Aleftina Pronenko, Parliamentarian, Chairman of the Committee on Competition and Business rights protection, Alisher Sabirov, Parliamentarian and Chairman of the Subcommittee on Religion; Murat Ismailov, First Deputy Director of the State Tax Inspection; Adylbek Kasymaliev, Head of Tax and Customs Policy Department, Arstan Berdaliev, Expert of Social Policy, Department of the President’s Office.

Tajikistan

US and International Organizations

Muatar Khaidarova, ICNL’s local partner and a widely respected lawyer and well-known NGO activist, has been working closely with government officials on issues involving the registration of legal entities. Ms. Khaidarova’s reputation is so wellknown that many international organizations operating in Tajikistan regularly seek Muatar’s advice on legal matters. As a result, ICNL’s partner has been regularly invited to speak at a number of international and domestic conferences and workshops on issues concerning NGO legislation.

July 2 – 6, 2001, Muatar Khaidarova took part in a UNHCR Conference on “Global Consultations with Government and NGOs,” in Cairo.

Muatar Khaidarova regularly consults international organizations operating in Tajikistan on various legal issues. For example, in August several international organizations, with Muatar’s guidance, prepared a letter for the President and the Government of Tajikistan requesting to be exempt them from insurance tax (25% is paid by an employee, 1% is paid by an employer).

In the middle of August, the OSCE Bureau on Human Rights in Warsaw asked Muatar to forward the draft law “On Registration of Legal Entities” with the recent ICNL comments.

Muatar Khaidarova also provided legal consultations to local and international NGOs on a regular basis.

NGOs

In the middle of August, Muatar spoke at a seminar “NGOs and State Institutions: Irreconcilable Competitors or Partners”. Local NGOs, political parties, government bodies, parliamentarians, and international organizations participated in this event. Muatar made a presentation on ICNL’s activity in Tajikistan and the upcoming projects in the region. Her recommendations made during the presentation were incorporated into a document that presented the final review of the seminar. This paper was published in an NGO Bulletin sponsored by the Eurasia Foundation. Also, Muatar talked to parliamentarians, Mr. Usmanov and Ms. Babaeva, about the upcoming ICNL round table on the draft law “On Registration of Legal Entities.”

Also in August, Muatar met with Ms. Ann Frotscher from OSCE to discuss potential areas of cooperation between the two organizations in the legal sphere. She also met with Dr. Julia Eckret from Max Planck Anthropology (Germany) to discuss NGO development in Tajikistan.

In September, Muatar participated in a conference about the “Role of Women in the Development of the NGO Sector in Tajikistan”.

Muatar Khaidarova, ICNL’s partner and Chairman of Society and Law; Fund for Support of Civil Initiatives; Youth Ecological School; Olij Somon; Fund of Legal Reform; Association of Intelligentsia; the Center of Youth Initiatives, Khujant, Tajikistan.

Government Officials and Deputies of the Parliaments

Shavkat Makmudovich Ismailov, member of Parliament; Davlatali Davlatov, member of Parliament; Bakhram Ali-Zade, Director of Center of Coordination of External Assistance with the Cabinet of Ministers of Tajikistan; Ms. Bozrikova, President’s Office; Mr. B. Sultanov, First Vice-Chairman of Tax Committee;

Uzbekistan

US and International Organizations

On August 15, ICNL Partner met with Tanzilja Minibaeva, Deputy Head of the Tax Policy Department at the Ministry of Finance. Ms. Minibaeva assured ICNL of the governments

cooperation and supported an idea to publish instructions on NGO taxation in the official publication (Bulletin) of the Ministry of Finance and other official newspapers. This can be of significant help for tax officials and NGOs in better understanding NGO taxation issues.

NGOs

ICNL Partner Dinara Mirzakarimova, reached an agreement with Pragma, a USAID contractor, to prepare a brochure on NGO taxation in Uzbekistan. These brochures will be disseminated at seminars organized by Pragma for tax officials and accountants on the new accounting system that will come into effect in Uzbekistan in 2002 and will introduce international accounting standards. Pragma plans to organize 30 courses for 750 tax inspectors.

Dinara Mirzakarimova, ICNL's local partner; Yuri Markovich Itkin, Chairman of the Association of Accountants and Auditors; Gulnara Dosumova, Head of the NGO "Renessans", Nukus, Karakalpakstan Region; Shamil Asyanov, Chairman of the Law NGO "Center for Study of Legal Problems in Republic of Uzbekistan"; Ilkhom Karimov, Chairman of the Board, NGO "Tashkent Business Club"; Ravshan Khakimov, Chairman of Law NGO "Uzbek Association of International Law"; Akhtam Shymardanov, Head of the NGO "Chirchik dare"; Tadjikhon Saidikramova, Director of NGO "Association of Business Women of Uzbekistan".

On August 22, ICNL's partner met with Mr. Bakhramov, Deputy Head of Methodology Department within the State Tax Committee. Dinara Mirzakarimova provided him with the ICNL overview of NGO taxation in Uzbekistan that has been specifically prepared for ICNL's regional conference on NGO taxation held in Issyk Kul in May 2001 for all Central Asian republics. This overview will be included in "The Handbook on NGO Taxation". This Handbook will be prepared by ICNL in cooperation with the State Tax Committee as one of the components of the ICNL project on the implementation of NGO legislation.

Government Officials and Deputies of the Parliaments

Akmal Saidov, Parliamentarian, Chairman of the Committee of Oliy Majlis of the Republic of Uzbekistan, on Democratic Institutes, NGO and Self-Governing Bodies and Director of the National Center for Human Rights of Uzbekistan; Shavkat Galiakbarov, Head of the Department on International Cooperation of National Center for Human Rights of Uzbekistan; Jalloliddin Abdusatarov, Head of the NGO Bureau, Ministry of Justice; Talgat Beerketov, Head of the Legal Department, Ministry of Justice; Akhtam Toursunov, Director, and Mikhail Yusupovich Gasanov, Deputy Director of the Institute of Monitoring of the Current Legislation of Oliy Majlis (Parliament); Sayera Rashidova, the Authorized Person for Human Rights (Ombudsman); Rustam Bakhramov, Head of the Department on Tax Methodology Improvement, State Tax Committee of Uzbekistan.

E. LEVERAGING

Kazakhstan

- **GTD financial assistance in the organization of the seminar "Legal Regulation of Non-Commercial Non-Governmental Organizations in Kazakhstan"**— *information on exact amount of money spent for the conference can be found at USAID*

On September 18, 2001, ICNL with the assistance of the USAID/Global Training for Development (GTD) Project held a one-day seminar on the issue of legal regulation of non-governmental, non-commercial organizations in Central Asia. The conference took place in Astana. Drafters of the new NGO law, representatives of the Ministry of Justice and the Ministry of Culture, Information and Public Accord, and NGOs from different regions participated in the seminar.

Uzbekistan

- **GTD financial assistance in the organization of the first out of five seminars on the NGO Law Implementation** – *information on exact amount of money spent for the conference can be found at USAID*

For more details see Section C “Activity Overview”

The following materials (in English and Russian) were provided to all interested parties in Central Asia:

General Articles and Information

- Brochure on Article-by-Article Commentary of NGO Law in Uzbekistan, issued in 2001
- Taxation of NGOs – a volume of materials prepared by ICNL's DC office on the tax legislation of various countries, issued in 2001 in Kiev
- Legislation for Non-profit Organizations: theoretical basis and practical implementation – a volume of materials prepared for the international conference in Kiev on 10.11.1999
- The Checklist for NPO Laws
- The World Bank's Handbook on Good Practices for Laws Relating to Non-Commercial Organizations – Please note that the revised and updated edition of the Handbook is available at ICNL's website at www.icnl.org
- A Book, Non-Commercial Organizations in Central Asia, written by ICNL Regional Consultant, Vadim Nee
- The OSI Guidelines for Civic Organizations, written by ICNL – Please note that this document is being updated and revised
- Role and Purpose of the NGO Sector: Reasons for a Comprehensive Law, a general fact sheet prepared by the ICNL (general fact sheet)
- Development of Legislation, the Regulation of Non-Governmental, Non-Commercial Organizations in Central Asia: Problems and Perspectives, Vadim Nee, Director of Law and Environment Eurasia Partnership
- Bases of Regulating Activities of the Non-Commercial Sector, Karla Simon, Executive Vice President ICNL
- The Role and Purpose of the NGO Sector, Leon Irish, President ICNL
- International Laws and Principles of NGO Regulation, Natalia Bourjaily, ICNL Program Director for NIS
- Self-regulation in the Non-Commercial Sector. Cathy Shea, ICNL, 2000

Published Articles

- At the request of the Institute of Monitoring Legislation within the Uzbek Parliament, the Institute's magazine "Democratization and Human Rights" published two ICNL articles and the NGO law in Uzbekistan, has been published in the English and Russian languages. The first article is "Freedom of Association: Recent Developments Regarding the 'Neglected Rights'" by Leon Irish, President of ICNL and Karla Simon, Professor of Law, Catholic University of America; the second article is "The Check List for NPO Laws"
- "Commentary to the Draft Tax Code" by Vadim Nee, Legal Reform in Kazakhstan magazine, Interlegal. August 2000
- "The Regulation of the NGO in Central Asia: Current Reforms and Ongoing Problems," The Harvard Asia Quarterly, Summer 2000
- "Field Report: Kazakhstan Takes Step in Fiscal Reform for NGOs," The Johns Hopkins University, SAIS, Central Asia/Caucasus Analyst, February 2, 2000
- "Field Report: Kyrgyzstan Adopts Most Progressive NGO Law in NIS," The Johns Hopkins University, SAIS, Central Asia/Caucasus Analyst, January 19, 2000
- "President Signs Long-Awaited NGO Law: "On Non-Commercial Organizations" The Globe

(Central Asian regional newspaper), November 2, 1999

- “New Law in Uzbekistan: Law on Non-governmental, Non-commercial Organizations,” The Times of Central Asia, May 20, 1999
- Various country reports on legislative reforms in Central Asia are available at <http://www.icnl.org> and in the International Journal for Not-for-Profit Law (IJNL)

Taxation Issues

- ICNL Partners prepared overviews on NGO Taxation in Kazakhstan, Kyrgyzstan, Tajikistan and Uzbekistan
- The article, "The Tax Treatment of Not-for-profit Organizations," a survey of best practices from around the world
- "Economic Activities of Non-Commercial Organizations," prepared by the ICNL for the Regulation of Civil Society Conference in Hungary (May, 1996)

Charity Laws

- ICNL Compilation of Charitable Activities Laws and ICNL Comments to these laws
- Kazakhstan Draft Law on Charity (ICNL has provided assistance)
- Charity Commission – purpose and principles argumentation sheet
- Moscow Law on Charity, 1995
- Resolution by the Mayor on establishment of the Charity Commission in Moscow
- Hungarian Law CLVI on Public Benefit Organizations, 1997
- Selected Provisions of Hungarian Law IV, 1959
- Georgian Draft Law on Charitable Activity and Charitable Organizations

NGO Laws

- Article, *New Legislation on Non-commercial Organizations in Russia*
- Azerbaijan Draft NGO Law (ICNL assisted project)
- Yemen Draft Law on NGOs (drafted with assistance from ICNL)
- Memoranda: The Organizational Legal Forms of NGOs

Foundations

- Estonian Law on Non-Commercial Organizations (drafted with assistance from ICNL)
- Translation of the *Comparative Review of Laws on Foundations*, article by Tymen J. van der Ploeg, *Voluntas*, International Journal of Voluntary and Non-Profit Organizations, 6/3
- Slovenian Law on Foundations, 1985
- Slovakian Law on Foundations, 1996
- Finnish Law on Foundations, 1930
- Polish Law on Foundations, 1984
- Russian Draft Law on Foundations

Social Partnership

- Comparative Analysis and laws on Social Partnership issues. Caroline Newman, ICNL, 2000

Project Specific Analyses

- ICNL Analysis of Kazakhstan NGO Legislation
- ICNL Analysis of Kazakhstan Tax Code
- ICNL Analysis of Kazakhstan Law on Public Associations
- ICNL Analysis of Cultural Associations Law
- ICNL List - Problems with Kazakhstan Legislation
- ICNL Analysis of Kazakhstan Draft Charity Law
- ICNL Commentary and Proposals on Kyrgyz Tax Code (1)
- ICNL Commentary and Proposals on Kyrgyz Tax Code (2)
- ICNL Analysis and Recommendations to Kyrgyzstan Law on NGOs (ongoing with more than 8 different versions)
- ICNL Analysis of Kyrgyzstan Charity Draft Law (Summer 1999)
- ICNL Analysis of Adopted Kyrgyzstan Charity Law (Spring 2000)
- ICNL Suggested Provisions to Kyrgyzstan NGO Draft Law
- ICNL Recommendations to Uzbekistan Draft NGO Law (ongoing with more than 8 different versions – Fall 1998 to Summer 1999)
- ICNL Analysis of Uzbekistan Tax Code (Summer 1998)
- ICNL Recommendations to Tajikistan Draft Law on Public Associations
- ICNL Recommendations to Tajikistan Civil Code
- ICNL Commentary to Turkmenistan Civil Code (Winter 1998-99)
- ICNL Comments to Draft Tax Code Kazakhstan (1)
- ICNL Comments to Draft Tax Code Kazakhstan (2)
- ICNL Comments to Draft Tax Code Kazakhstan (3)
- ICNL Analysis: Tax Changes as of December 10, 1999
- ICNL Comments to Adopted NGO Law Kazakhstan (1)
- ICNL Comments to Adopted NGO Law Kazakhstan (2)
- ICNL Analysis of Proposed Humanitarian Aid Law, Kyrgyzstan